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2009 NW 67th Place, Gainesville, FL 32653 • 1 803 • 352 . 955 . 2200

October 23, 2015

TO: Alachua County Transportation Disadvantaged Board  
FROM: Lynn Godfrey, AICP, Senior Planner  
SUBJECT: Meeting Announcement

The Alachua County Transportation Disadvantaged Coordinating Board will meet November 4, 2015 at 10:00 a.m. in the Jack Durrance Auditorium located in the Alachua County Administration Building 12 S.E. 1st Street, City of Gainesville. All Board members are encouraged to attend this meeting.

Attached is the meeting agenda and supporting materials. If you have any questions, please do not hesitate to contact me at extension 110.

#### Attachments

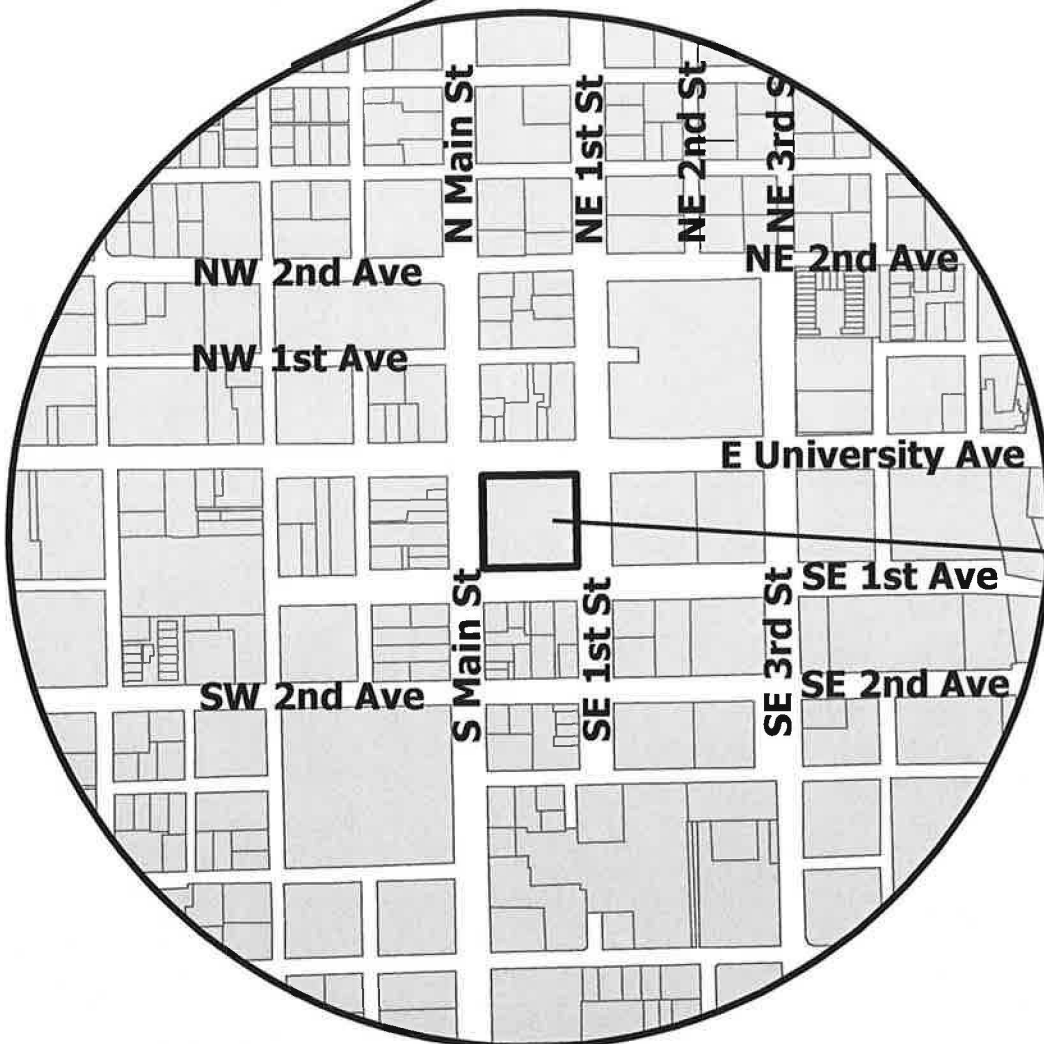
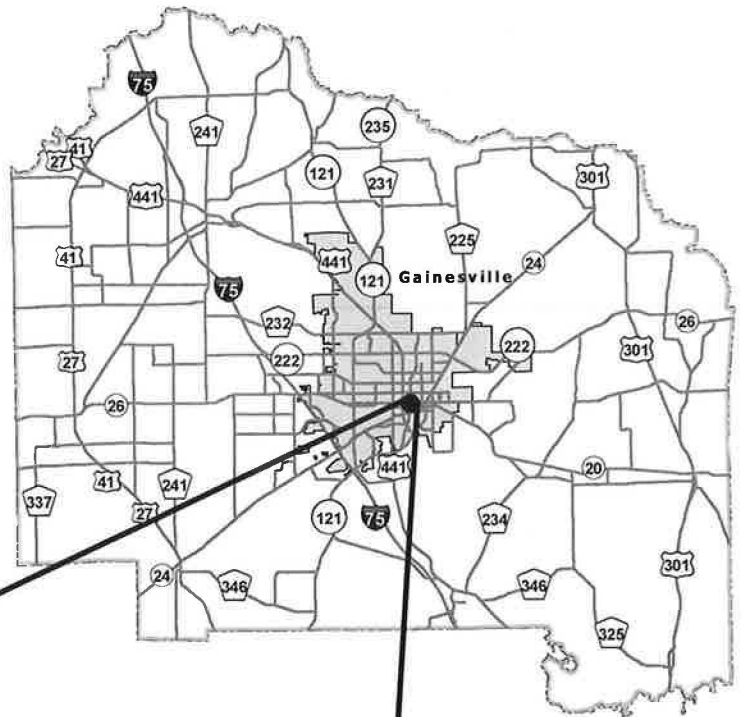
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Dedicated to improving the quality of life of the Region's citizens,  
by coordinating growth management, protecting regional resources,  
promoting economic development and providing technical services to local governments.

# Alachua County Administration Building

12 Southeast 1st Street  
Gainesville, FL 32601

Directions: From the intersection (exit 387) of Interstate 75 and State Road 26 (also known as University Avenue) turn, East onto State Road 26 (also known as University Avenue), travel approximately 5.5 miles, turn right (South) onto SE 1st St and the Alachua County Administration Building will be on the right, on the Western side of SE 1st St.



1 inch = 500 feet

Alachua County  
Administration  
Building





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2009 NW 87th Place, Gainesville, FL 32653-1603 • 352.955.2200

**ALACHUA COUNTY  
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

**MEETING ANNOUNCEMENT AND AGENDA**

Jack Durrance Auditorium  
Alachua County Admin. Bldg.,  
12 S.E. 1<sup>st</sup> Street  
Gainesville, Florida

Wednesday  
November 4, 2015  
10:00 a.m.

**I. BUSINESS MEETING – CALL TO ORDER**

**A. Introductions**

**B. Approval of the Meeting Agenda**

**ACTION REQUIRED**

**C. Approval of the September 16, 2015  
Minutes**

**Page 7**

**ACTION REQUIRED**

**II. NEW BUSINESS**

**A. Annual Performance Evaluation**

**Page 13**

**ACTION REQUIRED**

The Board needs to review and approve MV Transportation's annual performance evaluation

**B. Operations Reports**

**Page 47**

**NO ACTION REQUIRED**

**C. MV Transportation Reports**

**Page 59**

**NO ACTION REQUIRED**

**III. OTHER BUSINESS**

**A. Comments**

**1. Members**

**2. Citizens**

#### **IV. FUTURE MEETING DATES**

- A. February 10, 2016 at 10:00 a.m.**
- B. May 11, 2016 at 10:00 a.m.**
- C. September 7, 2016 at 10:00 a.m.**
- D. November 9, 2016 at 10:00 a.m.**

**\*\* Please note that this is a tentative meeting schedule, all dates and times are subject to change.**

If you have any questions concerning the enclosed materials, please do not hesitate to contact me at 955.2200 extension 110.



**ALACHUA COUNTY  
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

<b>MEMBER/REPRESENTING</b>	<b>ALTERNATE/REPRESENTING</b>
Commissioner Craig Carter Local Elected Official/Chair Grievance Committee Member	
Janell Damato Florida Department of Transportation	Sandra Collins Florida Department of Transportation
John Wisker Florida Department of Children and Families	Louella Teague Florida Department of Children and Families
Lydia Bush Florida Department of Education	Jeffrey Aboumrad Florida Department of Education
Jeff Lee - Vice- Chair Florida Department of Elder Affairs Grievance Committee Member	Vacant Florida Department of Elder Affairs
Pamela Hagley Florida Agency for Health Care Administration	Vacant Florida Agency for Health Care Administration
Linda Tatum Regional Workforce Board	Vacant Regional Workforce Board
Monique Harrison Florida Association for Community Action (Term ending June 30, 2017)	Charles J. Harris Florida Association for Community Action (Term ending June 30, 2017)
Dr. Harrell Harrison Public Education	David Dees Public Education
Vacant Veterans (Term ending June 30, 2017)	Vacant Veterans (Term ending June 30, 2017)
James East Citizen Advocate Grievance Committee Member (Term ending June 30, 2018)	Paul Selvy Citizen Advocate (Term ending June 30, 2018)
Earther Wright Citizen Advocate - User Grievance Committee Member (Term ending June 30, 2018)	Vacant Citizen Advocate - User (Term ending June 30, 2018)
Christine Eason Louton Persons with Disabilities Grievance Committee Member (Term ending June 30, 2018)	Sharon Curtis Persons with Disabilities (Term ending June 30, 2018)
Dr. Maurice Levy Elderly (Term ending June 30, 2017)	Vacant Elderly (Term ending June 30, 2017)
Vacant Medical Community (Term ending June 30, 2016)	Vacant Medical Community (Term ending June 30, 2016)
Elliene Chisholm Children at Risk Grievance Committee Member (Term ending June 30, 2016)	Vacant Children at Risk (Term ending June 30, 2016)
Jesus Gomez Mass Transit	Mildred Crawford Mass Transit
Lisa Hogan Private Transportation Industry (Term ending June 30, 2016)	Vacant Private Transportation Industry (Term ending June 30, 2016)

Note: Unless specified, members and alternates serve at the pleasure of the Metropolitan Transportation Planning Organization.



**ALACHUA COUNTY  
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

**MINUTES**

Jack Durrance Auditorium  
Alachua County Administration Bldg.  
Gainesville, Florida

Wednesday  
September 16, 2015  
10:00 a.m.

**VOTING MEMBERS PRESENT**

Commissioner Craig Carter, Chair  
Jeff Aboumrad representing Lydia Bush Florida Department of Education Representative  
Millie Crawford representing Jesus Gomez, Mass Transit Representative  
Janell Damato, Florida Department of Transportation Representative  
Jeff Lee, Florida Department of Elder Affairs Representative, Vice-Chair  
Christine Eason Louton, Persons with Disabilities Representative  
James East, Citizen Advocate  
Deweece Ogden, Agency for Health Care Administration- Medicaid  
Linda Tatum, Regional Workforce Development Board  
Earther Wright, Citizen Advocate

**VOTING MEMBERS ABSENT**

Elliene Chisholm, Children at Risk Representative  
Dr. Harrell Harrison, Public Education  
Monique Harrison Community Action Agency Representative  
Dr. Maurice Levy, Elderly Representative  
John Wisker, Florida Department of Children and Families

**OTHERS PRESENT**

Ed Griffin MV Transportation, Inc.  
Demetrius Moring, MV Transportation, Inc.  
Spencer Morton  
Marsha Rivera, MV Transportation, Inc.  
Jack Varnon

**STAFF PRESENT**

Lynn Godfrey, Metropolitan Transportation Planning Organization

**I. BUSINESS MEETING CALL TO ORDER**

Chairman Carter called the public hearing to order at 10:00 a.m.

