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2009 NW 67th Place, Gainesville, FL 32653-1603 • 352.955.2200

November 6, 2017

TO:

Lafayette County Transportation Disadvantaged Coordinating Board

FROM:

Lynn Godfrey, AICP, Senior Planner

SUBJECT:

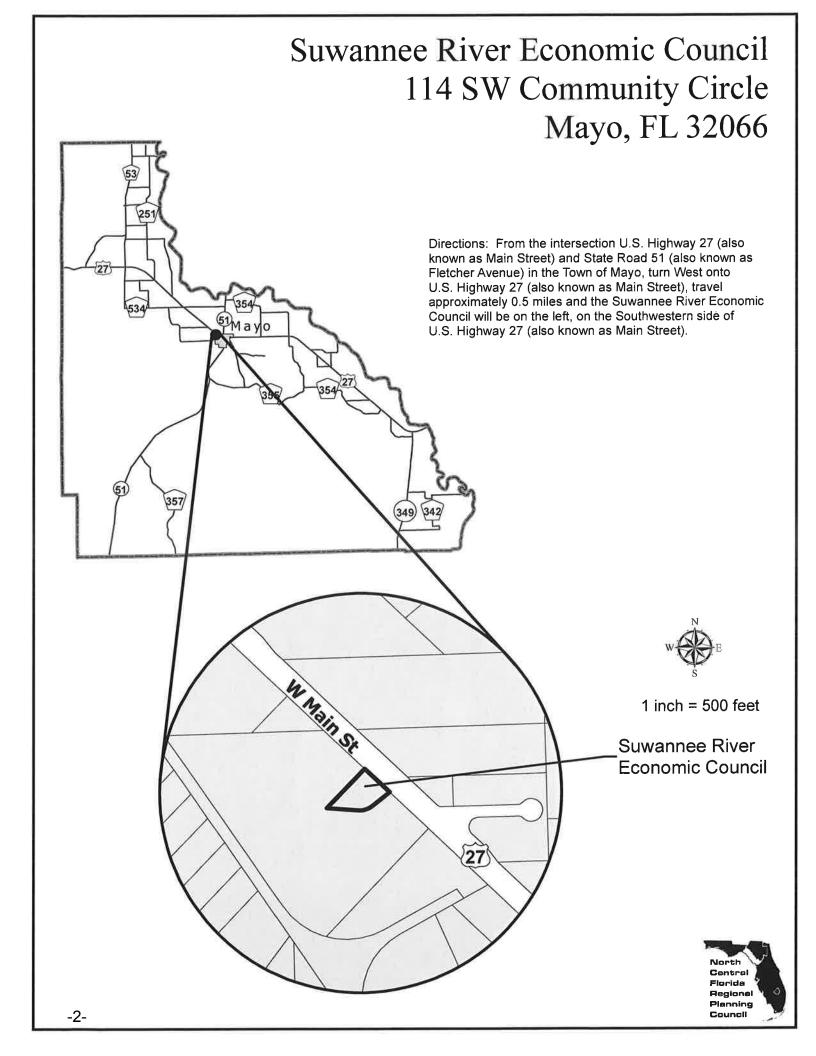
Meeting Announcement

The Lafayette County Transportation Disadvantaged Coordinating Board will meet Monday, November 13, 2017 at 2:00 p.m. in the meeting room of Suwannee River Economic Council located on State Road 27 in Mayo, Florida. All Board members are encouraged to attend this meeting.

Attached is the meeting agenda and supporting materials. If you have any questions, please do not hesitate to contact me at extension 110.

Attachments

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## LAFAYETTE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

#### MEETING ANNOUNCEMENT AND AGENDA

Meeting Room Suwannee River Economic Council Mayo, Florida Monday November 13, 2017 2:00 p.m.

- I. BUSINESS MEETING CALL TO ORDER
  - A. Invocation
  - B. Pledge of Allegiance
  - C. Introductions
  - D. Approval of the Meeting Agenda

**ACTION REQUIRED** 

- E. Approval of the September 25, 2017 Minutes
- Page 7

**ACTION REQUIRED** 

- II. NEW BUSINESS
  - A. Annual Performance Evaluation

Page 11

**ACTION REQUIRED** 

The Board needs to review and approve Suwannee River Economic Council, Inc.'s annual performance evaluation

B. 2016/17 Annual Operations Report

Page 43 NO ACTION REQUIRED

The Board needs to review the 2016/17 Annual Operations Report

C. Rural Area Capital Equipment Assistance Page 61 ACTION REQUIRED Program Grant Application

The Board needs to review and approve Suwannee River Economic Council's 2017/18
Rural Area Capital Assistance Program Grant application

D. Community Transportation Coordinator Designation Page 67

NO ACTION REQUIRED

<u>Staff will discuss the process used to designate the Community Transportation</u> Coordinator for Lafayette County

E. Suwannee River Economic Council Page 69 NO ACTION REQUIRED Operations Reports

#### III. OTHER BUSINESS

A. Comments

#### IV. FUTURE MEETING DATES

- A. March 12, 2018 at 2:00 p.m.
- B. June 11, 2018 at 2:00 p.m.
- C. September 11, 2018 at 2:00 p.m.
- D. November 12, 2018 at 2:00 p.m.

If you have any questions concerning the enclosed materials, please do not hesitate to contact me at 1-800-226-0690, extension 110.

<sup>\*</sup> Please note that this is a tentative meeting schedule, all dates and times are subject to change.

## LAFAYETTE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEMBER/REPRESENTING	ALTERNATE/REPRESENTING
Commissioner Anthony Adams	Not Applicable
Local Elected Official/Chair	, , , , , , , , , , , , , , , , , , ,
Sandra Collins, Vice-Chair	Janell Damato
Florida Department of Transportation	Florida Department of Transportation
Grievance Committee Member	
Kay Tice	Amanda Bryant
Florida Department of Children and Families	Florida Department of Children and Families
Grievance Committee Member	
Vacant	Vacant
Florida Department of Education	Florida Department of Education
Vacant	Vacant
Florida Department of Elder Affairs	Florida Department of Elder Affairs
Deweece Ogden	Pamela Hagley
Florida Agency for Health Care Administration	Florida Agency for Health Care Administration
Grievance Committee Member	The reading site of the same site of the
Diane Head	Anthony Jennings
Regional Workforce Development Board	Regional Workforce Development Board
Grievance Committee Member	<b>.</b>
Vacant	Vacant
Florida Association for Community Action	Florida Association for Community Action
Term ending June 30, 2020	Term ending June 30, 2020
Joey Pearson	Vacant
Public Education	Public Education
Ellis A. Gray, III	Vacant
Veterans	Veterans
Term ending June 30, 2020	Term ending June 30, 2020
Vacant	Vacant
Citizen Advocate	Citizen Advocate
Term ending June 30, 2018	Term ending June 30, 2018
Vacant	Vacant
Citizen Advocate - User	Citizen Advocate - User
Term ending June 30, 2018	Term ending June 30, 2018
Vacant	Vacant
Persons with Disabilities	Persons with Disabilities
Term ending June 30, 2018	Term ending June 30, 2018
Vacant	Vacant
Elderly	Elderly
Term ending June 30, 2020	Term ending June 30, 2020
Risa Clayton	Vacant
Medical Community	Medical Community
Term ending June 30, 2019	Term ending June 30, 2019
Colleen Cody	Vacant
Children at Risk	Children at Risk
Grievance Committee Member	Term ending June 30, 2019
Term ending June 30, 2019	
Vacant	Vacant
Private Transit	Private Transit
Term ending June 30, 2019	Term ending June 30, 2019

Note: Unless specified, members and alternates serve at the pleasure of the North Central Florida Regional Planning Council.

## LAFAYETTE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

#### **MEETING MINUTES**

Meeting Room Suwannee River Economic Council Mayo, Florida Monday September 25, 2107 2:00 p.m.

#### **VOTING MEMBERS PRESENT**

Commissioner Anthony Adams, Chairman Colleen Cody, Children at Risk Representative Sandra Collins, Florida Department of Transportation Representative Diane Head, Workforce Development Board Representative Joey Pearson, Public Education Representative

#### **VOTING MEMBERS ABSENT**

Risa Clayton, Medical Community Representative
Ellis A. Gray, III, Veterans Representative
Cindy Morgan, Citizen Advocate
Deweece Ogden, Florida Agency for Health Care Administration Medicaid Representative
Kay Tice, Florida Department of Children and Families Representative

#### OTHERS PRESENT

Matthew Pearson, Suwannee River Economic Council

#### STAFF PRESENT

Lynn Godfrey, North Central Florida Regional Planning Council

#### I. CALL TO ORDER

Chairman Adams called the meeting to order at 2:10 p.m.

#### A. Invocation

Matthew Pearson gave the invocation.

#### B. Pledge of Allegiance

Chair Adams led the Board in reciting the Pledge of Allegiance.

#### C. Introductions

The Board members introduced themselves to Mr. Joey Pearson, the new Public Education Representative.

#### D. Approval of the Meeting Agenda

**ACTION:** 

Sandra Collins moved to approve the meeting agenda. Diane Head

seconded; motion passed unanimously.

#### E. Approval of the May 15, 2017 Meeting Minutes

**ACTION:** 

Sandra Collins moved to approve the May 15, 2017 meeting minutes.

Joey Pearson seconded; motion passed unanimously.

