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June 4, 2014

TO: Alachua County Transportation Disadvantaged Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Meeting Announcement

The Alachua County Transportation Disadvantaged Coordinating Board will meet June 11, 2014 at 10:00 a.m. in the Jack Durrance Auditorium located in the Alachua County Administration Building 12 S.E. 1st Street, City of Gainesville. All Board members are encouraged to attend this meeting.

Attached is the meeting agenda and supporting materials. If you have any questions, please do not hesitate to contact me at extension 110.

Attachments

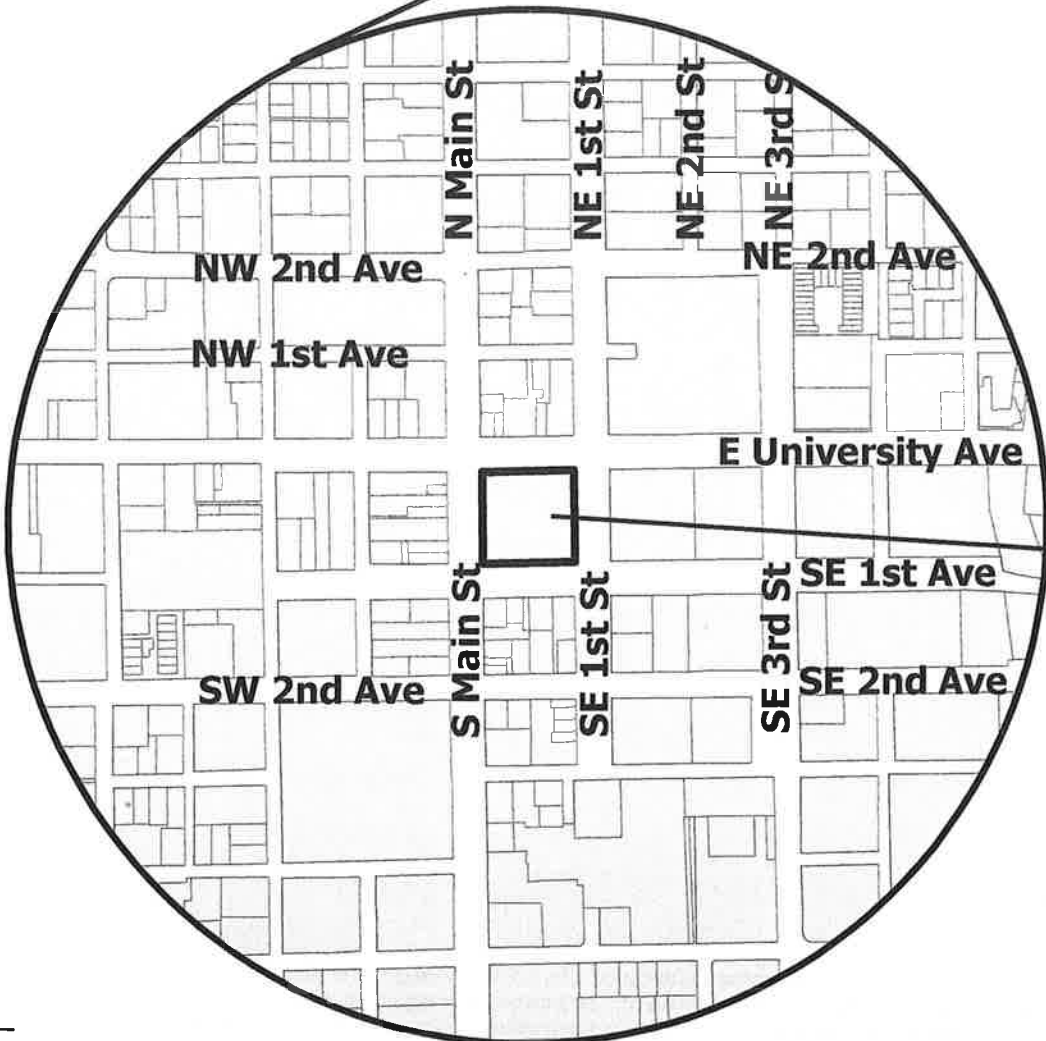
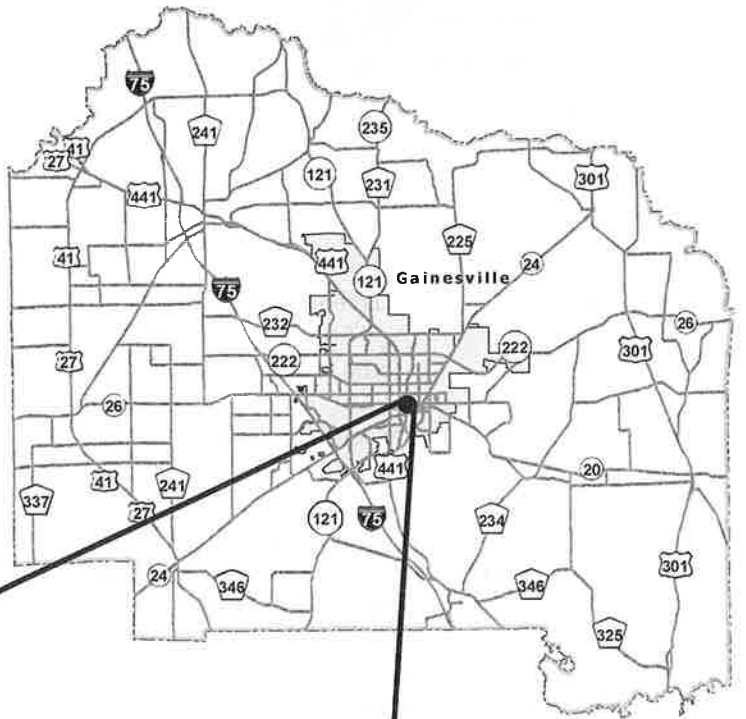
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Dedicated to improving the quality of life of the Region's citizens,
by coordinating growth management, protecting regional resources,
promoting economic development and providing technical services to local governments.