**A. Introductions**

Chairman Carter asked everyone to introduce themselves.

**B. Approval of the Meeting Agenda**

**ACTION: Linda Tatum moved to approve the meeting agenda. Jeff Lee seconded; motion passed unanimously.**

**C. Approval of the June 3, 2015 Minutes**

**ACTION: Linda Tatum moved to approve the June 3, 2015 meeting minutes. Jeff Lee seconded; motion passed unanimously.**

**II. UNFINISHED BUSINESS**

**A. White Paper**

Ms. Lynn Godfrey, Metropolitan Transportation Planning Organization Senior Planner, stated that, the Board requested staff work with Regional Transit System and MV Transportation staff to draft the attached white paper regarding the unintended consequences of Florida's Managed Medical Care Program on Florida's Coordinated Transportation System. She said this paper was sent to the Alachua County Legislative Delegation.

Chair Carter said he had an opportunity to discuss the fragmentation of Florida's Coordinated Transportation System with Representative Perry.

**III. NEW BUSINESS**

**A. Bylaws**

Ms. Godfrey stated that the Board needs to review and approve the Bylaws.

The Board reviewed the Bylaws.

**ACTION: Linda Tatum moved to approve the Bylaws. Jeff Lee seconded; motion passed unanimously.**

**B. Grievance Procedures**

Ms. Godfrey stated that the Board needs to review and approve the Grievance Procedures. She said staff recommends deleting the reference to the Medicaid Program Grievance System since Medicaid Program transportation is no longer coordinated through Florida's Coordinated Transportation System.

**ACTION: James East moved to approve the Grievance Procedures as amended. Christine Louton seconded; motion passed unanimously.**

**C. Elect Vice-Chair**

Ms. Godfrey stated that Chapter I. F. (2) of the Board's Bylaws requires the Board to elect a Vice-Chair annually. She said Mr. Jeff Lee is currently serving as the Board's Vice-Chair.

**ACTION: Linda Tatum moved to re-elect Jeff Lee the Board's Vice-Chair. Mildred Crawford seconded; motion passed unanimously.**

**D. Rural Area Capital Assistance Program Grant Application**

Mr. Edward Griffin, MV Transportation General Manager, stated that MV Transportation applied for Rural Area Capital Assistance Program Grant funds to purchase vehicles. He said, due to limited funding, MV Transportation was not awarded any funds this year. He explained that Alachua County is considered a small urban county. He said counties classified as rural received priority funding. He said MV Transportation received two vehicles last year.

The Board reviewed the grant application.

**E. On-Time Performance Report**

Mr. Demetrius Moring, MV Transportation, stated that MV Transportation acquired and implemented TimePoint, a new transportation scheduling software. He discussed improvements to MV Transportation's on-time performance since the new software implementation.

**F. 2014/15 Annual Operations Report**

Mr. Griffin presented the Fiscal Year 2014/15 Annual Operations Report.

**G. Operations Reports**

Mr. Griffin presented the operations reports.

**IV. OTHER BUSINESS**

**A. Members**

Christine Louton announced that Four Corners held a meeting with County Commissioners from Alachua, Bradford, Clay and Putnum Counties to discuss transportation issues for residents of Melrose, Florida. She said Community Transportation Coordinators were also in attendance at the meeting to inform the County Commissioners about the transportation services available in their counties.

Ms. Louton said Four Corners developed and distributed a transportation needs survey. She said she will share the information from the survey with the Board when it is complete.

Mr. Jeff Lee asked Mr. Griffin to ensure MV Transportation is in compliance with Florida Law regarding driver background screening requirements.

Mr. James East asked if MV Transportation could provide free transportation to polling precincts during the election season. He said the Volusia County transit system provides this service. He said he will find out more about the cost and report his findings at the next meeting.

**B. Citizens**

Mr. Jack Varnon commended Mr. Griffin and asked if MV Transportation would research the possibility of passengers making trip reservations on-line. He also announced the White Cane Event on October 10, 2015.

Ms. Millie Crawford played an audio recording of Ms. Jesse Pete's comments regarding the excellent quality of MV Transportation's service provision.

**V. FUTURE MEETING DATES**

Chair Carter stated that the next meeting of the Alachua County Transportation Disadvantaged Coordinating Board will be held November 4, 2015 at 10:00 a.m.

**ADJOURNMENT**

The meeting adjourned at 11:00 a.m.

\_\_\_\_\_  
Chair

\_\_\_\_\_  
Date

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October 23, 2015

TO: Alachua County Transportation Disadvantaged Coordinating Board

FROM: Lynn Godfrey, AICP, Senior Planner

SUBJECT: Annual Performance Evaluation

RECOMMENDATION

**Approve the MV Transportation's annual performance evaluation.**

BACKGROUND

The Board is required to annually evaluate the transportation services provided by MV Transportation. Attached is MV Transportation's draft annual performance evaluation. If you have any questions concerning the attached evaluation, please contact me at extension 110.

Attachment

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# COMMUNITY TRANSPORTATION COORDINATOR EVALUATION WORKBOOK

Florida Commission for the



## Transportation Disadvantaged

Community Transportation Coordinator: MV Transportation, Inc.

County: Alachua

Address: 3713 SW 42nd Ave., Gainesville, FL 32608

Contact: Edward Griffin, General Manager Phone: 352-375-2784

Review period: July 1, 2014 - June 30, 2015



# Community Transportation Coordinator Annual Performance Evaluation

Approved by the  
Alachua County  
Transportation Disadvantaged Coordinating Board

2009 NW 67th Place  
Gainesville, FL 32653-1603  
[www.ncfrpc.org/mtpo](http://www.ncfrpc.org/mtpo)  
352.955.2000

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**Craig Carter, Chair**

with Assistance from



North Central Florida Regional Planning Council  
2009 NW 67th Place  
Gainesville, FL 32653-1603  
[www.ncfrpc.org](http://www.ncfrpc.org)  
352.955.2200

November 4, 2015

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**Community Transportation Coordinator:** MV Transportation, Inc.

**County:** Alachua

**Review Period:** July 1, 2014 - June 30, 2015

<b>SUMMARY OF FINDINGS AND RECOMMENDATIONS</b>
--

**A. General Information**

**Areas of Noncompliance:** None

**Recommendations:** None

**Timeline for Compliance:** None

**B. Chapter 427, Florida Statutes**

**Areas of Noncompliance:** None

**Recommendations:** None

**Timeline for Compliance:** None

**C. Rule 41-2, Florida Administrative Code**

**Areas of Noncompliance:** None

**Recommendations:** None

**Timeline for Compliance:** None

**D. On Site Observation**

**Areas of Noncompliance:** None.

**Recommendations:** None.

**Timeline for Compliance:** None

**E. Surveys**

**Areas of Noncompliance:** None

**Recommendations:** None

**Timeline for Compliance:** None

## GENERAL QUESTIONS

1. What was the designation date of the Community Transportation Coordinator?  
7/01/13
2. What is the complaint process?  
See attached complaint policy.
3. Does the community transportation coordinator have a complaint form?  
☒ Yes (attached)      ☐ No
4. Does the form have a section for resolution of the complaint?  
☒ Yes      ☐ No
5. Is a summary of complaints given to the Transportation Disadvantaged Board on a regular basis?  
☒ Yes      ☐ No
6. When is the dissatisfied party referred to the Florida Commission for the Transportation Disadvantaged Helpline?  
The Helpline number is posted in all vehicles and noted on the Rider Guide. If a solution is not reached to satisfy the complainant, the complainant is referred to the Helpline.
7. When a complaint is forwarded to your office from the Transportation Disadvantaged Helpline, is the complaint entered into the local complaint file/process?  
☒ Yes      ☐ No
8. Does the Community Transportation Coordinator provide written rider/beneficiary information or brochures to inform riders/beneficiaries about transportation disadvantaged services?  
☒ Yes (attached)      ☐ No
9. Does the rider/ beneficiary information or brochure list the Transportation Disadvantaged Helpline phone number?  
☒ Yes      ☐ No
10. Does the rider/ beneficiary information or brochure list the complaint procedure?  
☒ Yes      ☐ No
11. What is the eligibility process for Transportation Disadvantaged sponsored riders?  
Individuals needing transportation assistance from Florida's Transportation Disadvantaged Program must complete an eligibility application (attached).
13. Does the Community Transportation Coordinator have a contract or agreement with the Regional Workforce Board?  
Yes, MV Transportation is registered with the Regional Workforce Development Board (MyFloridaWorks.gov) and have our driver positions posted on their website. We receive e-mails from applicants and follow up immediately. Applicants are then instructed to come in person where they complete an online application in our office. In most cases, we interview the applicant at that time and do a "prequalification" screening. They are then instructed to complete Drug and Alcohol testing and are notified when to report for class.

14. What innovative ideas have you implemented in your coordinated system?  
MV has been the Community Transportation Coordinator for Alachua County since 2003 and has continually updated technology to provide the most efficient and cost-effective solution for stakeholders using their service. Since 2010, MV has utilized the Trapeze reservations and scheduling system in Alachua County. MV offers more Trapeze experience than any other contractor - operating more than 50 contracts using Trapeze, with more than one-half of those deployments hosted at MV's datacenters. MV has utilized the Trapeze product since its initial release as a DOS product. The original developer of the PASS product, Ms. Marsha Moore, served as MV's former chief technology officer – and remains an as-needed consultant for MV's paratransit projects.
- The Trapeze scheduling software system allowed for increased efficiency in scheduling, reservations and reporting, but using paper manifests still was a constraint to peak efficiency. In 2012, MV's partner the City of Gainesville Regional Transit System received a Federal Grant that allowed MV to install Mobile Data Terminals (MDTs) on all vehicles in the system, which made a marked improvement in on time performance by allowing quick transfers of trips, integrity of data and mapping locations for drivers to maximize response times. This partnership provided a significant bump in on time performance and passenger satisfaction.
- Finally, in 2105, the Alachua County system installed TimePoint, an MV proprietary software application to complement the Trapeze system. TimePoint Software is a thin client web-based application that is used to track AVL/GPS location data as service is running, compare it to scheduled time points, determine when service is on time, and alert dispatchers when it is not. The TimePoint system interfaces with GPS-enabled devices (MDTs) to provide passive service monitoring and proactive communication. This management tool also includes a suite of built-in reports that automate data collection and aid in system analysis. TimePoint allows dispatchers to monitor service well advance and move trips between vehicles far into the future to prevent late pickups and service disruption. The installation of these products has allowed the system to improve from 91% on time to an average of over 98% on time performance. These tools and innovations have allowed MV to provide a much higher level of service to the agencies, facilities and passengers.
15. Are there any areas where coordination can be improved?  
Over the years the enforcement of Chapter 427, Florida Statutes has become diluted, with many funding agencies not purchasing service through the coordinated systems in each county as required. The narrative below regarding Medicaid is a prime example but other funding agencies are non-participants as well, including the Agency for Persons with Disabilities. The success of any coordinated system is based on "economies of scale" where as many agencies as possible use the system, increasing productivity and lowering operating costs. The Florida Commission for the Transportation Disadvantaged has become far less active in enforcing the rules of the statute, and has not been supportive of Community Transportation Coordinators in enforcing coordination at the state level.
16. What barriers are there to the coordinated system?  
MV Transportation has contracted by Memorandum of Agreement with the Florida Commission for the Transportation Disadvantaged. We are presently in the third year of our five year agreement, having been selected three consecutive times for this five year designation through a competitive procurement process. Throughout this time period as the Community Transportation Coordinator, we were charged by Chapter 427, Florida Statutes with coordinating transportation for several funding streams, including Transportation Disadvantaged, Elder Affairs, Alachua County, the City of Gainesville, and Medicaid, which was administered through a separate contract with the Florida Commission for the Transportation Disadvantaged. Until recently, Medicaid represented approximately 30-35% of the total revenue for the system.