#### II. NEW BUSINESS

#### A. Lafayette County Transportation Disadvantaged Coordinating Board Bylaws

Ms. Godfrey stated that the Florida Commission for the Transportation Disadvantaged requires the Board to review and approve the Bylaws annually. She said staff is not recommending any changes to the Bylaws.

**ACTION:** 

Colleen Cody moved to approve the Lafayette County

Transportation Disadvantaged Coordinating Board Bylaws. Sandra

Collins seconded; motion passed unanimously.

## B. Lafayette County Transportation Disadvantaged Coordinating Board Grievance Procedures

Ms. Godfrey stated that the Board is required to review and approve the Grievance Procedures annually. She said staff is not recommending any changes to the Grievance Procedures.

**ACTION:** 

Joey Pearson moved to approve the Grievance Procedures. Colleen

Cody seconded; motion passed unanimously.

#### C. Appoint Grievance Committee Member

Chair Adams appointed Ms. Colleen Cody to the Grievance Committee.

#### D. Suwannee River Economic Council Operations Reports

Mr. Matthew Pearson, Suwannee River Economic Council Executive Director, discussed the operations reports. He said the number of Medicaid Program trips has increased. He said because there were unspent Transportation Disadvantaged Trust Funds in Fiscal Year 2016/17, Suwannee River Economic Council may request the purchase of a vehicle with a portion of these funds. He said they will monitor the expenditure of these funds for trips and make a decision around the end of the year.

Mr. Pearson also commended Suwannee River Economic Council's drivers for transporting Lafayette County residents to and from shelters during Hurricane Irma. He said their drivers were willing to provide transportation after hours in order to help out.

The Board commended Suwannee River Economic Council staff and drivers for their outstanding efforts during the hurricane.

#### III. OTHER BUSINESS

#### A. Comments

There were no comments.

#### IV. FUTURE MEETING DATES

Chairman Adams announced that the next meeting of the Board will be held November 13, 2017 at 2:00 p.m.

#### **ADJOURNMENT**

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The meeting adjourned at 2:30 p.m.		
Chair	Date	

II.A

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North Central Florida Regional Planning Council

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November 6, 2017

TO: Lafayet

Lafayette County Transportation Disadvantaged Coordinating Board

FROM:

Lynn Godfrey, AICP, Senior Planner

SUBJECT:

2016/17 Annual Performance Evaluation

#### RECOMMENDATION

Approve the Suwannee River Economic Council's 2016/17 annual performance evaluation.

#### **BACKGROUND**

The Board is required to annually evaluate the transportation services provided by Suwannee River Economic Council. Attached is Suwannee River Economic Council's draft 2016/17 annual performance evaluation. If you have any questions concerning the attached evaluation, please contact me at extension 110.

Attachment

t:\lynn\td2017\lafayette\memos\eval.docx

# COMMUNITY TRANSPORTATION COORDINATOR EVALUATION WORKBOOK

Florida Commission for the



## Transportation Disadvantaged

Community Transportation Coordinator: Suwannee River Economic Council		
County:	Lafayette	
Address:	P.O. Box 70, Live Oak, FL 32060	
Contact:	Matthew Pearson, Executive Dir	rector Phone: 386-362-4115
Review peri	od: July 1, 2016 - June 30, 20	)17

# Community Transportation Coordinator Annual Performance Evaluation

Approved by the

Lafayette County
Transportation Disadvantaged Coordinating Board

2009 NW 67th Place Gainesville, FL 32653-1603 www.ncfrpc.org/mtpo 352.955.2000

**Anthony Adams, Chair** 

with Assistance from



North Central Florida Regional Planning Council 2009 NW 67th Place Gainesville, FL 32653-1603 www.ncfrpc.org 352.955.2200

November 13, 2017

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On-Site Observation	17
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Competition	21
Coordination	22

#### I. FINDINGS AND RECOMMENDATIONS

#### A. General

Areas of Noncompliance: None

Recommendations: None

B. Chapter 427, Florida Statutes
Areas of Noncompliance: None
Recommendations: None

Timeline for Compliance: None

#### C. Rule 41-2, Florida Administrative Code

Areas of Noncompliance: None Recommendations: None Timeline for Compliance: None

#### D. On Site Observation

Areas of Noncompliance: None
Recommendations: None
Timeline for Compliance: None
E. Cost, Competition, Coordination

**Areas of Noncompliance:** None **Recommendations:** None

Timeline for Compliance: None

### **GENERAL**

1.	What was the designation date of the Community Transportation Coordinator? 7/01/13	
2.	What is the complaint process? See attached complaint process.	
3,	Does the community transportation coordinator have a complaint form? $\checkmark$ Yes (attached) $\Box$ No	
4.	Does the form have a section for resolution of the complaint? $\checkmark$ Yes $\ \square$ No	
5,	Is a summary of complaints given to the Transportation Disadvantaged Board on a regular basis? $\checkmark$ Yes $\ \ \Box$ No	
6.	When is the dissatisfied party referred to the Florida Commission for the Transportation Disadvantaged Helpline?	
	If the Transportation Director is unable to resolve a complaint, the complainant will be referred to the Transportation Disadvantaged Program Helpline.	
7.	When a complaint is forwarded from the Transportation Disadvantaged Helpline, is the complaint entered into the local complaint file/process? $\checkmark$ Yes $\Box$ No	
8.	Does the Community Transportation Coordinator provide written rider/beneficiary information or brochures to inform riders/beneficiaries about transportation disadvantaged services? $\checkmark$ Yes (attached) $\Box$ No	
9,	Does the rider/ beneficiary information or brochure list the Transportation Disadvantaged Helpline phone number? $\sqrt{\text{Yes}} \ \square \ \text{No}$	
10.	Does the rider/ beneficiary information or brochure list the complaint procedure? $\checkmark$ Yes $\ \square$ No	
11.	What is the eligibility process for Transportation Disadvantaged sponsored riders? <u>Individuals needing transportation assistance from Florida's Transportation Disadvantaged Program must complete an eligibility application (attached).</u>	
13.	Does the Community Transportation Coordinator have a contract or agreement with the Regional Workforce Board? $\Box$ Yes $\ \sqrt{\ }$ No	
14.	What innovative ideas have you implemented in your coordinated system? <u>Providing and administering "regional" transportation service in four counties saves money. Our service rates are lower compared to other Community Transportation Coordinators in our region.</u>	

- 15. Are there any areas where coordination can be improved?

  Transportation services purchased with local, state or federal funds should be purchased through Florida's Transportation Disadvantaged Program including the transportation purchased through Florida's Managed Medical Care Program.
- What barriers are there to the coordinated system?
  <u>Transportation services purchased through Florida's Managed Medical Care Program is not coordinated.</u>
- 17. Are there any areas that the Community Transportation Coordinator feels the Florida Commission for the Transportation Disadvantaged should be aware of or assist with?

  No
- 18. What funding agencies does the Florida Commission for the Transportation Disadvantaged need to work closely with in order to facilitate a better coordinated system?.

  Florida Agency for Health Care Administration and CareerSource Florida
- 19. How are you marketing the voluntary dollar?

  No marketing system in place.

## **Complaint Process**

All complaints received either written or verbal should be forwarded to the Director of Transportation. This includes complaints that have already been resolved by the dispatcher or driver.

Complaint form (attached) will be completed and resolution of complaint documented.

Complaints are files and kept to ensure proper tracking of complaints.

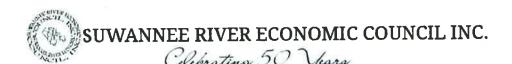
Complaints will be sent quarterly by County to the NCFPRC for reporting to the Local Coordinating Boards. Complaint totals will be submitted in the Annual Operating Report.

If resolution of complaint cannot be made by the Director of Transportation, the TD Helpline information should be shared with the rider.

## **SREC Transportation Complaint Form**

Client Name:			
Date:			
Description of Incident:			
	8		
omplaint Resolution:			
aff Signature:			
in agnature.		-	
rector of Transportation Signature			

HOME



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**PROGRAMS** 

SERVICE AREAS LOCATIONS

MEAL SITE LOCATIONS

#### LAFAYETTE COUNTY

CLIENT SENIOR/SERVICE CENTER 114 SW Community Circle Mayo, Florida

#### **AGING PROGRAMS**

#### ALZHEIMER'S DISEASE INITIATIVE (ADI):

Funding: Mid-Florida Area Agency on Aging dba Elder Options, Florida Department of Elder Affairs

Services: Respite/Case Management

#### COMMUNITY CARE FOR THE ELDERLY (CCE):

Funding: Mid-Florida Area Agency on Aging dba Elder Options, Florida Department of Elder Affairs

Services: Case Management, Emergency Alert Response, Homemaker, Home Delivered Meals, Personal Care and Respite.

#### EMERGENCY HOME ENERGY ASSISTANCE PROGRAM (EHEAP):

Funding: Mid-Florida Area Agency on Aging dba Elder Options, Florida Department of Elder Affairs

Services: Assistance with utility bills, supply blankets, heaters and fans.

#### HOME CARE FOR THE ELDERLY (HCE):

Funding: Mid-Florida Area Agency on Aging dba Elder Options, Florida Department of Elder Affairs

Services: Case Management, Basic Subsidy, (Caregiver Allowance), Special Subsidy.