Alachua County Administration Building

12 Southeast 1st Street
Gainesville, FL 32601

Directions: From the intersection (exit 387) of Interstate 75 and State Road 26 (also known as University Avenue) turn East onto State Road 26 (also known as University Avenue), travel approximately 5.5 miles, turn right (South) onto SE 1st St and the Alachua County Administration Building will be on the right, on the Western side of SE 1st St.



1 inch = 500 feet

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**ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MEETING ANNOUNCEMENT AND AGENDA

Jack Durrance Auditorium
Alachua County Admin. Bldg.,
12 S.E. 1st Street
Gainesville, Florida

Wednesday
June 11, 2014
10:00 a.m.

I. BUSINESS MEETING – CALL TO ORDER

- A. Introductions**
- B. Approval of the Meeting Agenda**
- C. Approval of the February 5, 2014 Minutes**

II. NEW BUSINESS

- A. Alachua County Transportation Disadvantaged Service Plan Amendment** **Page 13**
The Board needs to review and approve the Fiscal Year 2014/15 Transportation Disadvantaged Program rates
- B. Medicaid Non-Emergency Medical Transportation Program** **Page 15**
Enclosed is information concerning the Medicaid Non-Emergency Medical Transportation Program
- C. Operations Reports** **Page 23**

III. OTHER BUSINESS

A. Comments

- 1. Members**
- 2. Citizens**

IV. FUTURE MEETING DATES

- A. September 10, 2014 at 10:00 a.m.**
- B. November 5, 2014 at 10:00 a.m.**

**** Please note that this is a tentative meeting schedule, all dates and times are subject to change.**

If you have any questions concerning the draft agenda, please do not hesitate to contact me at 955.2200 extension 110.

**ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MEMBER/REPRESENTING	ALTERNATE/REPRESENTING
Commissioner Todd Chase Local Elected Official/Chair	
Janell Damato Florida Department of Transportation	Sandra Collins Florida Department of Transportation
Peggy Henderson Florida Department of Children and Families	Louella Teague Florida Department of Children and Families
Lydia Bush Florida Department of Education	Jeffrey Aboumrad Florida Department of Education
Jeff Lee - Vice- Chair Florida Department of Elder Affairs	Vacant Florida Department of Elder Affairs
Alana McKay Florida Agency for Health Care Administration	Andrew Singer Florida Agency for Health Care Administration
Linda Tatum Regional Workforce Board	Vacant Regional Workforce Board
Monique Harrison Florida Association for Community Action (Term ending June 30, 2014)	Charles J. Harris Florida Association for Community Action (Term ending June 30, 2014)
Dr. Harrell Harrison Public Education	David Dees Public Education
Kyle Morrison Veterans (Term ending June 30, 2014)	Vacant Veterans (Term ending June 30, 2014)
Vacant Citizen Advocate (Term ending June 30, 2015)	Vacant Citizen Advocate (Term ending June 30, 2015)
Earther Wright Citizen Advocate - User (Term ending June 30, 2015)	Vacant Citizen Advocate - User (Term ending June 30, 2015)
Christine Eason Louton Persons with Disabilities (Term ending June 30, 2015)	Tassie Fuller Persons with Disabilities (Term ending June 30, 2015)
Dr. Maurice Levy Elderly (Term ending June 30, 2014)	Vacant Elderly (Term ending June 30, 2014)
Vacant Medical Community (Term ending June 30, 2016)	Vacant Medical Community (Term ending June 30, 2016)
Elliene Chisholm Children at Risk (Term ending June 30, 2016)	Vacant Children at Risk (Term ending June 30, 2016)
Jesus Gomez Mass Transit	Mildred Crawford Mass Transit
Vacant Private Transportation Industry (Term ending June 30, 2016)	Vacant Private Transportation Industry (Term ending June 30, 2016)

Note: Unless specified, members and alternates serve at the pleasure of the Metropolitan Transportation Planning Organization.

**ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MINUTES

Jack Durrance Auditorium
Alachua County Administration Bldg.
Gainesville, Florida

Wednesday
February 5, 2014
10:00 a.m.