In 2013, the Florida Legislature passed legislation mandating that all Medicaid recipients (with few exceptions) be enrolled with a Managed Care Organization. The legislation also included a provision that the Managed Care Organizations would be responsible for transportation. The Managed Care Organizations contracted with transportation brokers to arrange and manage their transportation needs. In 2014 and early 2015, this transition was completed, and as Community Transportation Coordinators, MV Transportation contracted with the brokers to continue serving Medicaid recipients. However, outside private companies have entered the area and are contracting with these brokers as well. It is important to note that these operators are not held to the same operational, driver background, drug and alcohol testing and safety standards as our system is through the Florida Department of Transportation and Florida Commission for the Transportation Disadvantaged.

An important point to know is that with complete elimination of Medicaid revenue, the cost of trips for participating agencies, including have risen significantly because of the loss of economies of scale through multi-loading of passengers. While MV Transportation has recovered some of the Medicaid work through broker contracts, the current system revenue realized from Medicaid is now 15-20%. Rates for the remaining funding sources have increased, but not significantly due to our efforts to recover the work through contracts with the brokers. The loss of this revenue is a direct result of private operators coming into the area and competing for work that had historically been coordinated through the Alachua County system.

17. Are there any areas that the Community Transportation Coordinator feels the Florida Commission for the Transportation Disadvantaged should be aware of or assist with?  
The role of the Florida Commission for the Transportation Disadvantaged has changed significantly over the years as they no longer provide any technical assistance or training opportunities to Community Transportation Coordinators. It would be advantageous if they actively pursued Federal grant opportunities that could be shared with systems throughout the state.
18. What funding agencies does the Florida Commission for the Transportation Disadvantaged need to work closely with in order to facilitate a better coordinated system?  
The Florida Department of Children and Families has historically not been a participant in Florida's Coordinated Transportation System. In addition, Veterans agencies tend to operate their own vehicles outside of the coordinated system, and it would be advantageous if these vehicles were part of the system. The Florida Agency for Persons with Disabilities is also not a participant. Finally, the fragmenting of the model with the departure of the Florida Agency for Health Care Administration Medicaid Program has been a serious blow to the concept of coordination of social service transportation.
19. How are you marketing the voluntary dollar?  
The Voluntary Dollar is notated on the Rider's Guide and is mentioned in the "Rider's Guide Tips" that will be placed on the "on hold" recording when individuals call our office. In addition, Florida Commission for the Transportation Disadvantaged provided MV Transportation with Voluntary Dollar Posters" that we will ask be placed in Tag Renewal offices in Alachua County.



*We Provide Freedom™*

### **Alachua County Community Transportation Coordinator Complaint Policy**

The purpose of this policy is to effectively handle all customer service complaints received by Alachua County residents. All office staff shall abide by this policy to ensure the complaints are resolved in a timely manner.

- (1) The Customer Service Department/Reservations/Dispatch will serve as the first point of contact for customer service complaints. The complaint will be recorded and forwarded to Operations Manager for investigation. If the Operations Manager is not available, the General Manager will respond to the complaint.
- (2) The Operations Manager then has ten (10) days to investigate the complaint, determine the validity, find the appropriate resolution and/or issue any disciplinary action.
- (3) Within ten (10) days the Operations Manager will respond to the customer complaint by phone or via email explaining the investigation and finding.
- (4) All Safety Related Complaints will be investigated immediately including dispatching on duty Road Supervisors to the location. Safety Manager will lead all safety related complaints and follow up with General Manager. General Manager will review and determine validity/ and or disciplinary action/ including retraining if necessary.

**MV TRANSPORTATION, INC.**  
3713 SW 42<sup>nd</sup> Ave | Suite 3 | Gainesville, FL 32608  
P 352.375.2784  
[www.mvtransit.com](http://www.mvtransit.com)



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Thank you for using our service. We will make every effort to ensure your transportation is delivered in a SAFE, timely and courteous manner.



#### **Florida's Transportation Disadvantaged Voluntary Dollar Program**

If you know of someone who needs transportation to get to work or school, or who has no way to get to the doctor's office or clinic, there is a way to help. The Commission for the Transportation Disadvantaged program offers transportation for citizens throughout the state. The Commission, in conjunction with Department of Highway Safety and Motor Vehicles and the county Tax Collectors launched a program to secure additional trips for Floridians.

In a campaign called "Put Your Dollar to Work" the Commission for the Transportation Disadvantaged is asking that Floridians help friends and neighbors who need transportation services by voluntarily contributing a dollar to the trust fund for the Transportation Disadvantaged.

This opportunity is available because of a law passed by the 1994 Florida Legislature which allows for citizens who register their vehicles or renew their registrations to voluntarily contribute additional funds (in increments of a dollar) to be used to offer more rides to people who use coordinated transportation.

Funding for the program comes from revenues collected from the vehicle registrations. For every registration or renewal \$1.50 is ear marked for the Transportation Disadvantaged (TD) Trust Fund. If you wish to make a voluntary contribution, there is a place on the vehicle registration form to indicate that your additional money is to go to the TD Trust Fund.

Since the voluntary program went into effect people throughout Florida have been "Putting Their Dollars to Work". The funds collected in each county go toward additional trips in that county.

Please remember to mark TD Trust Fund for your voluntary contribution and add your dollars to those of your family and friends who are "Putting Their Dollars to Work".

## ***Alachua County Community Transportation System***

### **Rider's Guide**

Last Update effective October 1, 2015  
Accessible formats are available upon request



**Service Coordinated  
and provided by  
MV Transportation**



**3713 SW 42nd Avenue, Suite 3  
Gainesville, FL 32608  
Phone: 352-375-2784  
Fax: 352-378-6117  
Florida Relay Services: 711  
CTD Helpline: 800-983-2435**

## Page 2

This rider's guide describes the services offered by MV Transportation. In our role as Community Transportation Coordinator (CTC) for Alachua County. It will help you plan your trip and to make your transportation a pleasurable experience.

### SECTION 1: Dear Rider

MV Transportation is a door to door service committed to providing safe and reliable transportation where staff and drivers are helpful, courteous and on time.

### SECTION 2: Service Hours and Days

- ADA Paratransit rides are provided Monday - Saturday between the hours of 6 am and 9 pm. Sunday ADA Paratransit rides are provided between 10:00 AM - 5:00 PM. ADA paratransit service is provided after 9:00 PM to 3:00 AM in the late night service area. To schedule a trip and to determine if your trip is in the late night area contact MV Transportation before 5:00 PM the day before your trip. MV Transportation will then contact RTS to schedule the trip.
- TD sponsored service is provided Monday - Friday from 6:00 am to 9:00 pm and Saturday from 6:00 am to 7:00 pm for Dialysis trips only. There are no TD rides provided on Sunday.

Trip requests should be called into our office following the procedures outlined below. Same day ride requests are not accepted. You will be required to schedule both your pickup and return rides when you make your initial ride request. Changes to existing reservations must be made by 5:00 pm the day before your service and will be accommodated as allowable within existing schedules.

MV Transportation will not provide transportation services during the following holidays: New Years, Thanksgiving and Christmas; all other holiday services provided to Dialysis and Cancer Treatment only.

### SECTION 3: Reservations

*Please remember that this is a shared ride system and you may be sharing your ride with others.*

To arrange for your ride, please call our reservations line at: (352) 375-2784 Option 2. Reservations can be made 7 days a week for ADA only.

## Alachua County Community Transportation System

## Page 7

in the small urban area. This service is open to seniors or ADA certified individuals that need transportation from or to the small urban area.

These grants are administered by the City of Gainesville Regional Transit System (RTS) and funds are allocated on a month to month basis. The fare per one way trip is \$3.00. For more information on the eligibility requirements of each fund please contact MV Transportation at 352-375-2784 Option 2.

### SECTION 11: Passenger Property

Passenger property that can be carried by the passenger and/or personal care attendant in one trip and can be safely stowed on the vehicle shall be allowed to be transported with the passenger at no additional charge. Drivers may assist passengers with up to two (2) bags of personal property not to exceed 25 lbs. in total upon request. MV drivers are not personally or financially responsible for damaged or broken property.

#### Shopping Carts

Only one (1) folding shopping cart per client will be allowed on the vehicle. The driver is responsible for the handling and stowing of the shopping cart. Personal property will not exceed 25 pounds in total.

### SECTION 12: Rules

- No eating, drinking or smoking on the vehicle.
- No rider will be transported who is under the influence of alcohol or illegal drugs.
- No verbal abusive, threatening or obscene language.
- Passengers must pay the fare before boarding.
- No physical abuse of any kind will be tolerated.
- No tampering with the vehicle, equipment or two-way radio.
- No radios, cassette players, CD players or other sound generating devices may be used UNLESS they are connected to a headset.
- Passenger is responsible to arrange assistance from door into home and / or facilities.
- A passenger may be subject to any reasonable accommodation requirement that will ensure the safety of all passengers and drivers.

Violations are subject to suspension of service, either temporary or permanent.

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using it for one or multiple days, please contact us to cancel or suspend services to avoid having "No Shows" recorded in your file.

**SECTION 6: No-Show**

It is your responsibility as a rider to call our office within two hours of your pickup window if you cannot take the ride. Riders may be suspended from service for repeated no-shows. If a driver arrives on time and waits 5 minutes and you do not take your trip, or were not at your pickup location, this is considered a no-show. A notice will be hung on your door.

- If you are made a no-show, the vehicle may or may not be able to come back for you. This will depend on vehicle availability and a request must be made to the dispatcher.
- If the driver is late and you do not take your trip, you will not be charged a no-show.

If you would like to dispute a no-show, please contact the MV General Manager. If your ride is late, please call our office at: (352) 375-2784. A dispatcher or customer service agent will assist you with your trip.

**SECTION 7: Will Call Policy**

If you will not be ready to go home at the time you scheduled your return trip, you may be made a "will call". If this happens, please call our office at (352) 375-2784 as soon as possible. A dispatcher or customer service agent will assist you with your trip. This will allow us to make arrangements to have you picked up at a later time. As a courtesy, if you are made a "will-call", we will send a vehicle to your last known location. This could take up to two (2) hours.

**SECTION 8: Fares**

Service will be denied if fare is not paid. There will be no exceptions for this sponsored service. Passenger fares will vary depending on the sponsorship of your trip. If you are required to pay a fare, it must be paid. If the fare is not paid, the service will be denied. Fares apply to a one-way trip. Remember that if you take someone with you, a fare may be required unless you are pre-approved for a Personal Care Attendant (PCA see Section 9). When scheduling your trip, please ask the reservationists for the fare amount. EXACT FARE OR PREPAID TICKET IS REQUIRED. Drivers do not carry

**Alachua County Community Transportation System**

Page 5

change.

- ADA \$3.00
- TD \$2.00 for Dialysis/\$ 3 for all other purposes

Prepaid tickets can be purchased by calling (352) 375-2784 option 8. Any other sponsoring agencies that chose to charge a co-pay to their clients may do so.