#### TITLE III-B, C-1, C-2, IIIE:

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Funding: Older Americans Act, Mid-Florida Area Agency on Aging dba Elder Options, Florida

Department of Elder Affairs

Services: Chore, Congregate Meal Sites, Health Support, Homemaker, Home Delivered Meals, Intake, Nutrition Education, Outreach, Respite, Screening, Telephone Reassurance, and Transportation.

#### ENERGY ASSISTANCE/EMERGENCY ASSISTANCE/SELF SUFFICIENCY

#### COMMUNITY SERVICES BLOCK GRANT (CSBG):

Funding: Florida Department of Economic Opportunity

Services: Information & Referral; Family Self-Sufficiency; Case Management, Support

Services; Application Assistance to other Social Service Agencies.

#### EMERGENCY FOOD & SHELTER PROGRAM (EFSP):

Funding: Emergency Food & Shelter National Board Program/United Way

Services: Emergency assistance for food and housing.

#### ENERGY NEIGHBOR FUND (ENF):

Funding: Duke Energy Florida, Inc.

Services: Assistance with utilities, heating /cooling.

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP):

Funding: Florida Department of Economic Opportunity

Services: Assistance with utility bills and utility crisis resolution.

#### HOUSING

#### STATE HOUSING INITIATIVES PARTNERSHIP PROGRAM (SHIP):

Funding: State of Florida and Florida Housing Finance Corporation

Services: Emergency repairs, Owner Occupied Rehabilitation, down payment and closing

costs assistance for Homeownership.

Download SHIP Application

#### WEATHERIZATION PROGRAMS:

Funding: Florida Department of Economic Opportunity

Services: Minor home repairs to reduce infiltration of air and energy consumption.

## TRANSPORTATION TRANSPORTATION PROGRAMS:

2 of 3 8/11/2016 10:04 AM

Funding: Florida Department of Transportation, Florida Commission Transportation

Disadvantaged, and Agency for Health Care Administration

Services: Public Transportation

Transport elderly and disadvantaged to the doctor, medical facilities, meal sites, drug stores and shopping.

For reservations, scheduling, complaints/commendations and/or questions call (800) 597-7599, ext. 3.

Any complaints not resolved can be forwarded to the Director of Transportation at (386) 362-4115, ext. 241.

For Program information or complaints/commendations call TD Helpline at (800) 983-2435.

Funding: Medicaid Broker Services

Access2Care

LogistiCare Solutions, LLC

Medical Transportation Management, Inc.

**Services:** Transport Medicaid eligible clients to the doctor, medical facilities, meal sites and shopping.

Any complaints not resolved can be forwarded to the Director of Transportation at (386) 362-4115, ext. 241.

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8/11/2016 10:04 AM

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## TRANSPORTATION DISADVANTAGED PROGRAM ELIGIBILITY CERTIFICATION APPLICATION

ast NameFirst Name
Middle Initial
Street Address City
State
Zip Code County
Date of Birth/ Male Female
Telephone Number ()
Emergency Contact Name
Relationship
Telephone Number ()
How many people reside in your household Including parents, caregivers, relatives or others involved in your living functions?
2. Does your household have an operational vehicle(s)?
☐ Yes (a) Are you or another household member able to operate the vehicle(s)? ☐ Yes ☐ No (b) Can you afford to operate the vehicle(s)? ☐ Yes ☐ No
□ No
Are you enrolled in any assistance programs:  Managed Medical Care Program (Medicaid)  Aging Program  Other



4.	What other means of transportation are available for you to use?		
			_
5.	Do you have a physical 1990?	or mental disability as outline	d in the Americans With Disabilities Act of
	□ Yes		
	□ No		
6.	Is your disability perma	inent?	
	□ Yes		
	□ No		
Please	check or list any special	I needs, services or modes of	transportation you require:
□ Pow	vered Wheelchair	□ Manual Wheelchair	☐ Powered Scooter/Cart
□ Stre		□ Walker	□ Leg Braces
□ Cane		□ Respirator	☐ Oxygen CO2
	- sonal Care Attendant/Esc	•	☐ Service Animal
011			
Other:			
CEDTI	FICATION AND ACKN	OWI EDGEMENT	
I under	stand and affirm that th	e information provided in this	application will be used to determine if I am d by Florida's Transportation Disadvantaged
Program	n. I understand that the	e information contained in this	application is confidential and will be shared
only wit	th professionals involved	in evaluating and determining	eligibility for transportation services provided
			ertify that, to the best of my knowledge, the ade in good faith and any material omissions,
falsifica	itions, misstatements of	r misrepresentations in the a	bove information could disqualify me from
receivir	ng services under Florida	's Transportation Disadvantag	ed Program.
APPLI	CANT SIGNATURE		
DATE			
Suwar	Suwannee River Economic Council will notify you whether your application has been approved		
or den	ied within 15 busines	s days. If your application	n is denied, you may file an appeal with
Suwar	nnee River Economic (	Council within 15 working	days.



APPLICATION PROCESSED BY:	
SIGNATURE	
DATE	



## COMPLIANCE WITH CHAPTER 427, FLORIDA STATUTES

1.	Are the Community Transportation Coordinator subcontracts uniform? $\Box$ Yes $\Box$ No $\checkmark$ Not applicable	
2.	Is the Florida Commission for the Transportation Disadvantaged standard contract utilized? $\Box$ Yes $\Box$ No $\checkmark$ Not applicable	
3.	Do the contracts include performance standards for the transportation operators and coordination contractors?  □ Yes □ No ✓ Not applicable	
4.	Do the contracts include the proper language concerning payment to subcontractors? $\Box$ Yes $\Box$ No $\checkmark$ Not applicable	
5.	Were the following items submitted on time?	
	Annual Operating Report	
	√ Yes □ No	
	Memorandum of Agreement	
	√ Yes □ No	
	Transportation Disadvantaged Service Plan	
	√ Yes □ No	
	Transportation Disadvantaged Trust Fund Grant Application	
	√ Yes □ No	
	Other grant applications	
	√ Yes □ No	
6.	Does the Community Transportation Coordinator monitor its subcontractors and how often is monitoring conducted? $\Box$ Yes $\Box$ No $\checkmark$ Not applicable	
7.	Is a written report issued to the operator?  □ Yes □ No √ Not applicable	
8.	What type of monitoring does the Community Transportation Coordinator perform on its coordination contractors and how often is it conducted?  Not applicable	

#### **COMPLIANCE WITH RULE 41-2 FLORIDA ADMINISTRATIVE CODE**

1. How is the Community Transportation Coordinator using school buses in the coordinated system? Suwannee River Economic Council does not have a contract with the Lafayette County School Board to use their vehicles. 2. How is the Community Transportation Coordinator using public transportation services in the coordinated system? Not applicable 3. Is there a goal for transferring passengers from paratransit to transit? √ Not applicable ☐ Yes ☐ No What are the minimum liability insurance requirements? \$100,00/\$200,000 4. What are the minimum liability insurance requirements in the operator and coordination contracts? 5. \$100,000/\$200,000 Does the minimum liability insurance requirements exceed \$1 million per incident? 6.

☐ Yes √ No

Standards	Comments
Local toll free phone number must be posted in all vehicles.	Suwannee River Economic Council posts local toll free phone number in all vehicles.
Vehicle Cleanliness	Suwannee River Economic Council cleans all vehicles (interior/exterior) at least once a week.
Passenger/Trip Database	Suwannee River Economic Council maintains a passenger database.
Adequate seating	Suwannee River Economic Council provides adequate seating for all passengers.
Driver Identification	Suwannee River Economic Council requires drivers to identify themselves in a manner that is conducive to communications with specific passengers.
Passenger Assistance	Suwannee River Economic Council requires drivers to provide passengers with boarding and exiting assistance.
Smoking, Eating and Drinking	Smoking is prohibited in any vehicle. Eating and drinking on board vehicles is not permitted unless medically necessary.
Two-way Communications	All vehicles are equipped with two-way communications.
Air Conditioning/Heating	All vehicles have working air conditioners and heaters.
Billing Requirements	Suwannee River Economic Council complies with Section 287.0585, Florida Statutes.
Transport of Escorts and dependent children policy	Suwannee River Economic Council requires children under the age of 16 to be accompanied by and escort. Escorts must be provided by the passenger and able to provide necessary assistance to the passenger. Escorts are transported at the rates described in the established rate structure.
Use, Responsibility, and cost of child restraint devices	Suwannee River Economic Council requires all passengers under the age of 4 and or 50 pounds to use a child restrain device.  Child restraint devices must be provided by the passenger.

Out-of-Service Area trips	Suwannee River Economic Council may require medical provider verification for any out of county transportation.
CPR/1st Aid	Suwannee River Economic Council does not require drivers to be trained in CPR. Suwannee River Economic Council requires that all vehicles be equipped with biohazard kits as required by State and Federal regulations.
Driver Criminal Background Screening	Suwannee River Economic Council conducts motor vehicle registration checks on drivers every six months.
Passenger Property	Suwannee River Economic Council allows passengers to have personal property that they can place on their lap or stow under the seat. Passengers must be able to independently carry all items brought on the vehicle.
Advance reservation requirements	Suwannee River Economic Council requires trips to be scheduled by 4:00 p.m. the day before service is requested.
Pick-up Window	Passengers shall be picked up 30 minutes before or 30 minutes after their scheduled pick-up time.