VOTING MEMBERS PRESENT

Elliene Chisholm, Children at Risk Representative
Mildred Crawford representing Jesus Gomez, Mass Transit Representative
Janell Damato, Florida Department of Transportation Representative
Ronnie Ghani representing Lydia Bush Florida Department of Education Representative
Monique Harrison Community Action Agency Representative
Peggy Henderson, Florida Department of Children and Families Representative
Dr. Maurice Levy, Elderly Representative
Christine Eason Louton, Persons with Disabilities Representative
Alana McKay, Agency for Health Care Administration- Medicaid
Earther Wright, Citizen Advocate

ALTERNATE MEMBERS PRESENT

Charles J. Harris, Community Action Agency Representative

VOTING MEMBERS ABSENT

Commissioner Todd Chase, Chair
Dr. Harrell Harrison, Public Education
Jeff Lee, Florida Department of Elder Affairs Representative
Kyle Morrison, Veterans Representative
Linda Tatum, Regional Workforce Development Board

OTHERS PRESENT

Kevin Clark, Veterans Administration
Marie Giancattarino
Kelly Gonzalez, MV Transportation, Inc.
Ed Griffin, MV Transportation, Inc.
Marsha Rivera, MV Transportation, Inc.
Jack Varnon

STAFF PRESENT

Lynn Godfrey, Metropolitan Transportation Planning Organization

I. PUBLIC HEARING - CALL TO ORDER

Ms. Lynn Godfrey, Metropolitan Transportation Planning Organization Senior Planner, stated that Chair Chase and Vice-Chair Lee were not present.

The Board asked Ms. Millie Crawford to chair the public hearing and business meeting.

Acting Chair Crawford opened the public hearing at 10:05 a.m.

A. Introductions

Acting Chair Crawford asked everyone to introduce themselves.

B. Receive Public Testimony

There was no public testimony received.

C. Close Public Hearing

Acting Chair Crawford closed the public hearing at 10:06 a.m.

II. BUSINESS MEETING CALL TO ORDER

A. Introductions

Acting Chair Crawford asked Board members to introduce themselves.

B. Approval of the Meeting Agenda

ACTION: Earther Wright moved to approve the meeting agenda. Peggy Henderson seconded; motion passed unanimously.

C. Approval of the December 4, 2013 Minutes

ACTION: Alana McKay moved to approve the December 4, 2013 meeting minutes. Janell Damato seconded; motion passed unanimously.

III. UNFINISHED BUSINESS

A. Rural Area Capital Assistance Program Grant Awards

Ms. Lynn Godfrey, North Central Florida Regional Planning Council Senior Planner, stated that MV Transportation was awarded funding through the Rural Area Capital Assistance Program to purchase one replacement vehicle.

IV. NEW BUSINESS

A. List of Priority Projects

Ms. Godfrey explained that, each year, the Metropolitan Transportation Planning Organization for the Gainesville Urbanized Area approves a List of Priority Projects for transportation funding. She said the Transportation Disadvantaged Program projects for Alachua County are included in the meeting packet for the Board's review.

Dr. Maurice Levy stated that the Bicycle and Pedestrian Board is recommending 14 sidewalk projects for funding. He asked if the Board would support these projects. He also asked if the Board would recommend that Alachua County purchase right of way for sidewalk construction to the medical park behind the North Florida Regional Medical Center. He explained that Safety Net Clinic patients who use the Regional Transit System bus service need a safe way to walk from the bus stop to the clinics.

Dr. Levy also asked the Board to support the proposed surtax for sidewalk improvements.

ACTION: Alana McKay moved the following:

- 1. Approve the Transportation Disadvantaged Program projects in the List of Priority Projects;**
- 2. Support of the Bicycle and Pedestrian Advisory Board bike and pedestrian projects;**
- 3. Recommend the Alachua County Board of County Commissioners purchase right of way for sidewalk construction from Regional Transit System bus stops to the office park located behind the North Florida Regional Medical Center;**
- 4. Recommend sidewalk construction from FloridaWorks to Rahma Mercy Clinic.**

5. **Recommend sidewalk construction to the Grace Market Place.**
6. **Recommend the City of Gainesville provide fixed route bus service to the West Side Samaritan Clinic including the construction of a sheltered bus stop.**
7. **Recommend the construction of a pedestrian path to the SW Advocacy Group.**
8. **Support the proposed Alachua County surtax for sidewalk improvements.**

Christine Eason Louton seconded; motion passed unanimously.

B. Alachua County Transportation Disadvantaged Service Plan

Ms. Godfrey stated that Chapter 427, Florida Statutes requires MV Transportation to prepare a Transportation Disadvantaged Service Plan in cooperation with the Metropolitan Transportation Planning Organization for the Board's approval. She said this plan provides information needed by the Board to continually review and assess transportation disadvantaged needs for the service area. She said the Service Plan must be submitted to the Florida Commission for the Transportation Disadvantaged annually.

The Board reviewed the Alachua County Transportation Disadvantaged Service Plan.

Dr. Maurice Levy stated that he secured funding from the City of Gainesville to pay fares for passengers who cannot afford to ride MV Transportation services because they cannot afford the fares. He asked MV Transportation to help him distribute coupons to passengers who need assistance paying the fares.

ACTION: Peggy Henderson moved to approve the Alachua County Transportation Disadvantaged Service Plan. Earther Wright seconded; motion passed unanimously.

C. Statewide Medicaid Managed Care Program

Mr. Ed Griffin, MV Transportation Vice President, explained that the Managed Medical Assistance Program will be implemented in Alachua County beginning May 1, 2014. He explained that the Health Maintenance Organizations in Region 3 will be responsible for providing transportation services under the Managed Medical Assistance Program.

Mr. Griffin stated that the Health Maintenance Organizations contracted with Transportation Management Organizations to provide transportation under the Managed Medical Assistance Program. He said the Transportation Management Organizations will subcontract with local transportation providers for the direct provision of transportation services.