**SECTION 9: Compliments and Concerns**

- To convey a compliment or service concern, please call (352) 375-2784 Option 4.
- It is important that you let us know how you feel about the service we are providing. If you have any complaints, compliments or concerns, please call our office immediately. You may speak to the Operations Manager, General Manager or Safety Manager at any time. You have the right to expect a response from our staff in a timely manner.
- To report a SAFETY concern, please call (352) 375-2784 ext 11605.
- You may contact the CTD Helpline for further assistance with concerns and compliments at (800) 983-2435.

**SECTION 10: Types of Service**

**ADA-Transportation**

MV Transportation does not determine eligibility for this service. To apply for ADA eligibility, contact the Center for Independent Living at (352) 378-7474. Upon certification, you may ride the RTS fixed route system at no charge.

- The ADA Fare is \$3.00 per one-way trip.
- Provides trips to individuals whose disability prevents them from using the RTS fixed route bus system.
- Trips must be scheduled one hour apart.
- One free round trip ride to the Center for Independent Living will be arranged to apply for eligibility. Call MV Transportation at (352) 375-2784 Option 2 to schedule this ride.
- No other rides will be reserved until client has been deemed eligible for ADA service.
- Determining eligibility may take up to 21 days once the ADA application has been completed.
- ADA eligible riders may travel anywhere within ¼ of a mile from



- an (RTS) fixed route and within Gainesville City Limits.
- ADA riders may travel with a companion. A request should be made at the time of the reservation. All companions must pay the same fare as the ADA rider. Companions must be picked up and dropped off at the same location as the ADA rider.
- If a Personal Care Attendant (PCA) has been approved by the Center for Independent Living, no fare is charged for the PCA traveling with the rider.
- During some state and federal holidays, where the Regional Transit System (RTS) is not operating, ADA trips will not be provided.

#### Transportation Disadvantaged Program

Any person interested in riding under the Transportation Disadvantaged Program must complete an application. An approved application must be on file before service can be provided. Contact MV for the application at (352) 375-2784 option 4 to request an application.

- TD Fare is \$2.00 per one-way trip for Dialysis appointments only and \$3.00 per one way trip for all other purposes. TD trips may be limited due to funding availability.
- Please call the day before or up to 14 days in advance your appointment between 8 am and 5 pm to schedule your rides.
- One (1) companion may travel with you, and must pay the same fare as the registered rider.
- You will need to re-apply yearly for this service.
- If a nursing home Personal Care Attendant (PCA) is traveling with a passenger, no fare is charged for the attendant traveling with the rider.
- A maximum of 54 one way Transportation Disadvantage Program sponsored trips daily will be provided.
- Service on Saturday to Medical trips only.
- Trips for the following purposes will be provided: Vital Care (Dialysis, Cancer Care & Physical Therapy for Mobility), other medical, Employment & grocery shopping.

#### Other limited funding programs

- 5311 Grant Fund provides funding for the purpose of supporting public transportation in rural areas of Alachua County. This service is open to all residents that need transportation from or to rural areas.
- 5310 Grant Fund provides funding for the purpose of supporting public transportation for seniors and the disabled for trips originating or ending

ADA sponsored ride reservations can be made Monday through Saturday from 8 am to 5:00 pm and on Sunday 10:00 am to 5:00 pm. All other trip reservations (TD, 5310, 5311) will be taken Monday through Friday from 8:00 am to 5:00 pm only. No TD, 5310, 5311 trip reservations will be taken on Saturday or Sunday.

#### Making your Reservation:

Be prepared to give reservations the following information:

- Your name.
- Pick-up address, to include apartment number, building name, city name or other identifying information and, if possible, your zip code.
- Date and time of your appointment.
- Telephone number at your destination if possible.
- Return time.
- If you will be accompanied by a companion, escort, child or personal care attendant (PCA).
- If you will be accompanied by a companion/service animal.

#### What to expect on the day of your ride:

- Please be ready one hour before your appointment time if you live within the city limits of Gainesville.
- If you live outside the city limits of Gainesville, be ready one and a half hours before your appointment time.

#### SECTION 4: To Cancel Your Ride

If you are unable to keep your ride reservation, please contact us as soon as possible, but at least two hours before the pickup window opens; otherwise, it is considered a "no-show".

#### SECTION 5: Standing Order Requests

A "standing order request" is for customers who travel to the same place at the same time on the same day (s) of the week. If you have a regular appointment that you need to go, to you may want to ask reservations staff to submit a "subscription request" for service. Depending on the funding source of your trip, this request may be granted. Please remember, however, that you cannot change your "standing order request" more than once per month, or this privilege will be revoked. If you have a "standing order request" and will not be



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### APPLICATION FOR TRANSPORTATION DISADVANTAGED TRUST FUND SERVICES

MV Transportation is the Community Transportation Coordinator (CTC) for Alachua County. The information contained in this application will only be used by MV to determine your eligibility for Transportation Disadvantaged Trust Fund (TD) services. TD eligibility is determined by a documented disability that prevents you from using or accessing fixed-route bus services, an income based test and documentation that you cannot purchase or secure transportation through other means. Income tests are based on Federal Poverty Levels and a tiered system. Guidelines are available upon request.

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Medicaid#: \_\_\_\_\_ Social Security#: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ MI: \_\_\_\_\_  
Home Address: \_\_\_\_\_ Apt: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Home Phone: (\_\_\_\_) \_\_\_\_\_ Work: \_\_\_\_\_ TDD: \_\_\_\_\_  
Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Age: \_\_\_\_\_ Male: \_\_\_\_\_ Female: \_\_\_\_\_  
Emergency Contact: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

1. Do you receive food stamps? \_\_\_\_ YES \_\_\_\_ NO
2. Do you receive Medicaid? \_\_\_\_ YES \_\_\_\_ NO
3. How many family members are in your household? \_\_\_\_\_
4. What is your annual income? \_\_\_\_\_ (Provide pay stubs, tax forms or other documentation to support claim)
5. What is your total family household income? \_\_\_\_\_
6. Do you live in an ACLF: nursing home, retirement home or boarding home: \_\_\_\_ YES \_\_\_\_ NO
  - a. Does the facility have a vehicle? \_\_\_\_ YES \_\_\_\_ NO
  - b. Have you ever been transported by this facility? \_\_\_\_ YES \_\_\_\_ NO
7. Do you have relatives or friends residing in the same City or County where you live? \_\_\_\_ YES \_\_\_\_ NO
  - a. Would this person transport you if you asked? \_\_\_\_ YES \_\_\_\_ NO
  - b. Have you been transported before to activities/ appts. by friends or family? \_\_\_\_ YES \_\_\_\_ NO
  - c. Do you know someone who would transport you if you paid for gas? \_\_\_\_ Yes \_\_\_\_ NO

**MV TRANSPORTATION, INC.**  
3713 SW 42<sup>nd</sup> Ave | Suite 3 | Gainesville, FL 32608  
P 352.375.2784 F 352-378-6117

Applicant Name \_\_\_\_\_

**Medical Verification – To be completed by a licensed professional**

Please complete the section below. The information that you provide must be based solely upon the applicant having an actual physical or cognitive limitation, which prevents the use of the fixed route bus service or to drive a vehicle. The diagnosis of a potentially limiting illness or condition is not sufficient determination for Transportation Disadvantaged program services.

What is the applicant's disability? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How does the condition functionally prevent the applicant from using regular bus service or drive the household vehicle? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

-----  
Signature of Medical Professional \_\_\_\_\_ Date \_\_\_\_\_  
Professional License # \_\_\_\_\_ State Issued \_\_\_\_\_  
Print Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Phone \_\_\_\_\_ Extension \_\_\_\_\_  
Contact person \_\_\_\_\_

**Applicants Release:**

I understand that the purpose of this evaluation form is to determine my eligibility for Transportation Disadvantage program service. I understand that the information about my disability contained in this application will be kept confidential and shared only with professionals involved in evaluating my eligibility. I hereby authorize my medical representative to release any and all information regarding my medical condition to MV Transportation. I understand that providing false or misleading information could result in my eligibility status being revoked. I agree to notify MV Transportation within 10 days if there is any change in circumstances or I no longer need to use the Transportation Disadvantaged program services.

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_

If applicant is unable to sign this form, he/she may have someone sign on his/her behalf.

Signing for Applicant \_\_\_\_\_ Relationship \_\_\_\_\_ Date \_\_\_\_\_

**MV TRANSPORTATION, INC.**  
P 352.375.2784 F 352-378-6117



TD Approved  
9/15

3713 SW 42<sup>nd</sup> Avenue-Suite #3  
Gainesville, FL 32608  
352-375-2784 Phone  
352-378-6117 Fax

# APPLICATION FOR TRANSPORTATION DISADVANTAGED TRUST FUND SERVICES

MV Transportation is the Community Transportation Coordinator (CTC) for Alachua County. The information contained in this application will only be used by MV to determine your eligibility for Transportation Disadvantaged Trust Fund (TD) services. TD eligibility is determined by a documented disability that prevents you from using or accessing fixed-route bus services, an income based test and documentation that you cannot purchase or secure transportation through other means. Income tests are based on Federal Poverty Levels and a tiered system. Guidelines are available upon request.

Date: 09/10/15 Medicaid#: \_\_\_\_\_ Social Security#:                       
Last Name:                      First Name:                      MI:                       
Home Address:                      Apt:                       
City: Micanopy State: Fla Zip Code: 32667  
Home Phone: (                    )                     Work: N/A TDD: N/A  
Date of Birth:                      Age: 64 Male: X Female:                       
Emergency Contact:                      Phone: (                    )                    

1. Do you receive food stamps? X YES                      NO
2. Do you receive Medicaid? X YES                      NO
3. How many family members are in your household? 1
4. What is your annual income? 14,460.00 (Provide pay stubs, tax forms or other documentation to support claim)
5. What is your total family household income? Same
6. Do you live in an ACLF: nursing home, retirement home or boarding home:                      YES X NO
  - a. Does the facility have a vehicle?                      YES X NO
  - b. Have you ever been transported by this facility? X YES                      NO
7. Do you have relatives or friends residing in the same City or County where you live? X YES                      NO
  - a. Would this person transport you if you asked?                      YES X NO
  - b. Have you been transported before to activities/ appts. by friends or family?                      YES X NO
  - c. Do you know someone who would transport you if you paid for gas?                      Yes X NO
8. Do you own an operable vehicle?                      YES X NO
  - a. Can this vehicle be used to transport you?                      YES X NOIf No, please explain:
9. Do you use the fixed route bus system?                      YES X NO (If YES; how many times per week?                      Per month?                     )

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p.1

352-372-7773

Sunshine Plumbing and Gas

Aug 27 15 12:05p



10. Have you ever used the fixed route bus system? ☒ YES ☐ NO
11. Would you use the fixed route bus system if you were given a bus pass or ticket? ☐ YES ☒ NO
12. Why did you stop using the fixed route bus system? Moved off route
13. Is this condition temporary? ☐ YES ☒ NO If Yes, expected duration of your disability? Life Weeks
14. How does your disability prevent you from using the fixed route bus system? Hard to walk any distance
15. Are there any other transportation needs of which we should be aware including cultural competency? ☐ YES ☒ NO
- Please explain: \_\_\_\_\_

**The following information will be used to ensure that an appropriate vehicle is used to provide transportation.**

1. Do you use any of the following mobility aids? (Check all that apply)
- a. Manual Wheelchair \_\_\_\_\_
  - b. Power Wheelchair \_\_\_\_\_
  - c. Power Scooter \_\_\_\_\_
  - d. Cane ☒
  - e. Crutches \_\_\_\_\_
  - f. Walker ☒
  - g. Service Animal \_\_\_\_\_ What kind? \_\_\_\_\_
2. Please answer the following questions:
- a. Can you travel without assistance a distance of: 200ft ☒ 1/4 Mile \_\_\_\_\_ 1/2 \_\_\_\_\_
  - b. Can you climb a 12 inch step? ☒ YES ☐ NO (Do you need assistance?) ☐ YES ☒ NO
  - c. Can you wait outside without support for ten minutes? ☒ YES ☐ NO
  - d. Can you give an address and telephone number upon request? ☒ YES ☐ NO
  - e. Can you recognize a destination or landmark? ☒ YES ☐ NO
  - f. Can you understand and follow directions? ☒ YES ☐ NO
  - g. Can you handle unexpected situations or changes in your routine? ☒ YES ☐ NO
  - h. Can you safely and effectively travel through crowded or complex facilities? ☒ YES ☐ NO

I hereby certify that the information submitted above is true and correct. Purposely providing inaccurate information is a violation of State law and may result in legal action.