Measurable Standards/Goals	Standard/Goal	Is the Community Transportation Coordinator meeting the Standard?		
Public Transit Ridership	Not applicable	Not applicable		
On-time performance	90%	Yes		
Accidents	No more than 1/100,000 miles	Yes		
Roadcalls	No more than 5 roadcalls during the evaluation period.	Yes		
Complaints	No more than 2/1,000 trips.	Yes		
Call-Hold Time	Not applicable	Not applicable		

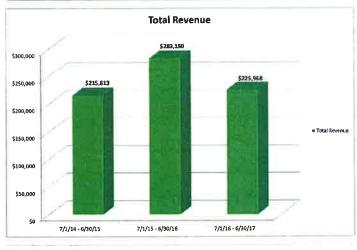
## PERFORMANCE TRENDS - SUWANNEE RIVER ECONOMIC COUNCIL LAFAYETTE COUNTY

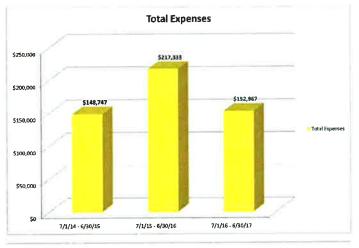
PERFORMANCE STANDARD	MEASURE	Fiscal Year 7/1/14 - 6/30/15	Fiscal Year 7/1/15 - 6/30/16	Fiscal Year 7/1/16 - 6/30/17	Percent Change 2015/16 - 2016/17
	Total Passenger Trips	3,791	3,796	4,167	8.90%
	Total Revenue Vehicle Miles	64,987	43,399	53,212	18%
TOTAL	Total Vehicle Miles	80,642	56,944	63,277	10%
SERVICE	Total Driver Hours	3,535	3,182	4,617	31%
	Passenger Trips/Revenue Vehicle Mile	0.06	0.09	0.08	-12%
	Passenger Trips/Vehicle Mile	0.05	0.07	0.07	-1%
SERVICE	Average Miles/Trip	21	15	15	1%
EFFECTIVENESS	Passenger Trips/Driver Hour	1.1	1.2	0.9	-32%
	Total Revenue	\$215,813	\$283,150	\$225,968	-25%
	Total Expenses	\$148,747	\$217,333	\$152,967	-42%
	Cost/Passenger Trip	\$39.24	\$57.25	\$36.71	-56%
	Cost/Vehicle Mile	\$1.84	\$3.82	\$2.42	-58%
COST	Cost/Revenue Vehicle Mile	\$2.29	\$5.01	\$2.87	-74%
EFFECTIVENESS	Cost/Vehicle	\$29,749	\$72,444	\$50,989	-42%
& EFFICIENCY	Cost/Driver Hour	\$42.08	\$68.30	\$33.13	-106%
	Total Vehicles	5	3	3	0%
	Passenger Trips/Vehicles	758	1,265	1,389	9%
VEHICLE	Vehicle Miles/Vehicle	16,128	18,981	21,092	10%
UTILIZATION	Revenue Vehicle Miles/Vehicle	12,997	14,466	17,737	189
	Total Number of Accidents	0	0	1	100%
SAFETY	Accidents/100,000 Miles	0	0	1	100%
	Average Vehicle Miles Between Roadcalls	80,642	56,944	63,277	109
	Roadcalls	1	1	0	#DIV/0
SERVICE	Passenger No-Shows	8	10	11	9%
AVAILABILITY	Number of Trip Denials	0	10	9	-119

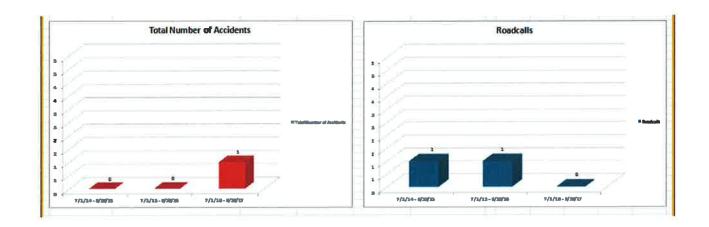
Source: Annual Operations Reports













## Bus Transit System Annual Safety and Security Certification

Certifying Compliance with Rule 14-90, FAC to the Florida Department of Transportation (FDOT)

Certification Date (Current): 2016 Certification Year: (Previous): 2015

Name and Address of Bus Transit System: Suwannee River Economic Council, Inc.

**POB 70** 

Live Oak FL 32064

The Bus Transit System (Agency) named above hereby certifies the following:

- 1. The Agency has adopted a System Safety Program Plan (SSPP) and a Security Program Plan (SPP) pursuant to the standards set forth in Rule Chapter 14-90, Florida-Administrative Code.
- 2. The Agency is in compliance with its adopted SSPP and SPP.
- 3. The Agency has performed annual safety inspections on all operational vehicles in accordance with Rule Chapter 14-90, Florida Administrative Code.

4.	The Agency	has conducted	revigues	of SSPP	and SPP	and the	plans	are up t	o date.
----	------------	---------------	----------	---------	---------	---------	-------	----------	---------

Blue Ink Signature: Date: Date: | Compliance)

Name: Matt Pearson Title: Executive Director

Name and address of entity(ies) which has (have) performed bus safety inspections and security assessments:

Name: See Attachment

Name of Qualified Mechanic who Performed Annual Inspections: See Attachment

Note: Please do not edit or otherwise change this form.

## Suwannee River Economic Council Lafayette County Community Transportation Coordinator 2015-16 Compliance Monitoring Report

#### Schedule of Findings

Organization Environment:

Rural

Organization Type:

Private nonprofit

Network Type:

Partial brokerage

#### **Findings**

We performed specific compliance consulting services based on the detailed testing tasks identified in the FCTD's 2015-16 monitoring tool. Our procedures were performed using firm and professional standards. A summary of the testing categories used during this engagement and the related monitoring results are provided as follows:

Monitoring Results/Issues	Prior Year Findings - Resolved	Prior Year Findings - Unresolved	Current Year Findings	
General Information	•		<u> </u>	
Florida Statutes Chapter 427				
Florida Administrative Code Rule 41-2		-	-	
Florida Administrative Code Rule 14-90				
Internal Control Survey	-	-	-	
Financial Activity Analysis				
TD Rate Calculation		-	-	
Rider, Contractor, and Purchasing Agent Surveys		-	-	
TOTAL			-	

Detailed information about any findings is provided in the following Schedule of Findings. If the CTC has current year findings, it must submit a Corrective Action Plan response to FCTD within 30 days of receipt of this report. If you have questions about the Corrective Action Plan process, please contact your FCTD Regional Area Program Manager.

#### Suggestions

Other matters or circumstances may have been noted by us as we completed the indicated monitoring tasks. Detailed information about these observations and our related suggestions is provided in the Suggestions Letter. The suggestions resulting from our site visit are summarized as follows:

Suggestion #1 - AOR and Rate Model Procedures
Suggestion #2 -Rider Eligibly, Management approval of applications, and updated eligibility criteria.

This correspondence is intended solely for the information and use of the FCTD, CTC management, and the CTC's governing board and is not intended to be and should not be used by anyone other than these specified parties.

## Suwannee River Economic Council Lafayette County Community Transportation Coordinator 2015-16 Compliance Monitoring Report

#### Schedule of Findings

#### Findings

We performed specific compliance consulting services based on the detailed testing tasks list in FCTD's 2015-16 monitoring tool which is available on the Commission's website. The monitoring procedures performed included sufficient tests of details of transactions, file inspections, and inquiries (1) to determine the status of recommendations from the prior year monitoring visit(s) and (2) to adequately support the current year findings and recommendations. Detailed information for these items is disclosed in the following section of this report.

#### Prior Year Findings

No findings were noted in the prior monitoring period.

Current Year Findings - Monitoring Period = July 1, 2015 through June 30, 2016

No findings were noted in the current monitoring period.

#### ON-SITE OBSERVATION OF THE SYSTEM Date of Observation: 9/22/2017 1. Location: SREC Transportation Facility to Shands Regional Medical Center/Dialysis Center 2. Number of Passengers picked up/dropped off: 3. Ambulatory: 2 Non-Ambulatory 1 Was the driver on time? 4. √ Yes □ No If no, how many minutes late/early? 5. Did the driver provide passenger assistance? √ Yes □ No 6. Was the driver wearing identification? √ Yes □ No 7. Did the driver ensure the passengers were properly secured? √ Yes □ No Was the interior of the vehicle free of dirt, grime, oil, trash, torn upholstery, damaged or broken 8. seats, protruding metal or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger? √ Yes □ No Is there a sign posted on the interior of the vehicle with both a local phone number and the 9. Transportation Disadvantaged Program Helpline for comments/complaints/commendations? √ Yes □ No 10. Did the vehicle have working heat and air conditioning? √ Yes □ No Did the vehicle have two-way communications in good working order? 11. √ Yes □ No 12. If used, was the lift in good working order? √ Yes □ No □ Not Applicable 13. Was there safe and appropriate seating for all passengers? √ Yes □ No

Did the driver properly use the lift and secure the passenger?

14.