Mr. Griffin also explained that the Florida Commission for the Transportation Disadvantaged will continue to contract with the Community Transportation Coordinators for a small amount of Medicaid non-emergency transportation. He stated that all of these changes will most likely result in increased service rates for other programs.

D. Improving Transportation Access to Safety Net Health Clinics in Alachua County, Florida

Ms. Godfrey stated that Mr. Luke Tia prepared a paper about transportation access to Safety Net Health Clinics. She said the paper is included in the meeting packet for the Board's review.

E. Operations Reports

Mr. Kelly Gonzalez, MV Transportation General Manager, discussed the operations reports and answered questions.

V. OTHER BUSINESS

A. Members

Ms. Earther Wright stated that the transportation service issues she raised at the last meeting have improved, however, she noted that she has experienced extended call hold times one being 14 minutes long.

Ms. Peggy Henderson stated that Ms. Jesse Pete asked her to commend MV Transportation for their excellent service and staff.

B. Citizens

Ms. Marie Giancattarino commended MV Transportation for their excellent service.

Mr. Jack Varnon stated that he is concerned about the changes as a result of Medicaid reform. He explained that, when transportation services were provided by multiple companies, there were problems with the service.

VI. FUTURE MEETING DATES

Chair Chase stated that the next meeting of the Alachua County Transportation Disadvantaged Coordinating Board will be held June 11, 2014 at 10:00 a.m.

ADJOURNMENT

The meeting adjourned at 11:40 a.m.

Chair

Date



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June 4, 2014

TO: Alachua County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Alachua County Transportation Disadvantaged Service Plan Amendment

STAFF RECOMMENDATION

Approve the Alachua County Transportation Disadvantaged Service Plan amendment.

BACKGROUND

The Alachua County Transportation Disadvantaged Service Plan includes the rates charged for Transportation Disadvantaged Program sponsored services. MV Transportation will distribute their proposed Fiscal Year 2014/15 rates at the meeting. The Board needs to review and approve MV Transportation's proposed rates.

If you have any questions concerning this matter, please do not hesitate to contact me.

Attachment

t:\lynn\td2014\alachua\memos\tdspamendrates.docx



II.B

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June 4, 2014

TO: Alachua County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Medicaid Non-Emergency Medical Transportation

RECOMMENDATION

For information only. No action is required.

BACKGROUND

Attached information concerning the provision of Medicaid non-emergency medical transportation services.

Please do not hesitate to contact me if you have any questions.

Attachment

t:\lynn\td2014\alachua\memos\medicaidmanagedcare2.docx

Lynn Godfrey

From: McKay, Alana E. [Alana.McKay@ahca.myflorida.com]
Sent: Friday, April 25, 2014 11:08 AM
To: Kelly Gonzalez (kelly.gonzalez@mvtransit.com); Demetrius Moring (demetrius.moring@mvtransit.com); Matt Pearson (mpearson@suwanneeec.net); teresa.fortner@RideSVTA.com; Connie Conley (cjconley@bellsouth.net); Boyd Thompson (boyd@theridesolution.org); Myra Strange (myra@theridesolution.org); Wanda Boggs (wanda@theridesolution.org); Curtis E Allen (ceallen1954@yahoo.com); Lynn Godfrey
Cc: Hager, Greg D.; Singer, Andrew
Subject: RE: Numbers to call for rides

Also, if there are complaints from Medicaid beneficiaries, providers, etc. they can be filed using this website.

https://apps.ahca.myflorida.com/smmc_cirts/

Complaints are going to a central hub in the state for tracking and resolution to ensure fast and consistent responses. When an issue is submitted using this online form an email will be sent confirming it was received.

From: McKay, Alana E.
Sent: Friday, April 25, 2014 10:07 AM
To: Kelly Gonzalez (kelly.gonzalez@mvtransit.com); Demetrius Moring (demetrius.moring@mvtransit.com); Matt Pearson (mpearson@suwanneeec.net); teresa.fortner@RideSVTA.com; Connie Conley (cjconley@bellsouth.net); Boyd Thompson (boyd@theridesolution.org); Myra Strange (myra@theridesolution.org); Wanda Boggs (wanda@theridesolution.org); Curtis E Allen (ceallen1954@yahoo.com); Lynn Godfrey (godfrey@ncfrpc.org)
Cc: Hager, Greg D.; Singer, Andrew
Subject: Numbers to call for rides

Good morning,

I received this information earlier this week. These are the numbers for riders to call at each of the MCOs to schedule their rides. These are not the direct numbers to the MCOs, I believe they are to the transportation brokers call centers. Please share these with your riders who should know what plan they are enrolled in at this point.

Prestige	1 (855) 381-3778
Staywell (Wellcare)	1 (866) 591-4066
Sunshine	1 (866) 790-8817
United	1 (800) 698-8457

If riders have questions they can call me, but they should try these numbers first. If you have riders who are in life threatening circumstances (ex. dialysis, etc.) who are unable to schedule a ride please email or call me so we can assist them.