Date 08/10/2015

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Process Date: 08/10/2015

Preparer (Print Name): \_\_\_\_\_

Initials: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Mail or Fax to: MV Transportation

3713 SW 42<sup>nd</sup> Avenue-Suite #3

Gainesville, FL 32608

Phone (352) 375-2784 Fax (352) 378-6117

Bonnie Mack  
9/1/15

BSM

*The Standard of Excellence Since 1976*

Applicant Name

**Medical Verification - To be completed by a licensed professional**

Please complete the section below. The information that you provide must be based solely upon the applicant having an actual physical or cognitive limitation, which prevents the use of the fixed route bus service or to drive a vehicle. The diagnosis of a potentially limiting illness or condition is not sufficient determination for Transportation Disadvantaged program services.

What is the applicant's disability? Chronic systolic heart Failure,  
Chronic ulcer on bottom of right 1st toe,  
walks with a cane,

How does the condition functionally prevent the applicant from using regular bus service or drive the household vehicle? difficulty walking long distance

Signature of Medical Professional TE Ginn Date 8/20/15  
Professional License # ME83124 State Issued 2002 2008  
Print Name Ratana Mgent, MD  
Address 1601 SW Archer Rd  
City Gainesville, TX State FL Zip Code 32608  
Phone 352-376-1611 Extension 4286  
Contact person \_\_\_\_\_

**Applicants Release:**

I understand that the purpose of this evaluation form is to determine my eligibility for Transportation Disadvantage program service. I understand that the information about my disability contained in this application will be kept confidential and shared only with professionals involved in evaluating my eligibility. I hereby authorize my medical representative to release any and all information regarding my medical condition to MV Transportation. I understand that providing false or misleading information could result in my eligibility status being revoked. I agree to notify MV Transportation within 10 days if there is any change in circumstances or I no longer need to use the Transportation Disadvantaged program services.

Applicant Signature \_\_\_\_\_

Date 8/14/15

If applicant is unable to sign this form, he/she may have someone sign on his/her behalf.

Signing for Applicant \_\_\_\_\_

Relationship \_\_\_\_\_

Date \_\_\_\_\_

Fax 352-378-6117

MV TRANSPORTATION, INC.  
P 352.375.2784 F 352-378-6117

## COMPLIANCE WITH CHAPTER 427, FLORIDA STATUTES

1. Are the Community Transportation Coordinator subcontracts uniform?  
☐ Yes ☐ No ☒ Not applicable
2. Is the Florida Commission for the Transportation Disadvantaged standard contract utilized?  
☐ Yes ☐ No ☒ Not applicable
3. Do the contracts include performance standards for the transportation operators and coordination contractors?  
☐ Yes ☐ No ☒ Not applicable
4. Do the contracts include the proper language concerning payment to subcontractors?  
☐ Yes ☐ No ☒ Not applicable
5. Were the following items submitted on time?  
  
Annual Operating Report  
  
☒ Yes ☐ No  
  
Memorandum of Agreement  
  
☒ Yes ☐ No  
  
Transportation Disadvantaged Service Plan  
  
☒ Yes ☐ No  
  
Transportation Disadvantaged Trust Fund Grant Application  
  
☒ Yes ☐ No  
  
Other grant applications  
  
☒ Yes ☐ No
6. Does the Community Transportation Coordinator monitor its subcontractors and how often is monitoring conducted?  
☐ Yes ☐ No ☒ Not applicable
7. Is a written report issued to the operator?  
☐ Yes ☐ No ☒ Not applicable
8. What type of monitoring does the Community Transportation Coordinator perform on its coordination contractors and how often is it conducted?  
Not applicable.



## COMPLIANCE WITH RULE 41-2 FLORIDA ADMINISTRATIVE CODE

1. How is the Community Transportation Coordinator using school buses in the coordinated system?  
There is no agreement with the Alachua County School Board.
2. How is the Community Transportation Coordinator using public transportation services in the coordinated system?  
MV Transportation has an agreement with the City of Gainesville Regional Transit System.
3. Is there a goal for transferring passengers from paratransit to transit?  
☒ Yes ☐ No
4. What are the minimum liability insurance requirements? \$500,000
5. What are the minimum liability insurance requirements in the operator and coordination contracts? Not applicable.
6. Does the minimum liability insurance requirements exceed \$1 million per incident?  
☐ Yes ☒ No

Standards	Comments
Local toll free phone number must be posted in all vehicles.	MV Transportation posts the local toll free phone number in all vehicles.
Vehicle Cleanliness	MV Transportation, Inc. cleans all vehicles (interior/exterior) at least once a week.
Passenger/Trip Database	MV Transportation, Inc. maintains a passenger database.
Adequate seating	MV Transportation, Inc. provides adequate seating for all passengers.
Driver Identification	MV Transportation, Inc. requires drivers to identify themselves in a manner that is conducive to communications with specific passengers.
Passenger Assistance	MV Transportation, Inc. requires drivers to provide passengers with boarding and exiting assistance.
Smoking, Eating and Drinking	Smoking is prohibited in any vehicle. Eating and drinking on board vehicles is not permitted.
Two-way Communications	All vehicles are equipped with two-way communications.
Air Conditioning/Heating	All vehicles have working air conditioners and heaters.
Billing Requirements	MV Transportation, Inc. complies with Section 287.0585, Florida Statutes.
Transport of Escorts and dependent children policy	MV Transportation, Inc. requires children under the age of 8 to be accompanied by and escort. Escorts must be provided by the passenger and able to provide necessary assistance to the passenger. Escorts are transported at the rates described in the established rate structure.
Use, Responsibility, and cost of child restraint devices	MV Transportation, Inc. requires all passengers under the age of 4 and or 50 pounds to use a child restrain device. Child restraint devices must be provided by the passenger.

Out-of-Service Area trips	MV Transportation, Inc. provides out of service area trips when services cannot be obtained within the service area. Trips outside the service area require verification of need an prior authorization from the sponsoring agency.
CPR/First Aid	MV Transportation, Inc. requires all drivers to attend training sessions in CPR and first aid.
Driver Criminal Background Screening	MV Transportation, Inc. requires a criminal records check of all drivers through the Florida Department of Law Enforcement. This criminal records check covers a period of 15 years prior to the records check.
Passenger Property	MV Transportation, Inc. allows passenger property that can be carried by the passenger and/or personal care attendant in one trip and can be safely stowed on the vehicle. Drivers may assist passengers with up to two bags of personal property upon request.
Advance reservation requirements	MV Transportation, Inc. requires trips to be scheduled 24 hours in advance.
Pick-up Window	There is a 60 minute pick-up window for trips within the Gainesville City limits. There is a 90 minute pick-up window for trips outside the Gainesville City limits within Alachua County. There is a two hour pick-up window for return trips.

<b>Measurable Standards/Goals</b>	<b>Standard/Goal</b>	<b>Is the Community Transportation Coordinator meeting the Standard?</b>
Public Transit Ridership	The number of bus passes issued should increase by 5 percent annually.	No. The Transportation Disadvantaged Bus Pass Program was suspended due to limited funding.
On-time performance	90%	Yes
Accidents	No more than 1.2/100,000 miles	Yes
Roadcalls	No more than 8 roadcalls/100,000 miles.	Yes
Complaints	No more than 3/1,000 trips.	Yes
Call-Hold Time	No more than 2.5 minutes for 90 percent of calls received.	Yes

**Commission for the Transportation Disadvantaged  
NET Safety Compliance and Emergency Management  
Self Certification**

THIS CERTIFIES CALENDAR YEAR 2015

DATE: 11/15/13

SUBCONTRACTED TRANSPORTATION PROVIDER: MTI Transport Services

ADDRESS: 3413 South Old Ave. #3, Greenville, SC 29608

In accordance with the Medicaid Non-Emergency Transportation Subcontracted Transportation Provider (STP) Contract with the Commission for the Transportation Disadvantaged, the above STP, hereby certifies to the following:

1. The adoption of a System Safety Program Plan and a Security Program Plan (a.k.a. Emergency Management Plan) based on established standards set forth in *Rule Chapter 14.55, P.A.C.* Such plans ensure the continuation of appropriate services during an emergency, including but not limited to localized acts of nature, accidents, and technological and/or attached-related emergencies, both natural and manmade;
2. Compliance with its adopted System Safety Program Plan and Security Program Plan, including:
  - a. Safety inspections of all service vehicles;
  - b. Applicable Drug and Alcohol procedures, including training and monitoring;
  - c. Driver Training and Monitoring.
3. Compliance with requirement of monitoring subcontracted operators;
4. Compliance with maintenance of support documentation for plans, inspections, training and monitoring, and that said documentation is available upon request by an authorized representative of the Commission or the Agency for Health Care Administration.

I understand that providing false information may result in an unfavorable action by the Commission.

Signature: [Signature]

Name: Kathy [Signature]  
(Type or Print)

Title: General Manager

STATE OF FLORIDA DEPARTMENT OF TRANSPORTATION  
**CERTIFICATE OF COMPLIANCE**

725-030-10  
TRANSIT  
1201

for a  
**SECTION 5311 SUBRECIPIENT**  
(Certifying compliance with 49 CFR Parts 40, 655)  
To  
Florida Department of Transportation

DATE 10/13/2015

**Section 5311 Subrecipient Information:**

AGENCY NAME: MV Transportation Inc, 233

ADDRESS: 3713 SW 42<sup>nd</sup> Ave, Gainesville

PHONE: 972-391-4616

**FDOT District Office Information:**

NAME: Florida Department of Transportation

ADDRESS: 2198 Edison Ave Jacksonville 32204

PHONE: 904-360-5687

I, Esther Avalos, Director of Drug & Alcohol Compliance  
(Name) (Title)

hereby certify that MV Transportation, #65 Gainesville and its applicable  
(Name of Subrecipient)

contractor(s) (listing attached hereto) for City of Gainesville Regional Transit System  
(Name of Subrecipient)

has (have) established and implemented an anti-drug and alcohol misuse prevention program in accordance with the provisions of 49 CFR Parts 40 and 655 as amended. I further certify that the employee training conducted under this part meets the requirements of 49 CFR Parts 40 and 655 as amended.

Esther Avalos  
Signature

Attachment: (Applicable Contractor(s) - Name, Address, Phone #, Contact Person)



**Attachment: State of Florida Department of Transportation  
Certificate of Compliance**

**Applicable Contractor:**

City of Gainesville Regional Transit System (RTS)

**Address:**

5 PSC Box 490, Gainesville, FL 32627-0490

**Phone #:**

352-334-2650

**Contact Person:**

Mildred A. Crawford, ADA Transit Director



## ON-SITE OBSERVATION OF THE SYSTEM

1. Date of Observation:  
10/15/15
2. Please list any special guests that were present:  
None
3. Location:  
Private residence
4. Number of Passengers picked up/dropped off  
1  
  
Ambulatory:  
1  
  
Non-Ambulatory  
0
5. Did the driver provide any passenger assistance?  
☒ Yes  
☐ No
6. Was the driver wearing any identification?  
☒ Yes  
☐ No
7. Did the driver ensure the passengers were properly belted?  
☒ Yes  
☐ No
8. Was the vehicle neat and clean, and free from dirt, torn upholstery, damaged or broken seats, protruding metal or other objects?  
☒ Yes  
☐ No
9. Is there a sign posted on the interior of the vehicle with both a local phone number and the Transportation Disadvantaged Helpline for comments/complaints/commendations?  
☒ Yes  
☐ No
10. Does the vehicle have working heat and air conditioning?  
☒ Yes  
☐ No
11. If used, was the lift in good working order?  
☐ Yes  
☐ No  
☒ Not applicable
12. Did the driver properly use the lift and secure the passenger?  
☐ Yes  
☐ No  
☒ Not applicable

### PURCHASING AGENCY SURVEY

Purchasing Agency name: Elder Care of Alachua County  
Representative of Purchasing Agency: Jeff Lee

1) Do you purchase transportation from MV Transportation, Inc.?