√ Yes □ No

□ Not Applicable

#### PASSENGER SURVEYS

#### How often do your ride?

Daily 7 days/week	1-2 Times/Week	3-5 Times/Week	Other
0	3	5	0

### Have you been denied transportation services?

Yes 0

No 8

#### What is your trip purpose?

Medical	Education/Training	Employment	Other
8	0	0	0

#### Do you have concerns with your service?

Yes 0

No 8

#### What types of concerns do you have?

Late Trips	Driver Behavior	Availability	Vehicle Condition	Customer Service	Cost
0	0	0	0	0	0

### **LEVEL OF COST**

# FLCTD Annual Operations Report Section VII: Expense Sources

County: Lafayette		Fiscal Year: July 1	, 2016 - June 30, 201
Status: Ready			
Section VII: Financial Data			
2. Expense Sources			
Expense Item	Community Transportation Coordinator	Coordination Contractor	TOTAL EXPENSES
Labor (501):	\$62,255.00	\$0.00	\$62,255.00
Fringe Benefits (502):	\$30,400.00	\$0.00	\$30,400.00
Services (503):	\$5,005.00	\$0.00	\$5,005.00
Materials and Supplies Cons. (504):	\$20,678.00	\$0.00	\$20,678.00
Utilities (505):	\$5,828.00	\$0.00	\$5,828.00
Casualty and Liability (506):	\$10,335.00	\$0.00	\$10,335.00
Taxes (507):	\$62.00	\$0.00	\$62.00
Purchased Transportation Services (	508)		
Bus Pass Expenses:	\$0.00	\$0.00	\$0.00
School Bus Expenses:	\$0.00	\$0.00	\$0.00
Other:	\$0.00	\$0.00	\$0.00
Miscellaneous (509):	\$272.00	\$0.00	\$272.00
Interest (511):	\$0.00	\$0.00	\$0.00
Leases and Rentals (512):	\$0.00	\$0.00	\$0.00
Annual Depreciation (513):	\$4,166.00	\$0.00	\$4,166.00
Contributed Services (530):	\$13,966.00	\$0.00	\$13,966.00
Allocated Indirect Expenses:	\$0.00	\$0.00	\$0.00
GRAND TOTAL:	\$152,967,00	\$0.00	\$152,967.00

### **LEVEL OF COMPETITION**

1. Inventory of Transportation Operators in the Service Area

	Transportation Providers Available	Transportation Providers Contracted in the System.
Private Non-Profit	1	1
Private For-Profit	0	0
Government	0	0
Public Transit Agency	0	0
Total	1	1

2. Ho	w many of the o	perators are coordinati	on contractors?_	0	
-------	-----------------	-------------------------	------------------	---	--

3.	Does the Community Transportation Coordinator have a competitive procurement process?
	√Yes
	⊓ No

4. What methods have been used in selection of the transportation operators?

Low bid
Requests for qualifications
Negotiation only

Requests for proposals
Requests for interested parties

#### **LEVEL OF COORDINATION**

1. Public Information – How is public information distributed about transportation services in the community?

Suwannee River Economic Council distributes brochures in the community.

- 2. Eligibility How is passenger eligibility coordinated for local transportation services?

  Suwannee River Economic Council determines passenger eligibility except for passengers using Florida's Managed Medical Care Program.
- 3. Call Intake To what extent is transportation coordinated to ensure that a user can reach a Reservationist on the first call?

Individuals call Suwannee River Economic Council to schedule all trips except trips provided through Florida's Managed Medical Care Program.

- 4. Reservations –How is the duplication of a reservation prevented?

  Suwannee River Economic Council handles all trip reservations except trip reservations for Florida's Managed Medical Care Program.
- 5. Trip Allocation How is the allocation of trip requests to providers coordinated? Suwannee River Economic Council handles all trip allocations.
- 6. Scheduling How is the trip assignment to vehicles coordinated?

  Suwannee River Economic Council schedules all trips except for trips provided in Florida's Managed Medical Care Program.
- 7. General Service Monitoring How is the overseeing of transportation operators coordinated? Suwannee River Economic Council monitors transportation operators under contract with Suwannee River Economic Council.

II.B

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North Central Florida Regional Planning Council

2009 NW 67th Place, Gainesville, FL 32653-1603 • 352.955.2200

November 6, 2017

TO:

Lafayette County Transportation Disadvantaged Coordinating Board

FROM:

Lynn Godfrey, AICP, Senior Planner

SUBJECT:

2016-2017 Annual Operations Report

#### RECOMMENDATION

Review the 2016/2017 Annual Operations Report.

#### BACKGROUND

Suwannee River Economic Council is required to submit an annual operations report to the Florida Commission for the Transportation Disadvantaged by September 15 of each year. Attached is the Fiscal Year 2016-2017 Annual Operations Report for Lafayette County.

If you have any questions concerning the attached report, please contact me at extension 110.

Attachment

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## **Annual Operations Report Section I: Face Sheet**

County: Lafayette	Fiscal Year: <b>July 1, 2016 - June 30, 2017</b>
Status: Ready	
Report Date:	08/23/2017
Period Covered:	July 1, 2016 - June 30, 2017
Coordinator's Name:	Suwannee River Economic Council, Inc.
Address:	P.O. Box 70
City:	Live Oak
Zip Code:	32064
Service Area:	Lafayette
Contact Person:	Matt Pearson
Title:	Executive Director
Phone:	(386) 362 - 4115
Fax:	(386) 362 - 4078
Email: mpearson@suwanneeec.net	
Network Type:	Partial Brokerage
Organization Type:	Private Non-Profit
	W
CTC Certification:	
certify, under the penalties of perjury this report is true, accurate, and in acc	nmunity Transportation Coordinator (CTC) Representative, hereby as stated in Chapter 837.06, F.S., that the information contained in ordance with the accompanying instructions.
CTC Representative (signature)	
*	-
LCB Statement:	
I	as the local Coordinating Board Chairperson, hereby, certify in
accordance with Rule 41-2.007(7) F.S	, as the local Coordinating Board Chairperson, hereby, certify in that the local Coordinating Board has reviewed this report and the
Planning Agency has received a copy	
LCB Signature	-

## **Annual Operations Report Section II: General Info**

County: Lafayette Fiscal Year: July 1, 2016 - June 30, 2017

Status: Ready

Section II: Coordinated System General Information

1. Provider Listing (include the CTC, if the CTC provides transportation

services)

Number of Private Non-Profits: 1 Number of Private For-Profits: 0

**Public Entities:** 

School Board: 0 Municipality: 0

County: 0

Transit Authority: 0

Other: 0 **Total:** 1

2. How many of the providers listed in 1 are coordination contractors?

0

## **Annual Operations Report Section III: Passenger Trip Info**

County: Lafayette		Fiscal Year: July 1, 2016 - June 30, 2017		
Status: Ready				
Section III: Passenger Trip Information	n			
1a. One-Way Passenger Trips			/	
Type of Service	Se	rvice Area		
Fixed Route/Fixed Schedule	Within	Outside	Total	
Daily Trip Tickets	0	0	0	
Weekly Passes	0	0	0	
Monthly Passes	0	0	0	
Deviated Fixed Route Service	0	0	0	
Paratransit				
Ambulatory	2070	1931	4001	
Non-Ambulatory	55	111	166	
Stretcher	0	0	0	
Other Services				
School Board Trips	0	0	0	
Total Trips	2125	2042	4167	
1b. How many of the total trips were providers  (do not include the CTC, if the C			0	
1c. How many of the total trips were			0	
1				
2. One-Way Trips by Funding Source	ee			
Agency for Health Care Administration			532	
Agency for Persons with Disabilities			0	
Agency for Workforce Innovation			0	
Commission for the Transportation D	3106			
Department of Children and Families	0			
Department of Community Affairs			0	
Department of Community Affairs  Department of Education			0	
Department of Community Affairs  Department of Education  Department of Elder Affairs				

Department of Juvenile Justice	0
Florida Department of Transportation	0
Local Government	0
Local Non-Government	1
Other Federal Programs	0
Tota	d: 4167
3. One-Way Trips by Passenger Type	
Was this information obtained by sampling?	yes
Elderly	
Low Incom	e: 1939
Disable	d: 338
Low Income and Disable	d: 195
Othe	er: 0
Children	
Low Incom	e: 285
Disable	d: 50
Low Income and Disable	d: 57
Othe	er: 0
Other	
Low Incom	e: 1079
Disable	d: 39
Low Income and Disable	d: 13
Othe	er: 172
Tota	d: 4167
4. One-Way Passenger Trips - by Purpose	1
Was this information obtained by sampling?	yes
Medical Purpose	3639
Employment Purpose	0
Education/Training/Daycare Purpose	0
Nutritional Purpose	528
Life-Sustaining/Other Purpose	0
Tota	d: 4167
5. Unduplicated Passenger Head Count	
5a. Paratransit/Deviated Fixed Route/ School Brd	309

5b. Fixed Route		0
	Total:	309
6. Number of Unmet Trip Requests		9
	met Trip Requests by Type of Trip	
Unmet Medical	T J J I	0
Unmet Employment		0
Unmet Education/Training/Daycare		0
Unmet Nutritional		0
Unmet Life-Sustaining/Other		0
Reason Trip was Denied (Optional)		
	Lack of Funding:	0
	Lack of Vehicle Availability:	
	Lack of Driver Availability:	
	Other:	0
7) November of Degram and No. aboves		11
7.) Number of Passenger No-shows		11
Passenger No-Shows b	y Funding Source (optional)	
	CTD:	0
	AHCA:	0
	AWI:	0
	DCF:	0
	APD:	0
	DOE:	0
	DOEA:	0
	Other:	0
8. Complaints		
Complaints by Service		0
Complaints by Policy		0
Complaints by Vehicle		0
Complaints by Other		0
•	Complaint Total:	0
9. Commendations		
Commendations by CTC		0