Thank you,
Alana



**Alana McKay - SENIOR HUMAN SERVICES
PROGRAM SPECIALIST**

Field Office 3 - Alachua -
14101 NW HIGHWAY 441 ALACHUA, 32615
386-462-6229 (Office) - 386 418-5370 (Fax)



Transportation Service Requirements in the Managed Medical Assistance Program

Overview

The Statewide Medicaid Managed Care (SMMC) program consists of two components: the Managed Medical Assistance (MMA) program and the Long-term Care (LTC) program. The MMA program provides medical services to infants, children and adults on Medicaid, while the LTC program provides nursing facility and home and community-based services to adults who meet nursing home level of care.

MMA plans¹ are required to provide transportation services, including emergency transportation, to their enrollees who have no other means of transportation available to any covered service. This document provides an overview of the transportation requirements for the MMA program and the expectations established by contract for MMA plans and transportation providers.

Contract Language

Attachment II, Section V. D.3.f., Managing Mixed Services

Managed Care Plans shall provide non-emergency transportation (NET) services to enrollees with both MMA benefits and LTC benefits as follows:

- (1) MMA Managed Care Plans shall provide NET to all MMA benefits.*
- (2) LTC Managed Care Plans shall provide NET to all LTC benefits.*
- (3) Comprehensive LTC Managed Care Plans shall provide NET to enrollees with both MMA and LTC benefits, and provide NET to [sic] all MMA benefits for enrollees with only MMA benefits.*

Attachment II, Exhibit II-A, Section V.A.28., Transportation Services

The Managed Care Plan shall provide transportation services, including emergency transportation, for its enrollees who have no other means of transportation available to any covered service, including enhanced benefits.

The Managed Care Plan shall comply with provisions of the Medicaid Transportation Services Coverage and Limitations Handbooks. In any instance when compliance conflicts with the terms of this Contract, the Contract prevails. In no instance may the limitations or exclusions imposed by the Managed Care Plan be more stringent than those in the Medicaid Transportation Services Coverage and Limitations Handbooks.

The Managed Care Plan is not obligated to follow the requirements of the Commission for the Transportation Disadvantaged (CTD) or the Transportation Coordinating Boards as set forth in Chapter 427, F.S., unless the Managed Care Plan has chosen to coordinate services with the CTD.

¹ Includes Comprehensive Long-term Care Plans

The Managed Care Plan may provide transportation services directly through its own network of transportation providers or through a provider contract relationship, which may include the Commission for the Transportation Disadvantaged. In either case, the Managed Care Plan is responsible for monitoring provision of services to its enrollees.

The Managed Care Plan shall ensure transportation services meet the needs of its enrollees including use of multiload vehicles, public transportation, wheelchair vehicles, stretcher vehicles, private volunteer transport, over-the-road bus service, or, where applicable, commercial air carrier transport;

The Managed Care Plan shall be responsible for the cost of transporting an enrollee from a non-participating facility or hospital to a participating facility or hospital if the reason for transport is solely for the Managed Care Plan's convenience.

The Managed Care Plan shall approve and process claims for transportation services in accordance with the requirements set forth in this Contract.

The Managed Care Plan shall establish a minimum twenty-four (24) hour advance notification policy to obtain transportation services, and the Managed Care Plan shall communicate that policy to its enrollees and transportation providers.

The Managed Care Plan shall establish enrollee pick-up windows and communicate those timeframes to enrollees and transportation providers.

Managed Medical Assistance (MMA) Plans' Responsibilities

Continuity of Care Period

- The continuity of care period is defined as: a period of 60 days after the effective date of enrollment, or until the enrollee's primary care provider or behavioral health provider (as applicable to medical care or behavioral health care services, respectively) reviews the enrollee's treatment plan, whichever comes first. This period is in effect during both the initial implementation of the MMA program and for any new enrollments in a plan after implementation.

Coordination of Care

- MMA plans are responsible for providing non-emergency transportation (NET) to all enrollees who have no other means of transportation to any covered service including expanded benefits.
- MMA plans are required to ensure that the mode of transportation provided to each enrollee is most appropriate to meet the enrollee's needs (e.g., a wheelchair vehicle versus public transportation).
- MMA plans are required to ensure that enrollees receive NET services safely, by complying with the provisions of Attachment II, Exhibit II-A, Section V.A.28.(e).

Authorization Requirements

- MMA plans are required to cover any NET services that were **previously authorized or prescheduled prior to the enrollee's enrollment in the plan** with the recipient's existing NET provider during the continuity of care period, even if that provider does not participate in the plan's network. (Providers that are not enrolled in a plan's network are sometimes referred to as "non-participating" providers.)
- If NET services were previously authorized, the MMA plan may not require additional authorization in order for the enrollee to obtain the service. However, the plan may require the NET provider to submit written documentation of the prior approved or prescheduled appointment prior to the payment of any claims.
- MMA plans must establish timeframes for picking up enrollees (also referred to as the pick-up window) when NET services are requested. Pick-up window timeframes must be communicated to both the enrollee and the transportation provider.
- MMA plans are responsible for communicating any authorization requirements for NET services to its enrollees and providers. Prior authorization is not required for emergency transportation services.

Payment

- MMA plans are responsible for the costs of any NET services provided during the continuity of care period that were **authorized or prescheduled prior to the implementation of MMA** in the region. This is true whether such services are provided by participating or non-participating providers.
- For services provided in the first 30 days of the continuity of care period, the MMA plan must pay non-participating providers at the rate they received for services rendered to the enrollee immediately prior to the enrollee transitioning to MMA, unless the provider agrees to an alternative rate.
- MMA plans are responsible for approving and processing claims submitted for NET services in accordance with the requirements established in contract.
- If the MMA plan transports an enrollee from a non-participating facility to a participating facility solely for the plan's convenience, the MMA plan is responsible for paying for the cost of the transport.