☒ YES

☐ NO

2) What is the primary purpose for purchasing transportation service for your clients?

- ☒ Medical
- ☐ Employment
- ☐ Education/Training/Day Care
- ☐ Nutritional
- ☐ Life Sustaining/Other

3) On average, how often do your clients use MV Transportation's services?

- ☐ 7 Days/Week
- ☐ 1-2 Times/Week
- ☒ 3-5 Times/Week
- ☐ 1-3 Times/Month
- ☐ Less than 1 Time/Month

5) Have you had any problems with MV Transportation, Inc.?

- ☐ Yes
- ☒ No If no, skip to question 7

6) If you have had problems with MV Transportation, Inc., please identify the types of problems:

- ☐ Advance notice requirement
- ☐ Cost
- ☐ Service area limits
- ☐ Pick up times not convenient
- ☐ Vehicle condition
- ☐ Lack of passenger assistance
- ☐ Accessibility concerns
- ☐ Complaints about drivers
- ☐ Complaints about timeliness
- ☐ Length of wait for reservations
- ☐ Other \_\_\_\_\_

7) Overall, are you satisfied with the transportation you have purchased from MV Transportation, Inc.?

- ☒ Yes
- ☐ No If no, why? \_\_\_\_\_

### PURCHASING AGENCY SURVEY

Purchasing Agency name: City of Gainesville Regional Transit System

Representative of Purchasing Agency: Mildred Crawford

1) Do you purchase transportation from MV Transportation, Inc.?

☒ YES

☐ NO

2) What is the primary purpose for purchasing transportation service for your clients?

- ☒ Medical
- ☒ Employment
- ☒ Education/Training/Day Care
- ☒ Nutritional
- ☒ Life Sustaining/Other

3) On average, how often do your clients use MV Transportation's services?

- ☒ 7 Days/Week
- ☐ 1-2 Times/Week
- ☐ 3-5 Times/Week
- ☐ 1-3 Times/Month
- ☐ Less than 1 Time/Month

5) Have you had any problems with MV Transportation, Inc.?

- ☒ Yes
- ☐ No If no, skip to question 7

6) If you have had problems with MV Transportation, Inc., please identify the types of problems:

- ☐ Advance notice requirement
- ☐ Cost
- ☐ Service area limits
- ☐ Pick up times not convenient
- ☐ Vehicle condition
- ☐ Lack of passenger assistance
- ☐ Accessibility concerns
- ☐ Complaints about drivers
- ☒ Complaints about timeliness - *one passenger complains regularly ABOUT MV*
- ☐ Length of wait for reservations *some void wait not*
- ☐ Other \_\_\_\_\_

7) Overall, are you satisfied with the transportation you have purchased from MV Transportation, Inc.?

☒ Yes

☐ No If no, why? \_\_\_\_\_

## LEVEL OF COST

### FLCTD Annual Operations Report Section VII: Expense Sources

County: Alachua		Fiscal Year: July 1, 2014 - June 30, 2015	
Status: Submitted to FLCTD			
Section VII: Financial Data			
2. Expense Sources			
Expense Item	Community Transportation Coordinator	Coordination Contractor	TOTAL EXPENSES
Labor (501):	\$1,529,752.00	\$0.00	\$1,529,752.00
Fringe Benefits (502):	\$18,417.00	\$0.00	\$18,417.00
Services (503):	\$95,099.00	\$0.00	\$95,099.00
Materials and Supplies Cons. (504):	\$606,594.00	\$0.00	\$606,594.00
Utilities (505):	\$51,638.00	\$0.00	\$51,638.00
Casualty and Liability (506):	\$222,604.00	\$0.00	\$222,604.00
Taxes (507):	\$2,976.00	\$0.00	\$2,976.00
Purchased Transportation Services (508)			
Bus Pass Expenses:	\$0.00	\$0.00	\$0.00
School Bus Expenses:	\$0.00	\$0.00	\$0.00
Other:	\$4,430.00	\$0.00	\$4,430.00
Miscellaneous (509):	\$141,016.00	\$0.00	\$141,016.00
Interest (511):	\$22,453.00	\$0.00	\$22,453.00
Leases and Rentals (512):	\$100,135.00	\$0.00	\$100,135.00
Annual Depreciation (513):	\$6,421.00	\$0.00	\$6,421.00
Contributed Services (530):	\$0.00	\$0.00	\$0.00
Allocated Indirect Expenses:	\$206,762.00	\$0.00	\$206,762.00
GRAND TOTAL:	\$3,008,297.00	\$0.00	\$3,008,297.00

<b>LEVEL OF COMPETITION</b>
-----------------------------

1. Inventory of Transportation Operators in the Service Area

	Transportation Providers Available	Transportation Providers Contracted in the System.
Private Non-Profit	1	0
Private For-Profit	19	1
Public Transit Agency	1	0
Total	22	0

2. How many of the operators are coordination contractors? 0

3. Does the Community Transportation Coordinator have a competitive procurement process?

☐ Yes

☒ No

4. What methods have been used in selection of the transportation operators? Not applicable.

	Low bid
	Requests for qualifications
	Negotiation only

	Requests for proposals
	Requests for interested parties





## LEVEL OF COORDINATION

1. Public Information – How is public information distributed about transportation services in the community?

All plans for providing transportation disadvantaged services are coordinated.

2. Eligibility – How is passenger eligibility coordinated for local transportation services?

MV Transportation, Inc. determines passenger eligibility except Florida Managed Medical Care Program and Florida Agency for Persons with Disabilities transportation.

3. Call Intake – To what extent is transportation coordinated to ensure that a user can reach a Reservationist on the first call?

Individuals call MV Transportation, Inc. to schedule all trips except Florida Managed Medical Care Program and Florida Agency for Persons with Disabilities transportation.

4. Reservations –How is the duplication of a reservation prevented?

MV Transportation, Inc. handles all trip reservations except Florida Managed Medical Care Program and Florida Agency for Persons with Disabilities transportation..

5. Trip Allocation – How is the allocation of trip requests to providers coordinated?

MV Transportation, Inc. handles all trip allocations except Florida Managed Medical Care Program and Florida Agency for Persons with Disabilities transportation..

6. Scheduling – How is the trip assignment to vehicles coordinated?

MV Transportation, Inc. schedules all trips . except Florida Managed Medical Care Program and Florida Agency for Persons with Disabilities transportation.

7. General Service Monitoring – How is the overseeing of transportation operators coordinated?

Not applicable.



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October 23, 2015

TO: Alachua County Transportation Disadvantaged Coordinating Board  
FROM: Lynn Godfrey, AICP, Senior Planner  
SUBJECT: Transportation Disadvantaged Program – Status Report

RECOMMENDATION

**No action required. This agenda item is for information only.**

BACKGROUND

Attached are the following reports:

1. Alachua County Transportation Disadvantaged Service Plan Standards Report:
  - On-time performance
  - Complaints
  - Call hold time
  - Accidents
  - Roadcalls
2. MV Transportation Operations Report July 2015 - September 2015;
3. Transportation Disadvantaged Program Status Report; and
4. Unmet Transportation Needs Report.

**Attachments**

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Dedicated to improving the quality of life of the Region's citizens,  
by coordinating growth management, protecting regional resources,  
promoting economic development and providing technical services to local governments.





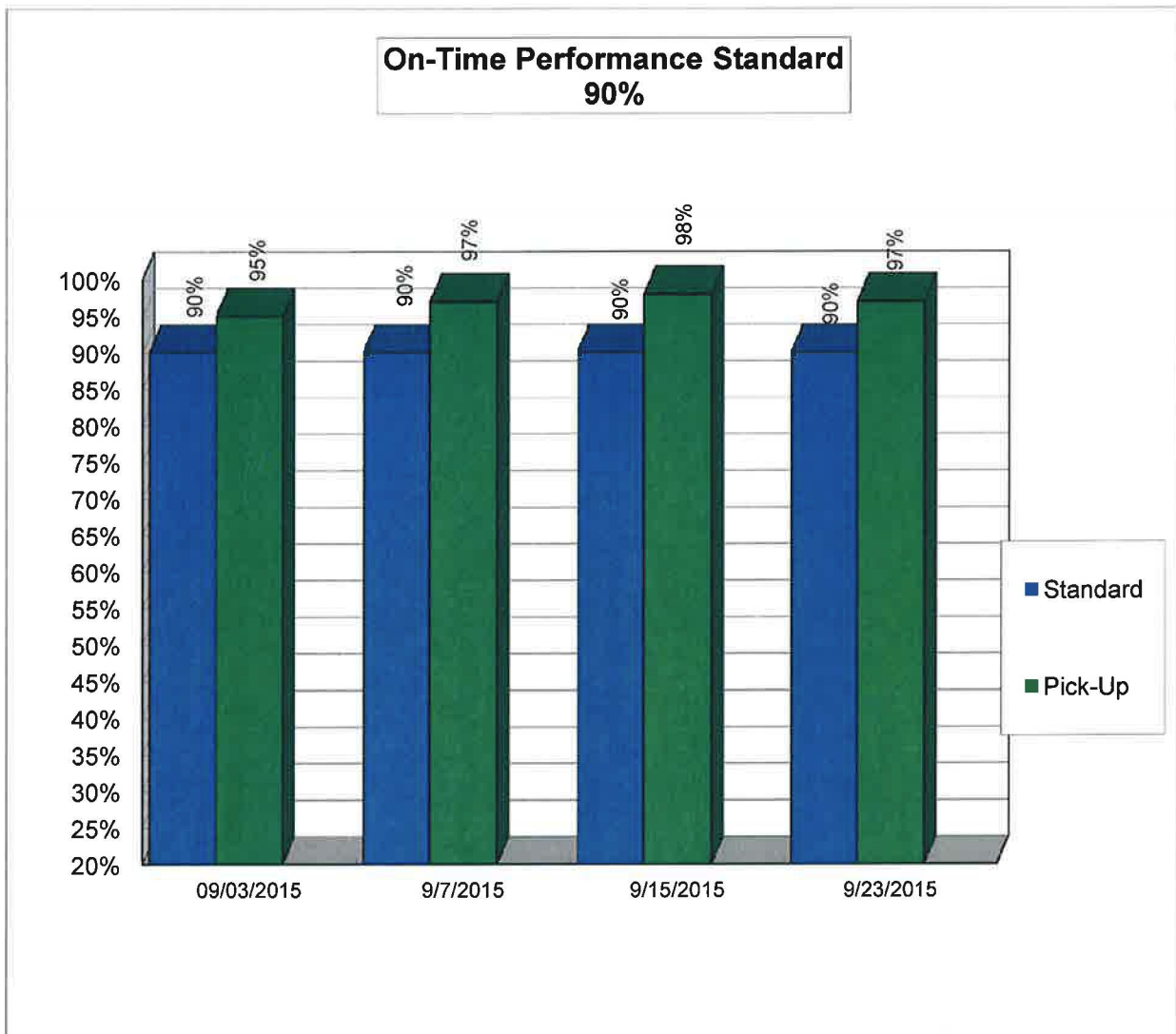
# Early/Late Report - Monthly

## Div 65 Gainesville, FL

Statistics by iWeb (c) 2006 MV Transportation, Inc. - Last Queried: 10/05/15 02:55:27 PAC