Commendations by Transportation Providers	0
Commendations by Coordination Contractors	0
Total Commendation	<b>s:</b> 0

## **Annual Operations Report Section IV: Vehicle Info**

'ountse Latawatta		Fiscal Ye 2017	ar: July 1, 2016 - June 30,
Status: Ready			
Section IV: Vehicle Information			
1. Mileage Information			
	Vehicle Miles		Revenue Miles
CTC:	63277		53212
Transportation Providers:	0		0
Coordination Contractors:	0		0
School Bus Utilization Agreement:	0		0
Total:	63277		53212
2. Roadcalls	0		
3. Accidents			
	Chargeable		Non-Chargeable
		1	
Total Accidents Person Only:	0		0
	0		
	0		0
Total Accidents Vehicle Only:	0		0 1
Total Accidents Vehicle Only: Total Accidents Person & Vehicle:	0		0 1 0
Total Accidents Vehicle Only: Total Accidents Person & Vehicle: Total Accidents:	0 0 0		0 1 0
Total Accidents Vehicle Only: Total Accidents Person & Vehicle: Total Accidents:	0 0 0		0 1 0
Total Accidents Vehicle Only: Total Accidents Person & Vehicle: Total Accidents: Grand Total:	0 0 0 1	Count	0 1 0
Total Accidents Vehicle Only: Total Accidents Person & Vehicle: Total Accidents: Grand Total:	0 0 0 1	Count 3	0 1 0 1 1

## **Annual Operations Report Section V: Employee Info**

County: Lafayette		Fiscal Year: July 1, 2016 - Ju 2017	ne 30,
Status: Ready			
Section V: Employee Informa	tion		
1. CTC and Transportation	Pro	vider Employee Information	
			Hours
Full-Time Drivers	1		2201
Part-Time Drivers	2		2416
Volunteer Drivers	0		0
		Total Hours:	4617
Maintenance Employees	0		
Dispatchers	1		
Schedulers	0		
Call Intake/Reserv./Cust. Serv.	0		
Other Operations Employees	0		
			Hours
Other Volunteers	0		0
Administrative Support	1		
Management Employees	1		
Total	6		
2. Coordination Contractors	En	iployee Information	
			Hours
Full-Time Drivers	0		0
Part-Time Drivers	0		0
Volunteer Drivers	0		0
		Total Hours:	0
Maintenance Employees	0		
Dispatchers	0		
Schedulers	0		
Call Intake/Reserv./Cust. Serv.	0		

Other Operations Employees	0		
			Hours
Other Volunteers	0		0
Administrative Support	0		
Management Employees	0		
Total	0		
		TOTAL HOURS:	4617

## **Annual Operations Report Section VI: Revenue Sources**

County: Lafayette		Fiscal Year: July 1, 2016 - June 30, 2017	
Status: Ready			
Section VI: Financial Data			
1. Detailed Revenue and Trips	Provided by Funding	Source	
Revenue Source	CTC and Transportation Providers	Coordination Contractors	TOTAL REVENUES
Agency for Health Care Adminis	tration		
Medicaid Non-Emergency	\$32,545.00	\$0.00	\$32,545.00
Medicaid Non-Emergency (under fixed fee service with AHCA)	\$0.00	\$0.00	\$0.00
Agency for Persons with Disabili	ties		
Comm Care for Dis Adults/Aging & Adult Services	\$0.00	\$0.00	\$0.00
Developmental Services	\$0.00	\$0.00	\$0.00
Other (specify)	\$0.00	\$0.00	\$0.00
Agency for Workforce Innovatio	n		
WAGES/Workforce Board	\$0.00	\$0.00	\$0.00
Other (specify)	\$0.00	\$0.00	\$0.00
Commission for the Transportati	ion Disadvantaged		
Non-Sponsored Trip Program	\$125,696.00	\$0.00	\$125,696.00
Non-Sponsored Cap. Equip.	\$0.00	\$0.00	\$0.00
Rural Capital Equip.	\$0.00	\$0.00	\$0.00
TD Other (specify)	\$0.00	\$0.00	\$0.00
Department of Children and Fan	nilies		
Alcohol, Drug Abuse & Mental Health Program	\$0.00	\$0.00	\$0.00
Family Safety & Preservation	\$0.00	\$0.00	\$0.00
Other (specify)	\$0.00	\$0.00	\$0.00
Department of Community Affai	rs		
Community Services	\$0.00	\$0.00	\$0.00
Other (specify)	\$0.00	\$0.00	\$0.00
Department of Education		1	
Carl Perkins Vocational Ed. Act	\$0.00	\$0.00	\$0.00
Division of Blind Services	\$0.00	\$0.00	\$0.00

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\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$39,918.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$1,827.00
\$0.00	\$10,716.00
\$0.00	\$0.00
\$0.00	\$0.00
	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

	<b>GRAND TOTAL:</b>	\$225,968.00	\$0.00	\$225,968.00
(specify)		\$0.00	\$0.00	\$0.00
(specify)		\$0.00	\$0.00	\$0.00
(specify)		\$0.00	\$0.00	\$0.00

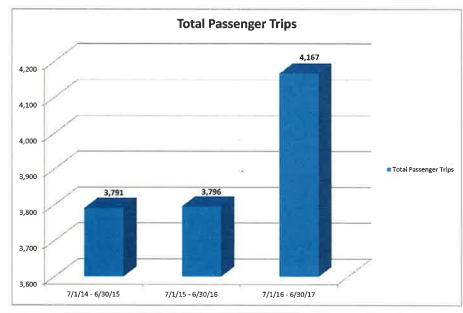
## **Annual Operations Report Section VII: Expense Sources**

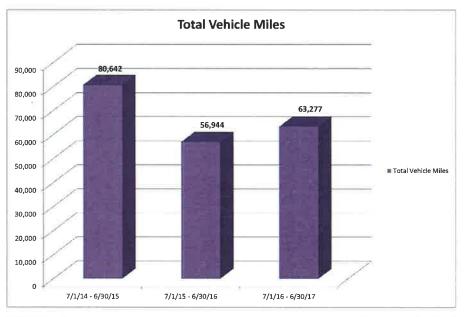
County: Lafayette		Fiscal Year: July 1	, 2016 - June 30, 2017
Status: Ready			
Section VII: Financial Data			
2. Expense Sources			
Expense Item	Community Transportation Coordinator	Coordination Contractor	TOTAL EXPENSES
Labor (501):	\$62,255.00	\$0.00	\$62,255.00
Fringe Benefits (502):	\$30,400.00	\$0.00	\$30,400.00
Services (503):	\$5,005.00	\$0.00	\$5,005.00
Materials and Supplies Cons. (504):	\$20,678.00	\$0.00	\$20,678.00
Utilities (505):	\$5,828.00	\$0.00	\$5,828.00
Casualty and Liability (506):	\$10,335.00	\$0.00	\$10,335.00
Taxes (507):	\$62.00	\$0.00	\$62.00
Purchased Transportation Services (5	508)		
Bus Pass Expenses:	\$0.00	\$0.00	\$0.00
School Bus Expenses:	\$0.00	\$0.00	\$0.00
Other:	\$0.00	\$0.00	\$0.00
Miscellaneous (509):	\$272.00	\$0.00	\$272.00
Interest (511):		\$0.00	\$0.00
Leases and Rentals (512):	\$0.00	\$0.00	\$0.00
Annual Depreciation (513):	\$4,166.00	\$0.00	\$4,166.00
Contributed Services (530):		\$0.00	\$13,966.00
Allocated Indirect Expenses:	\$0.00	\$0.00	\$0.00
GRAND TOTAL:	\$152,967.00	\$0.00	\$152,967.00