Provider Responsibilities During the Continuity of Care Period

- Existing NET service providers (this includes those contracted with the Commission for Transportation Disadvantaged) should continue providing NET services to MMA enrollees during the continuity of care period for any NET services **that were previously authorized or prescheduled prior to the MMA implementation in their region**, regardless of whether the provider is participating in the plan's network.

- The NET provider should continue providing NET services to recipients through the continuity of care period or until it is contacted by the MMA plan and directed to discontinue services, whichever comes first.
- NET providers should notify the enrollee's MMA plan as soon as possible of any prior authorized or prescheduled NET trips.
- During the continuity of care period, non-participating NET providers will continue to be paid at the rate they received for services rendered to the enrollee immediately prior to the enrollee transitioning to the MMA plan for a minimum of 30 days, unless the provider agrees to an alternative rate. Providers will need to follow the process established by the managed care plans for getting these claims paid appropriately.
- NET providers may be required to submit written documentation of any prior authorized prescheduled services, along with their claim(s) in order to receive payment from the plan.

Recipient/Enrollee Responsibilities

- Enrollees are encouraged to contact their MMA plan as soon as possible to notify the plan of any prescheduled or prior approved NET services.
- For any new transportation service requests, enrollees must request NET services from the MMA plan at least 24 hours in advance of the desired trip.

Frequently Asked Questions

1. Do the MMA plans have to cover NET services that were prescheduled prior the Medicaid recipient enrolling in their plan?

Yes. If the prescheduled NET trip occurs during the continuity of care period, the MMA plan should pay for the NET service without requiring any additional authorization.

2. A Medicaid recipient is receiving an ongoing course of treatment, like dialysis, and requires non-emergency transportation multiple times per week to attend his appointments. He receives NET services through a local NET provider, but his local NET provider is not in his new MMA plan's network. How will the recipient's NET services be covered during his 60 day continuity of care period?

The non-participating NET provider should continue providing NET services to the recipient during the continuity of care period for any NET services that were previously authorized or prescheduled prior to the MMA implementation. The NET provider should check the recipient's eligibility prior to rendering services. Once the NET provider has verified that the recipient has selected a new MMA plan, the NET provider should contact the recipient's new MMA plan to notify the MMA plan of any prior authorized or prescheduled trips. During the continuity of care period, the NET provider should continue providing NET services to recipients until it is contacted by the MMA plan and directed to discontinue services.

3. A Medicaid recipient is receiving non-emergency transportation (NET) services multiple times per week for an ongoing course of treatment from his local Community Transportation Coordinator (CTC) through the Florida Commission for the Transportation Disadvantaged. The local CTC is not in his new MMA plan's network. Should the CTC provider continue providing NET services to the recipient once the recipient has transitioned to his new MMA plan?

Yes. The CTC provider (and all previously authorized transportation providers) should continue providing the recipient's NET services even after the recipient has transitioned to his MMA plan. After the first date of the regional transition to the MMA program, the CTC provider should check the recipient's eligibility. Once the CTC provider has verified that the recipient has selected a new MMA plan, the CTC provider should contact the recipient's new MMA plan or the MMA plan's transportation broker, to notify the MMA plan or broker of any prior authorized, prescheduled or upcoming trips. During the continuity of care period, the CTC provider should continue providing NET services to recipients until it is contacted by the MMA plan and directed to discontinue services.

A list of the MMA plans' transportation broker's contact information is provided below:

<i>MMA Plan</i>	<i>Transportation Appointment Phone Number</i>
<i>AHF / Positive</i>	<i>888- 997-0979</i>
<i>Amerigroup</i>	<i>866-372-9794 866-288-3133 (TTY)</i>
<i>Better</i>	<i>866-201-9970</i>
<i>Clear Health</i>	<i>866-201-9971</i>
<i>Coventry</i>	<i>866-411-8912</i>
<i>FCA</i>	<i>866-201-9967</i>
<i>Humana</i>	<i>866-779-0565</i>
<i>Integral</i>	<i>866-258-4326</i>
<i>Magellan</i>	<i>877-796-5843</i>
<i>Molina</i>	<i>866-528-0454</i>
<i>Preferred</i>	<i>866-779-0564 866-288-3133 (TTY)</i>
<i>Prestige</i>	<i>855-381-3778</i>
<i>SFCCN</i>	<i>866-306-9358</i>
<i>Simply</i>	<i>866-201-9969</i>
<i>Sunshine</i>	<i>866-790-8817</i>
<i>United</i>	<i>800-698-8457</i>
<i>Wellcare</i>	<i>866-591-4066</i>



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June 4, 2014

TO: Alachua County Transportation Disadvantaged Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Operations Reports

RECOMMENDATION

No action required. This agenda item is for information only.