September 2015 (Early Win: 31 Late Win: 61)																		
			Stop Types					Total				Sub Categories						
Date	DoW	Trips	NoShow	CAD	NS (Lt)	NS (Dw)	Miss	Stops	OnTime	Late	OTP%	Late31+	Early	0to15	16to30	31to60	61to90	91+
09/01/15	Tue	398	30	0	0	0	0	428	423	5	98.83%	0	69	3	2	0	0	0
09/02/15	Wed	416	12	0	0	0	0	428	424	4	99.07%	0	71	4	0	0	0	0
09/03/15	Thu	481	51	0	0	0	0	532	507	25	95.30%	9	75	11	5	8	1	0
09/04/15	Fri	438	21	0	0	0	0	459	444	15	96.73%	6	65	2	1	2	3	1
09/05/15	Sat	139	14	0	0	0	0	153	143	10	93.46%	1	25	2	2	1	0	0
09/06/15	Sun	26	5	0	0	0	0	31	26	5	83.87%	2	0	2	1	1	1	0
09/07/15	Mon	54	0	0	0	0	0	59	57	2	96.61%	0	12	1	1	0	0	0
09/08/15	Tue	404	32	0	0	0	0	441	431	10	97.73%	4	73	4	2	4	0	0
09/09/15	Wed	478	30	0	0	0	0	514	492	22	95.72%	5	64	11	5	3	1	1
09/10/15	Thu	470	46	0	0	0	0	516	483	33	93.60%	23	57	2	3	2	5	24
09/11/15	Fri	432	25	0	0	0	0	460	432	28	93.91%	4	52	16	8	4	0	0
09/12/15	Sat	129	15	0	0	0	0	144	143	1	99.31%	0	70	0	1	0	0	0
09/13/15	Sun	31	3	0	0	0	0	34	30	4	88.24%	1	1	3	0	1	0	0
09/14/15	Mon	451	24	0	0	0	0	475	469	6	98.74%	1	74	4	1	1	0	0
09/15/15	Tue	444	19	0	0	0	0	463	452	11	97.62%	0	66	7	4	0	0	0
09/16/15	Wed	478	35	0	0	0	0	513	499	14	97.27%	2	72	10	2	1	0	1
09/17/15	Thu	462	34	0	0	0	0	496	476	20	95.97%	8	71	9	3	4	2	2
09/18/15	Fri	409	50	0	0	0	0	459	447	12	97.39%	5	59	4	3	3	0	2
09/19/15	Sat	133	8	0	0	0	0	141	141	0	100.00%	0	70	0	0	0	0	0
09/20/15	Sun	22	2	0	0	0	0	24	22	2	91.67%	1	2	0	1	0	1	0
09/21/15	Mon	484	44	0	0	0	0	528	517	11	97.92%	2	81	0	2	1	1	0
09/22/15	Tue	435	35	0	0	0	0	470	456	14	97.02%	2	68	9	3	2	0	0
09/23/15	Wed	459	44	0	0	0	0	503	489	14	97.22%	1	59	7	6	1	0	0
09/24/15	Thu	441	19	0	0	0	0	460	453	7	98.48%	2	55	1	1	1	1	0
09/25/15	Fri	430	43	0	0	0	0	473	460	13	97.25%	3	63	10	0	2	1	0
09/26/15	Sat	135	7	0	0	0	0	142	141	1	99.30%	0	70	1	0	0	0	0
09/27/15	Sun	24	1	0	0	0	0	25	25	0	100.00%	0	2	0	0	0	0	0
09/28/15	Mon	452	45	0	0	0	0	497	486	11	97.79%	1	81	7	3	0	1	0
09/29/15	Tue	489	35	0	0	0	0	524	514	10	98.09%	3	68	3	4	3	0	0
09/30/15	Wed	461	55	0	0	0	0	516	496	20	96.12%	8	58	8	4	3	4	1
Total:		10,105	803	0	0	0	0	10,908	10,578	330	96.97%	94	1,570	160	76	49	23	22

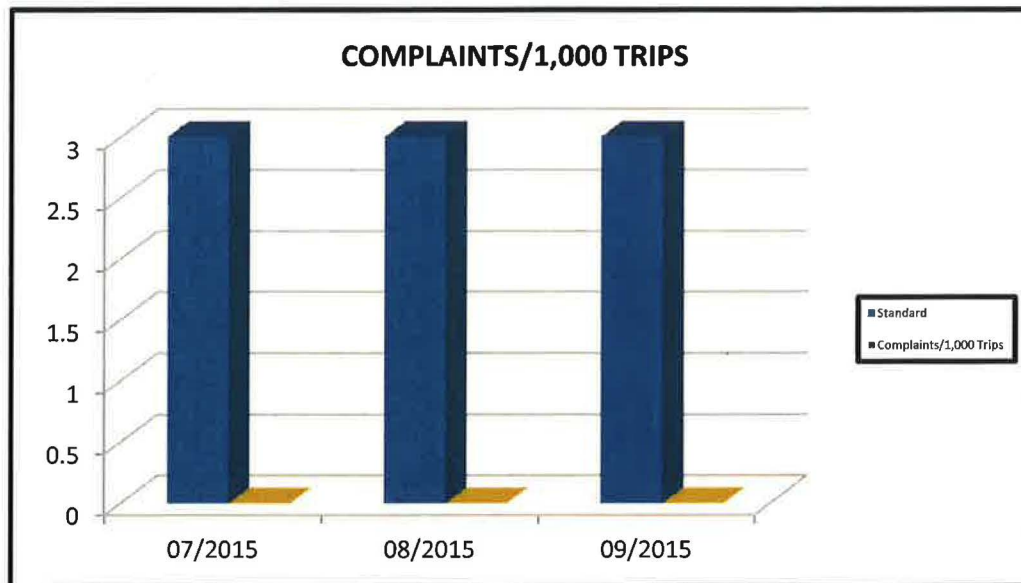
**TRANSPORTATION DISADVANTAGED  
SERVICE PLAN (TDSP) STANDARDS  
ALACHUA COUNTY, SEPTEMBER 2015**



# TRANSPORTATION DISADVANTAGED SERVICE PLAN (TDSP) STANDARDS

ALACHUA COUNTY, JULY - SEPTEMBER 2015

MONTH	STANDARD	COMPLAINTS/1,000 TRIPS
07/2015	3	0
08/2015	3	0
09/2015	3	0

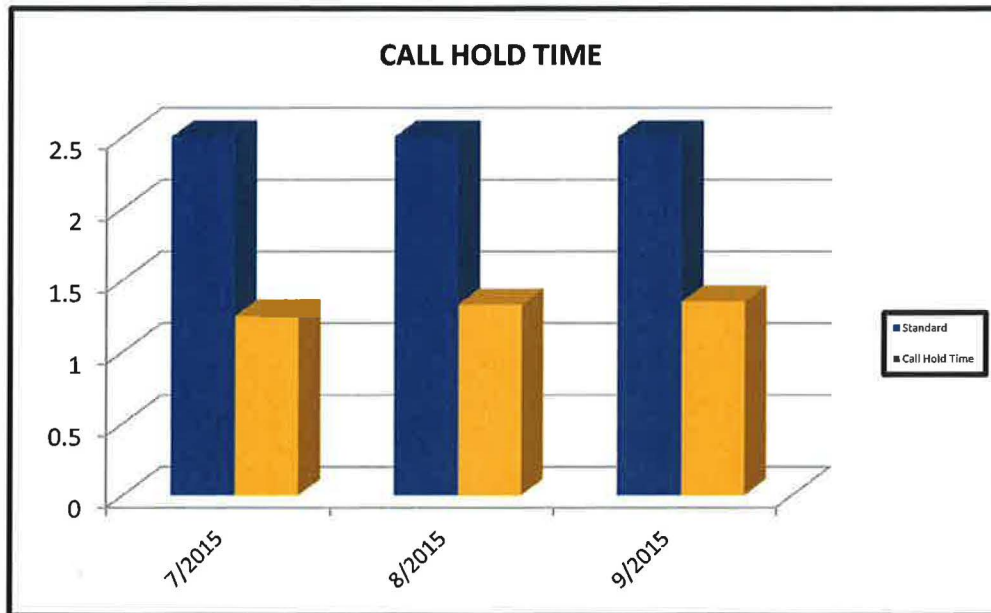


**MV TRANSPORTATION  
SUMMARY OF SERVICE ISSUES  
JULY 1, 2015 - JUNE 30, 2016**

TYPE OF COMPLAINT	7/15	8/15	9/15	10/15	11/15	12/15	1/16	2/16	3/16	4/16	5/16	6/16
Late Drop-Off	0	0	0	0								
Pick-Up before Window Opens	0	0	0	0								
Late Return Pick-Up	0	0	0	0								
Ride Time Exceeded Standards	0	0	0	0								
Can't Get Through by Telephone	0	0	0	0								
On Hold for Excessive Periods of Time	0	0	0	0								
Phone System Problems	0	0	0	0								
Sunday Reservations	0	0	0	0								
Trip Denial	0	0	0	0								
Driver Training	0	0	0	0								
Driver Behavior	0	0	0	0								
No Passenger Assistance Provided	0	0	0	0								
No Driver ID	0	0	0	0								
Dispatcher Behavior	0	0	0	0								
Reservationist Behavior	0	0	0	0								
Unsafe Driving	0	0	0	0								
No Show by Driver	0	0	0	0								
Reservations/Scheduling	0	0	0	0								
Reservations	0	0	0	0								
Air Conditioning not Working	0	0	0	0								
Wheelchair/Scooter Securement	0	0	0	0								
Passenger Behavior	0	0	0	0								
No Show by Passenger	0	0	0	0								
Customer Service	0	0	0	0								
Safety	0	0	0	0								
Trip Cancelled, Ride Came Anyway	0	0	0	0								
Wheelchair Lift Not Working Properly	0	0	0	0								
Charged Wrong Passenger Fare	0	0	0	0								
Vehicle Condition	0	0	0	0								
MV Staff Availability	0	0	0	0								
Dropped Off at Wrong Location	0	0	0	0								
Improper Passenger Assistance	0	0	0	0								
Did Not Process TD Eligibility Application	0	0	0	0								
Other	0	0	0	0								
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>TRIPS</b>	<b>8,196</b>	<b>8,639</b>	<b>8,880</b>									
<b>COMPLAINTS/1,000 TRIPS</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>#####</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>
Number of Individuals Submitting Complaints	0	0	0	0	0	0	0	0	0	0	0	0
RTS	0	0	0	0	0	0	0	0	0	0	0	0
CIL	0	0	0	0	0	0	0	0	0	0	0	0
Foster Grandparents	0	0	0	0	0	0	0	0	0	0	0	0
NCFRPC	0	0	0	0	0	0	0	0	0	0	0	0
<b>COMMENDATIONS</b>	<b>13</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**TRANSPORTATION DISADVANTAGED  
SERVICE PLAN (TDSP) STANDARDS  
ALACHUA COUNTY, JULY - SEPTEMBER 2015**