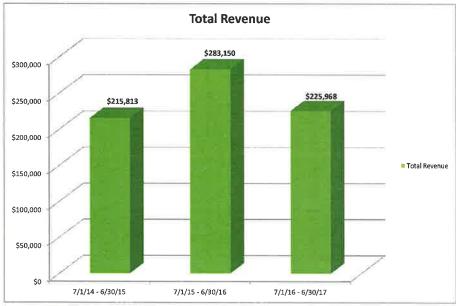
## PERFORMANCE TRENDS - SUWANNEE RIVER ECONOMIC COUNCIL LAFAYETTE COUNTY

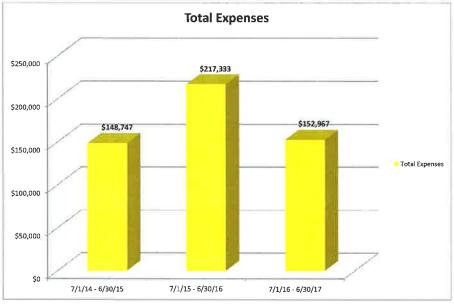
PERFORMANCE		Fiscal Year	Fiscal Year	Fiscal Year	Percent Change
STANDARD	MEASURE	7/1/14 - 6/30/15	7/1/15 - 6/30/16	7/1/16 - 6/30/17	2015/16 - 2016/17
	Total Passenger Trips	3,791	3,796	4,167	8.90%
	Total Revenue Vehicle Miles	64,987	43,399	53,212	18%
TOTAL	Total Vehicle Miles	80,642	56,944	63,277	10%
SERVICE	Total Driver Hours	3,535	3,182	4,617	31%
	Passenger Trips/Revenue Vehicle Mile	0.06	0.09	0.08	-12%
	Passenger Trips/Vehicle Mile	0.05	0.07	0.07	-1%
SERVICE	Average Miles/Trip	21	15	15	1%
EFFECTIVENESS	Passenger Trips/Driver Hour	1.1	1.2	0.9	-32%
	Total Revenue	\$215,813	\$283,150	\$225,968	-25%
	Total Expenses	\$148,747	\$217,333	\$152,967	-42%
	Cost/Passenger Trip	\$39.24	\$57.25	\$36.71	-56%
	Cost/Vehicle Mile	\$1.84	\$3.82	\$2.42	-58%
COST	Cost/Revenue Vehicle Mile	\$2.29	\$5.01	\$2.87	-74%
EFFECTIVENESS	Cost/Vehicle	\$29,749	\$72,444	\$50,989	-42%
& EFFICIENCY	Cost/Driver Hour	\$42.08	\$68.30	\$33,13	-106%
	Total Vehicles	5	3	3	0%
	Passenger Trips/Vehicles	758	1,265	1,389	9%
VEHICLE	Vehicle Miles/Vehicle	16,128	18,981	21,092	10%
UTILIZATION	Revenue Vehicle Miles/Vehicle	12,997	14,466	17,737	18%
	Total Number of Accidents	0	0	1	100%
SAFETY	Accidents/100,000 Miles	0	0	1	100%
	Average Vehicle Miles Between Roadcalls	80,642	56,944	63,277	10%
	Roadcalls	1	1	0	#DIV/0!
SERVICE	Passenger No-Shows	8	10	11	9%
AVAILABILITY	Number of Trip Denials	0	10	9	-11%

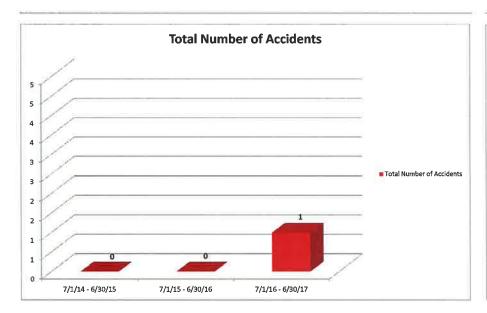
Source: Annual Operations Reports

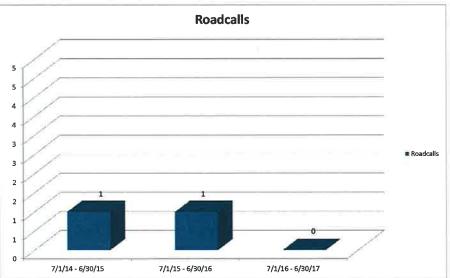














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November 6, 2017

Council

TO:

Lafayette County Transportation Disadvantaged Coordinating Board

FROM:

Lynn Godfrey, AICP, Senior Planner

SUBJECT:

Rural Area Capital Assistance Program Grant Application

#### **RECOMMENDATION**

The Board needs to approve Suwannee River Economic Council, Inc.'s application for Rural Area Capital Assistance Program Grant funds.

#### BACKGROUND

The Rural Area Capital Assistance Program is administered by the Florida Commission for the Transportation Disadvantaged. Grant funds awarded by this program can be used to address capital transportation needs in rural areas of the State. Eligible applicants are designated Community Transportation Coordinators.

Attached is Suwannee River Economic Council, Inc's application for 2017/18 Rural Area Capital Assistance Program Grant funding. If you have any questions concerning this matter, please do not hesitate to contact me.

#### Attachment

t:\lynn\td2017\lafayette\memos\racag.docx



## SHIRLEY CONROY RURAL AREA CAPITAL ASSISTANCE GRANT APPLICATION APPLICATION FORM

DATE SUBMITTED: October 10, 2017

2. LEGAL NAME OF APPLICANT: Suwannee River Economic Council, Inc.

3. FEDERAL IDENTIFICATION NUMBER: 59-1101989

4. REGISTERED ADDRESS: PO Box 70

CITY AND STATE: Live Oak FL ZIP CODE: 32064

5 CONTACT PERSON FOR THIS GRANT: Matt Pearson, Executive Director

6. PHONE NUMBER: 386/362-4115 ext. 223

7. E-MAIL ADDRESS: mpearson@suwanneeec.net

8. PROJECT LOCATION [County(ies)]: Lafayette County

9. PROPOSED START DATE: February 1, 2018 ENDING DATE: June 30, 2018

10. ESTIMATED PROJECT FUNDING REQUESTED:

Transportation Disadvantaged Grant Funds

\$ 70,000

Local Match

\$REDI

**TOTAL PROJECT COST** 

\$70,000

11. I hereby certify that this document has been duly authorized by the governing body of the applicant, and the applicant intends to complete the project, and to comply with any attached assurances if the assistance is awarded.

	rson, Executive Director	
TYPED N	AME OF AUTHORIZED REPRESENTATIVE AND	TITLE
1	_ (/	
1/10	mul -	10/10/2017
SIĠNATU	RE OF AUTHORIZED REPRESENTATIVE	DATE

#### 12. <u>Local Coordinating Board Approval</u>

I hereby certify that this grant has been reviewed in its entirety by the

Lafayette County Coordinating Board.

COORDINATING BOARD CHAIRPERSON'S SIGNATURE

DATE



## SHIRLEY CONROY RURAL AREA CAPITAL ASSISTANCE GRANT APPLICATION PROPOSED PROJECT FUNDING

#### Project Description and Cost:

- Capital equipment Prioritize based on need.
- If vehicle, specify type of vehicle and fuel type (gas, diesel, alternative)
- Include a copy of the TRIPS vehicle order form used to determine price or quote received for other capital equipment to document cost.

1,	Ford E450 6.8L Gas	\$70,000
2.		\$
3.		\$
4.		\$
5.		\$
6.		\$

**Total Project Cost** 

\$70,000.00

#### Funding Participation

Transportation Disadvantaged Trust Funds	(90%)	70,000.00	
Local Match	(10%) *	0.00	
Total Project Cost		70,000.00	

<sup>\*</sup> If REDI, include 100% of the total project cost on the Transportation Disadvantaged Trust Funds line and "REDI" on the Local Match line.



## SHIRLEY CONROY RURAL AREA CAPITAL ASSISTANCE GRANT APPLICATION PROPOSED PROJECT SCOPE

#### Who:

Suwannee River Economic Council, Inc. currently provides transportation services to the transportation disadvantaged in Lafayette County. Over 4,200 trips are expected to be performed in the upcoming year. Many of these riders have no other means of transportation to and from medical facilities. In many cases it is over 60 miles to the nearest medical facility from these rural areas. Many of these riders are elderly and in need of life sustaining treatments. Approval of this grant will ensure the quality of services these people receive will be at a level that is deserved.

#### What:

SREC, Inc. will use this grant to purchase a large 14-passenger (12 ambulatory / 2 wheelchair) vehicle to accommodate the ever increasing number of passengers requiring longer distance trips. Therefore, enhancing the service that so many in Lafayette County depend upon for the sustaining of life. The vehicle purchased with this grant would be added to the current inventory, not replacing an existing vehicle.

#### Where:

Services will be provided for residents in Lafayette County routes that will take clients to Gainesville, Tallahassee, Lake City and other areas that have medical facilities for medical treatment.

#### When:

SREC, Inc. predicts that the services provided by this grant can begin by February 1, 2018. This will allow time for the new vehicle to be purchased.

#### How:

This service will be a continuation of the services that are already being provided and, therefore, should not cause any interruption of services. The new vehicle that will be obtained through this grant will only enhance the quality of services currently provided by SREC, Inc., and ensure the continuation thereof. We are requesting REDI qualification for the local match requirement as Lafayette County is located in the North Central Region of the Rural Area of Opportunity.

#### Why:

SREC, Inc. recognizes the need for higher quality yet more efficient transportation service in Lafayette County. SREC, Inc. also recognizes that it operates in an extremely rural area with few paved roads and great distances to travel to the nearest medical facility. Therefore, the need to continually replace vans is very important to the continued success of the transportation program in Lafayette County.

#### Status of 2015/2016 and 2016/2017 Grants:

The grant awarded for Lafayette County in 2015/2016 has been compiled with in its entirety, and the Cutaway vehicle has been purchased and is in operation. Lafayette County was not awarded a grant in 2016/2017.

-65-



## SHIRLEY CONROY RURAL AREA CAPITAL ASSISTANCE GRANT APPLICATION CURRENT VEHICLE INVENTORY

#### NAME OF CTC: Suwannee River Economic Council, Inc. - Lafayette County

Model Year	Chassis	Vehicle	Maximum	Average	Current	Anticipated	Source of
	Make and	Identification	Ambulatory/	Vehicle	Mileage	Retirement	Funding
	Model	Number	Wheelchair	Miles Per	as of	Year	
		(17 Digits)	Passenger Seating	Year	(Date)		
2013	Chevy	1GB3G2BG9	8+2	16,794	68,575	2018	CTD
	Cutaway	D1175725					
	Bus						
2014	MOVT MV-1	57WMD1A68	4+2	17,659	26,489	2019	CTD
		EM100938		,	,		
2015	Chevy	1GB3G2BGX	8+2	30,926	85,047	2020	FDOT
	Cutaway G350	E1198073			,		

NOTE: Identify the Vehicle(s) that would be replaced with this or other grants by placing \* next to the model year.