BACKGROUND

Attached are the following reports for the Board's review:

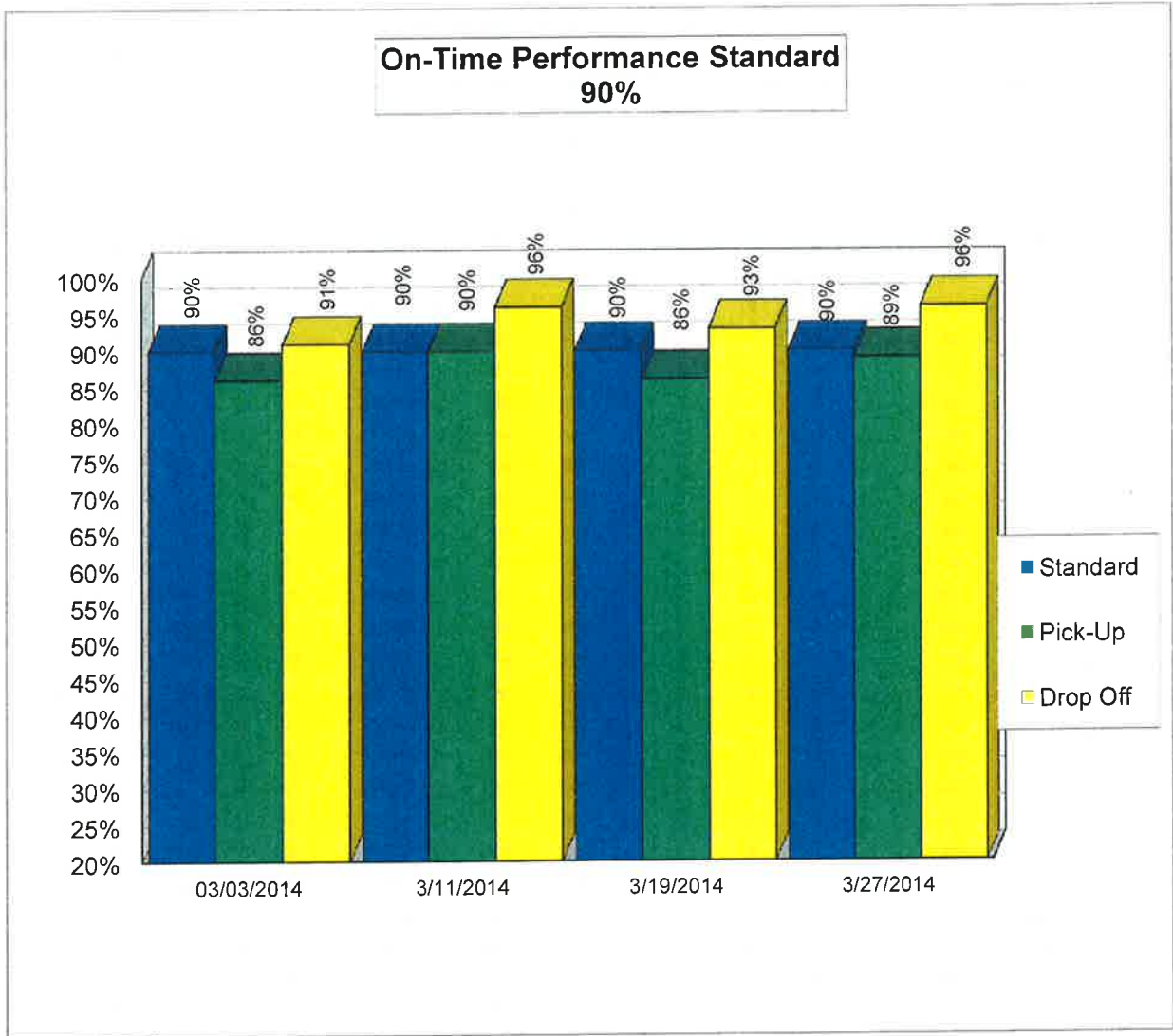
1. Standards Report;
2. MV Transportation Operations Report;
3. Unmet Transportation Needs Report;
4. Transportation Disadvantaged Program Status Report; and
5. Medicaid Non-Emergency Transportation Program Encounter Data Reports.

If you have any questions regarding the attached reports, please contact me.

Attachments

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TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, MARCH 2014