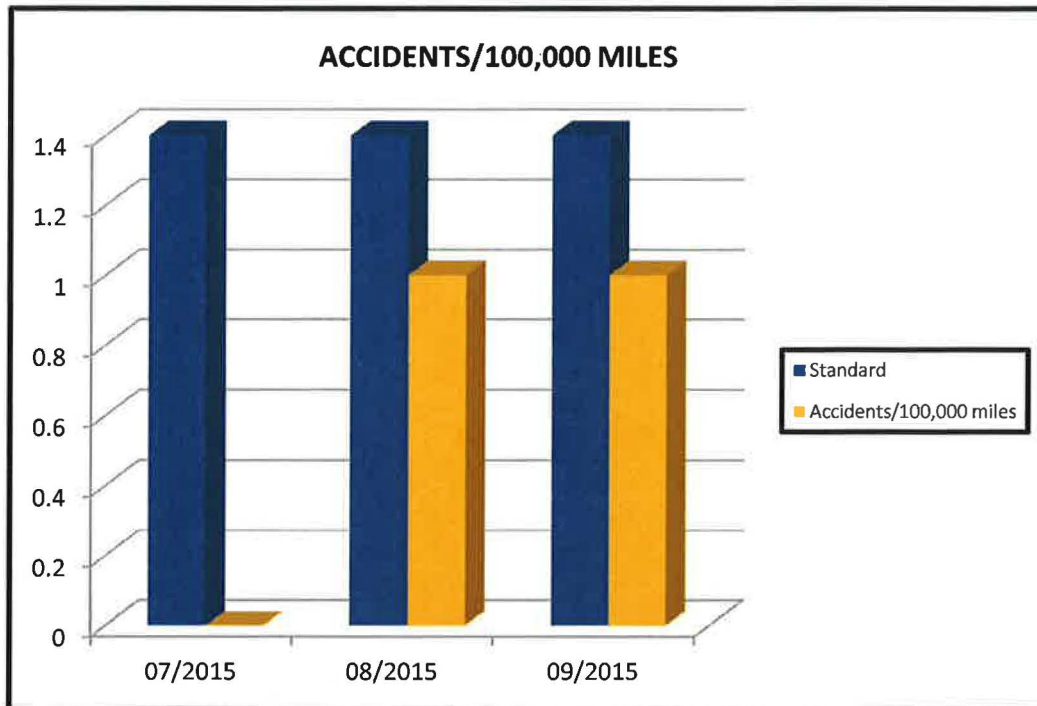
MONTH	STANDARD	CALL HOLD TIME
7/2015	2.5	1.25
8/2015	2.5	1.33
9/2015	2.5	1.35



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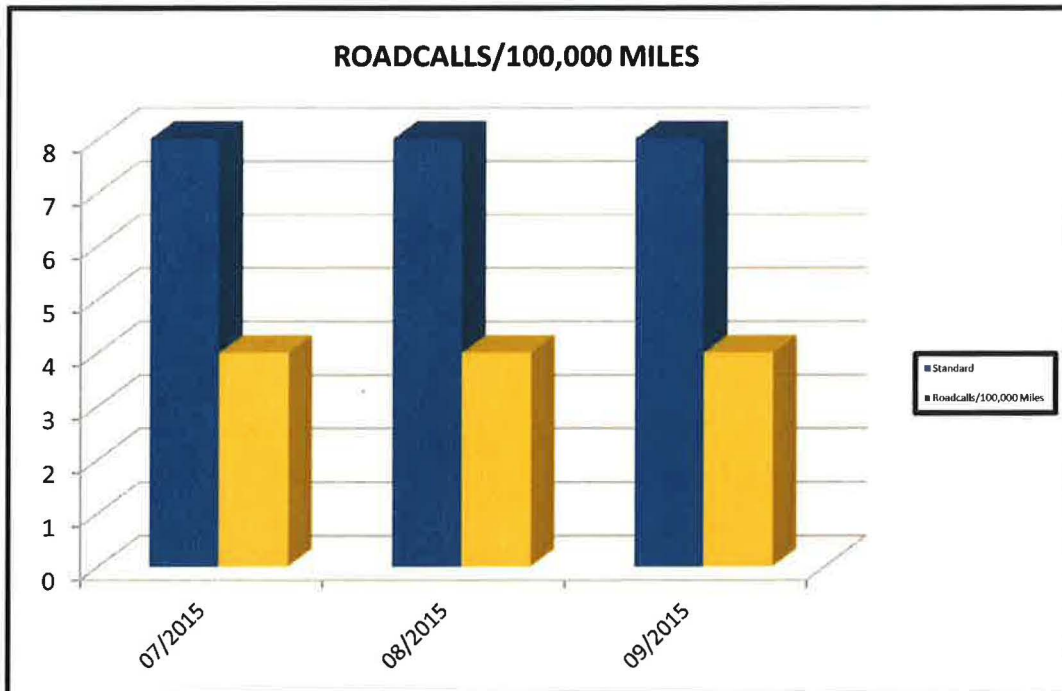
**TRANSPORTATION DISADVANTAGED  
SERVICE PLAN (TDSP) STANDARDS  
ALACHUA COUNTY JULY - SEPTEMBER 2015**

MONTH	STANDARD	ACCIDENTS/100,000 MILES
07/2015	1.4	0
08/2015	1.4	1
09/2015	1.4	1



**TRANSPORTATION DISADVANTAGED  
SERVICE PLAN (TDSP) STANDARDS  
ALACHUA COUNTY, JULY - SEPTEMBER 2015**

MONTH	STANDARD	ROADCALLS/100,000 MILES
07/2015	8	4
08/2015	8	4
09/2015	8	4



2015-2016 OPERATING DATA	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
<b>Total No Trips Invoiced</b>	<b>8,196</b>	<b>8,639</b>	<b>8,880</b>	<b>0</b>	<b>7,812</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
HMO Medicaid (Access to Care)	1,981	2,029	1,888									
HMO Medicaid (MTM)	249	284	227									
Transportation Disadvantaged Program	1,408	1,433	1,444									
City of Gainesville ADA Service	4,123	4,337	4,435									
Florida Department of Transportation 5317	0	0	0									
Florida Department of Transportation 5311	135	110	90									
Florida Department of Transportation 5310	70	77	54									
Alachua County	193	347	717									
Elder Care	37	22	25									
<b>Total Vehicle Miles</b>	<b>114,058</b>	<b>116,295</b>	<b>118,597</b>									
<b>Total Vehicle Hours</b>	<b>6,665</b>	<b>6,774</b>	<b>6,906</b>									
<b>Average Miles per Trip</b>	<b>14</b>	<b>13</b>	<b>13</b>	#DIV/0!	0	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>Average Cost Per Mile</b>	<b>\$2.08</b>	<b>\$1.96</b>	<b>\$0.00</b>	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>Average Cost Per Hour</b>	<b>\$35.52</b>	<b>\$33.68</b>	<b>\$0.00</b>	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>Number of No Shows</b>	<b>465</b>	<b>564</b>	<b>660</b>									
<b>Number Trips Denied</b>	<b>0</b>	<b>0</b>	<b>0</b>									
<b>Accidents</b>	<b>0</b>	<b>1</b>	<b>1</b>									
<b>RoadCalls</b>	<b>4</b>	<b>4</b>	<b>4</b>									
<b>Telephone Calls</b>	<b>12,035</b>	<b>14,613</b>	<b>16,932</b>									
<b>Average Call On-Hold Time</b>	<b>1.25</b>	<b>1.33</b>	<b>1.35</b>									



<b>TD PROGRAM STATUS REPORT</b>	<b>Jan-15</b>	<b>Feb-15</b>	<b>Mar-15</b>	<b>Apr-15</b>	<b>May-15</b>	<b>Jun-15</b>	<b>Jul-15</b>	<b>Aug-15</b>	<b>Sep-15</b>
TD Applications Approved	24	28	20	19	17	16	16	23	41
TD Applications Denied	0	0	0	0	0	0	0	0	0
Bus Pass Applications Received	0	0	0	0	0	0	0	0	0
Number of Bus Passes sponsored by the TDTF	0	0	0	0	0	0	0	0	0
Applicants at or below 100% of the Federal Poverty Level	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Number of TD Trips that can be Provided Daily	54	54	54	54	54	54	54	54	54
Average Number of TD Trips Performed Daily	55	62	60	63	59	56	58	56	56
Total Number of TD Trips Provided during the Month	1535	1559	1558	1486	1478	1448	1408	1433	1444
TD Trip Priorities Used (Yes or No)	No	No	No	No	No	No	No	No	No
Number of Dialysis Saturday Trips Provided	78	65	61	57	66	51	43	43	38
Number of Other Saturday Trips Provided	31	32	38	37	40	37	34	28	22
Number of Non-Emergency Stretcher Trips Provided (Not sponsored by Medicaid)	0	0	0	0	0	0	0	0	0

**ALACHUA COUNTY  
UNMET TRANSPORTATION NEEDS  
JULY\_2015**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Able to transport yourself	0
Able to obtain transportation through other sources	0
Out of County Trip Request	0
Other	0
<b>TOTALS</b>	<b>0</b>

**ALACHUA COUNTY  
UNMET TRANSPORTATION NEEDS  
AUGUST\_2015**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Able to transport yourself	0
Able to obtain transportation through other sources	0
Out of County Trip Request	0
Other	0
<b>TOTALS</b>	<b>0</b>

**ALACHUA COUNTY  
UNMET TRANSPORTATION NEEDS  
SEPTEMBER\_2015**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Able to transport yourself	0
Able to obtain transportation through other sources	0
Out of County Trip Request	0
Other	0
<b>TOTALS</b>	<b>0</b>



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October 23, 2015

TO: Alachua County Transportation Disadvantaged Coordinating Board  
FROM: Lynn Godfrey, AICP, Senior Planner  
SUBJECT: MV Transportation Reports

RECOMMENDATION

**No action required. For information only.**

BACKGROUND

MV Transportation staff will report on the following:

- White Cane Walk
- Safety Day
- Florida Commission for the Transportation Disadvantaged Awards

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# ATTENDANCE RECORD

## ALACHUA COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEMBER/ORGANIZATION	NAME	11/5/2014	2/4/15	6/3/15	9/16/15
Chair	Commissioner Craig Carter	P	P	P	P
Florida Department of Transportation	Janell Damato	P	P	A	P
Alternate Member	Sandra Collins	A	A	A	A
Florida Department of Children and Families	John Wisker	P	P	P	A
Alternate Member	Louella Teague	A	A	A	A
Agency for Health Care Administration	Pamela Hagley				Deweece Ogden
Alternate Member	(Vacant)				
Florida Department of Education	Lydia Bush	A	A	A	A
Alternate Member	Jeff Aboumrad	P	P	P	P
Public Education	Dr. Harrell Harrison	A	A	A	A
Alternate Member	David Deas	A	A	A	A
Citizen Advocate	James East			P	P
Alternate Member	Paul Selvy				
Citizen Advocate-User	Earther Wright	P	P	P	P
Alternate Member	(Vacant)				
Elderly	Dr. Maurice Levy	A	P	A	A
Alternate Member	(Vacant)				
Veterans	(Vacant)				
Alternate Member	(Vacant)				
Persons with Disabilities	Christine Eason Louton	P	A	P	P
Alternate Member	Sharon Curtis				
Florida Association for Community Action	Monique Harrison	A	A	P	A
Alternate Member	Charles J. Harris	A	A	A	A
Florida Department of Elder Affairs	Jeff Lee	P	P	P	P
Alternate Member	(Vacant)				
Children at Risk	Elliene Chisholm	P	A	A	A
Alternate Member	(Vacant)				
Mass Transit	Jesus Gomez	A	A	A	A
Alternate Member	Mildred Crawford	P	P	P	P
Regional Workforce Board	Linda Tatum	A	A	P	P
Alternate Member	(Vacant)				
Private Transit Industry	Lisa Hogan				
Alternate Member	(Vacant)				

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The Metropolitan Transportation Planning Organization shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."