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November 6, 2017

TO:

Lafayette County Transportation Disadvantaged Coordinating Board

FROM:

Lynn Godfrey, AICP, Senior Planner

SUBJECT:

Lafayette County Community Transportation Coordinator Designation

#### **RECOMMENDATION:**

For information only. No action required.

#### BACKGROUND:

The North Central Florida Regional Planning Council is the Designated Official Planning Agency for Lafayette County under Florida's Transportation Disadvantaged Program. The Florida Commission for the Transportation Disadvantaged requires the designated official planning agency use a competitive request for proposals selection process to recommend a Community Transportation Coordinator at the end of each contract period.

Suwannee River Economic Council, Inc. is the designated Community Transportation Coordinator for Lafayette County. Suwannee River Economic Council, Inc.'s Memorandum of Agreement will expire June 30, 2018. The Council will issue a request for proposals for Lafayette County Community Transportation Coordinator designation in January 2018.

If you have any questions concerning this matter, please do not hesitate to contact me.



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November 6, 2017

TO:

Lafayette County Transportation Disadvantaged Coordinating Board

FROM:

Lynn Godfrey, AICP, Senior Planner

SUBJECT:

**Operations Reports** 

#### **RECOMMENDATION**

No action required. This agenda item is for information only.

#### **BACKGROUND**

Attached are the following reports for the Board's review:

- 1. Suwannee River Economic Council Operations Report July September 2017;
- 2. Fiscal Year 2017/18 Transportation Disadvantaged Trust Fund Status Report;
- 3. Suwannee River Economic Council Complaint/Commendation Report July September 2017; and
- 4. Suwannee River Economic Council Trip Denial Report July September 2017.

If you have any questions regarding the attached reports, please do not hesitate to contact me.

#### Attachments

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#### QUARTERLY OPERATING REPORT SUWANNEE RIVER ECONOMIC COUNCIL, INC. LAFAYETTE COUNTY JULY - SEPTEMBER 2017

#### QUARTERLY OPERATING REPORT SUWANNEE RIVER ECONOMIC COUNCIL, INC. LAFAYETTE COUNTY JULY - SEPTEMBER 2016

OPERATING DATA	SREC
NUMBER OF INVOICED TRIPS	905
Florida Managed Medical Assistance Program	111
Florida Transportation Disadvantaged Program	673
S.R.E.C Title III-B Meal Site	121
TOTAL VEHICLE MILES	11,680
TOTAL REVENUE VEHICLE MILES	10,696
TOTAL VEHICLE HOURS	692
TOTAL DOLLARS INVOICED	\$32,012.23
Florida Managed Medical Assistance Program	\$8,768.75
Transportation Disadvantaged Program	\$22,275.48
S.R.E.C Title III-B Meal Site	\$968.00
AVERAGE COST PER TRIP	\$35.37
Florida Managed Medical Assistance Program	\$79.00
Transportation Disadvantaged Program	\$33.10
S.R.E.C Title III-B Meal Site	\$8.00
AVERAGE COST PER VEHICLE MILE	\$2.74
AVERAGE COST PER REVENUE VEHICLE MILE	\$2.99
AVERAGE COST PER VEHICLE HOUR	\$46.26
TRIP PURPOSE*	
Medical	784
Employment	0
Education/Training	0
Shopping	0
Meal Site	121
Recreation	0
Other	0
NUMBER OF TRIPS DENIED	0
NUMBER OF SINGLE PASSENGER	
TRIPS PROVIDED	32
PERCENT OF SINGLE PASSENGER TRIPS	4%
NUMBER OF ACCIDENTS	0
NUMBER OF VEHICLES	3
AVERAGE TRIPS PER VEHICLE	302
AVERAGE MILES PER TRIP	13
NUMBER OF ROADCALLS	0
MILES BETWEEN ROADCALLS	11,680

OPERATING DATA	SREC
NUMBER OF INVOICED TRIPS	1,146
Florida Managed Medical Assistance Program	72
Florida Transportation Disadvantaged Program	932
S.R.E.C Title III-B Meal Site	142
TOTAL VEHICLE MILES	16,924
TOTAL REVENUE VEHICLE MILES	13,717
TOTAL VEHICLE HOURS	796
TOTAL DOLLARS INVOICED	\$49,378.37
Florida Managed Medical Assistance Program	\$4,448.15
Transportation Disadvantaged Program	\$43,794.22
S.R.E.C Title III-B Meal Site	\$1,136.00
AVERAGE COST PER TRIP	\$43.09
Florida Managed Medical Assistance Program	\$61.78
Transportation Disadvantaged Program	\$46.99
S.R.E.C Title III-B Meal Site	\$8.00
AVERAGE COST PER VEHICLE MILE	\$2.92
AVERAGE COST PER REVENUE VEHICLE MILE	\$3.60
AVERAGE COST PER VEHICLE HOUR	\$62.03
TRIP PURPOSE*	
Medical	1,004
Employment	0
Education/Training	0
Shopping	0
Meal Site	142
Recreation	0
Other	0
NUMBER OF TRIPS DENIED	0
NUMBER OF SINGLE PASSENGER	
TRIPS PROVIDED	41
PERCENT OF SINGLE PASSENGER TRIPS	4%
NUMBER OF ACCIDENTS	0
NUMBER OF VEHICLES	3
AVERAGE TRIPS PER VEHICLE	382
AVERAGE MILES PER TRIP	15
NUMBER OF ROADCALLS	0
MILES BETWEEN ROADCALLS	16,924

## 2017-2018 TRIP/EQUIPMENT GRANT SUMMARY LAFAYETTE COUNTY

**CONTRACT AMOUNT:** \$191,862.00

MONTH/	TOTAL	TRUST	LOCAL	TOTAL	NUMBER	AVERAGE
YEAR	DOLLARS	FUND	MATCH	AMOUNT	OF TRIPS	COST PER
	SPENT	(90%)	(10%)	REMAINING		TRIP
Jul-17	\$9,001.89	\$8,101.70	\$900.19	\$182,860.11	217	\$41.48
Aug-17	\$6,660.43	\$5,994.39	\$666.04	\$176,199.68	256	\$26.02
Sep-17	\$6,526.45	\$5,873.81	\$652.65	\$169,673.23	200	\$32.63
Oct-17				\$169,673.23		#DIV/0!
Nov-17				\$169,673.23		#DIV/0!
Dec-17				\$169,673.23		#DIV/0!
Jan-18				\$169,673.23		#DIV/0!
Feb-18				\$169,673.23		#DIV/0!
Mar-18				\$169,673.23		#DIV/0!
Apr-18				\$169,673.23		#DIV/0!
May-18				\$169,673.23		#DIV/0!
Jun-18				\$169,673.23		#DIV/0!

# LAFAYETTE COUNTY SERVICE COMPLAINTS/COMMENDATIONS JULY 2017 - SEPTEMBER 2017

TYPE OF COMPLAINT	TOTAL	Resolved
Vehicle Condition	0	**
Driver's Behavior	0	-
Client Behavior	0	-
Tardiness - Late pickup	0	-
Tardiness - Late dropoff	0	
No Show by Operator	0	-
Dispatch/Scheduling	0	-
Service Denial	0	-
Other	0	_
TOTALS	0	(*)
COMMENDATIONS	0	<b>*</b>

# LAFAYETTE COUNTY UNMET TRANSPORTATION NEEDS JULY - SEPTEMBER 2017

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Trip Purpose	0
Out of Service Area Trip	0
Insufficient Advance Notice	0
After Hours Trip Request	0
Weekend Trip Request	0
Other	0
TOTALS	0

#### ATTENDANCE RECORD

## LAFAYETTE COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEMBER/ORGANIZATION	NAME	11/21/16	3/13/17	5/15/17	9/25/17
Chair	Commissioner Anthony Adams	Р	Р	Р	Р
Florida Department of Transportation	Sandra Collins	Α	Р	Р	Р
Alternate Member	Janell Damato	Α	Α	Α	Α
Florida Department of Chidren and Families	Kay Tice	Р	Р	Р	Α
Alternate Member	Amanda Bryant				Α
Florida Agency for Health Care Administration	Deweece Ogden	Α	Α	Р	Α
Alternate Member	Pamela Hagley	Α	Α	Α	Α
Florida Department of Education	(Vacant)				
Alternate Member	(Vacant)				
Public Education	Joey Pearson				Р
Alternate Member	(Vacant)				
Citizen Advocate	(Vacant)				
Alternate Member	Rhoda Pate	Α	Α	A	Α
Citizen Advocate-User	(Vacant)				
Alternate Member	(Vacant)				
Elderly	(Vacant)				
Alternate Member	(Vacant)				
Veterans	Ellis A. Gray, III				Α
Alternate Member	(Vacant)				
Persons with Disabilities	(Vacant)				
Alternate Member	(Vacant)				
Florida Department of Elder Affairs	(Vacant)				
Alternate Member	(Vacant)				
Children at Risk	Colleen Cody	Р	Α	Α	P
Alternate Member	(Vacant)				
Local Medical Community	Risa Clayton				
Alternate Member	(Vacant)				
Regional Workforce Board	Diane Head		Р	Р	Р
Alternate Member	Anthony Jennings	Α	A	Р	A

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The North Central Florida Regional Planning Council shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."