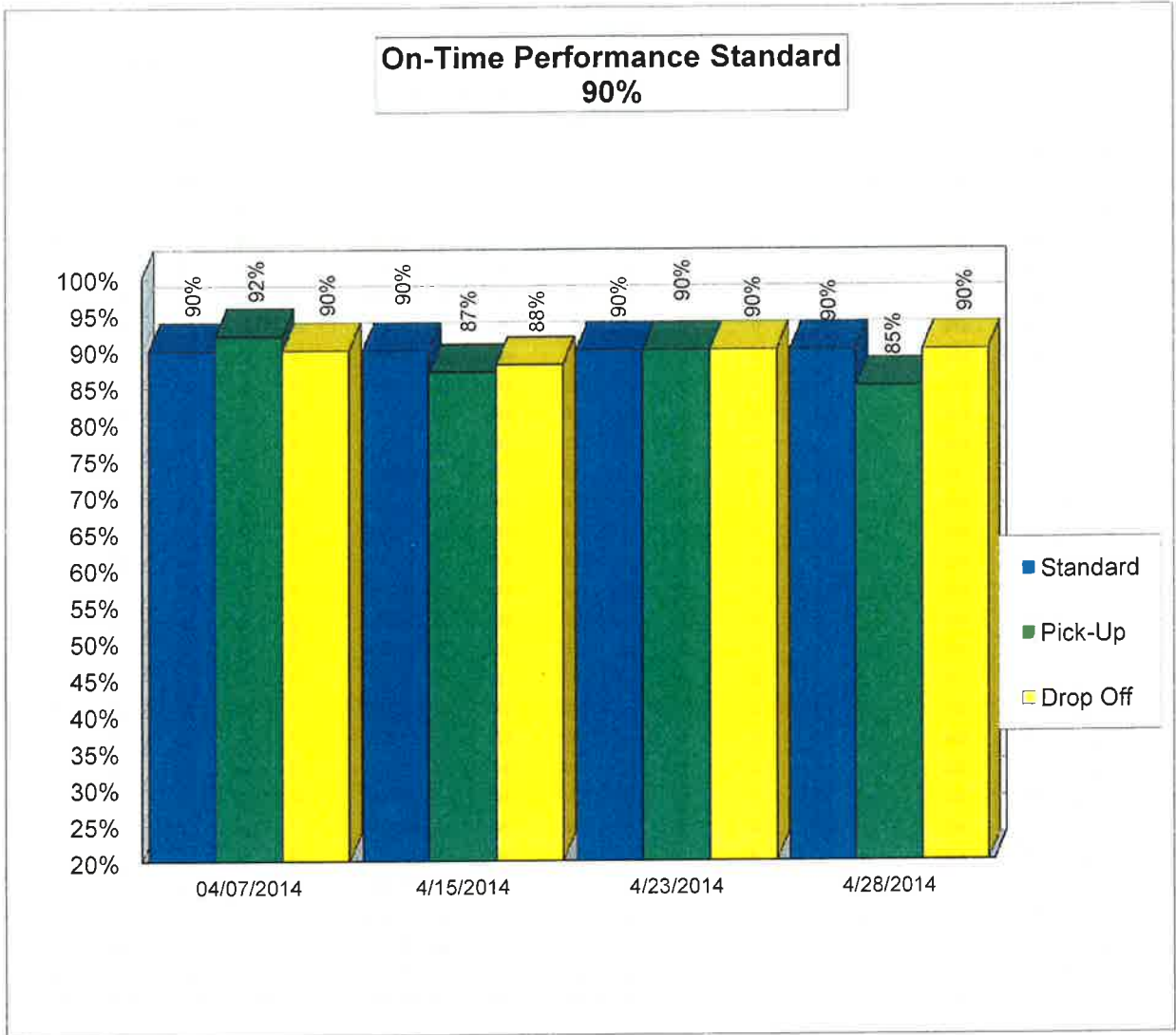


Early/Late Report - Monthly
 MV-Div: 0065 (Gainesville, FL)

Statistics by iWeb (c) 2006 MV Transportation, Inc. - Last Queried: 05/21/14 02:52:43 PAC

March 2014 (Early Win: 31 Late Win: 31)																		
Date	DoW	Trips	Stop Types					Total Stops	Total OnTime	Total Late	Total OTP%	Late31+	Sub Categories					
			NoShow	CAD	NS(Lt)	NS(Dw)	Misc						Early	0to15	16to30	31to60	61to90	91+
3/1/2014	Sat	176	12	0	0	0	0	188	175	13	93.09%	2	30	7	4	2	0	0
3/2/2014	Sun	42	2	0	0	0	0	44	37	7	84.09%	2	0	2	2	2	0	0
3/3/2014	Mon	410	29	0	0	0	0	439	403	36	91.80%	2	57	29	5	2	0	0
3/4/2014	Tue	455	35	0	0	0	0	491	431	60	87.78%	8	48	39	13	6	2	0
3/5/2014	Wed	470	35	0	0	0	0	508	428	78	84.56%	10	52	51	17	8	2	0
3/6/2014	Thu	444	38	0	0	0	0	482	409	73	88.14%	14	67	44	15	11	3	0
3/7/2014	Fri	412	39	0	0	0	0	451	417	34	92.46%	4	53	28	2	2	0	1
3/8/2014	Sat	184	20	0	0	0	0	204	183	21	89.71%	0	43	17	4	0	0	0
3/9/2014	Sun	28	5	0	0	0	0	32	26	6	90.12%	1	1	3	0	0	0	0
3/10/2014	Mon	387	42	0	0	0	0	429	366	20	90.52%	11	53	8	7	1	4	0
3/11/2014	Tue	450	37	0	0	0	0	487	420	45	88.71%	15	67	18	12	12	3	0
3/12/2014	Wed	508	45	0	0	0	0	553	491	62	88.79%	8	56	44	12	4	0	2
3/13/2014	Thu	434	30	0	0	0	0	464	423	41	91.16%	4	52	29	8	4	0	0
3/14/2014	Fri	408	32	0	0	0	0	440	404	36	91.82%	5	51	26	5	4	1	0
3/15/2014	Sat	165	23	0	0	0	0	188	170	18	90.43%	3	36	15	0	2	1	0
3/16/2014	Sun	34	5	0	0	0	0	39	37	2	94.87%	0	6	1	1	0	0	0
3/17/2014	Mon	380	39	0	0	0	0	399	357	42	89.47%	7	50	20	15	7	0	0
3/18/2014	Tue	471	40	0	0	0	0	511	427	55	89.52%	14	46	33	8	13	0	1
3/19/2014	Wed	480	27	0	0	0	0	507	442	65	87.18%	14	36	36	15	10	2	2
3/20/2014	Thu	485	47	0	0	0	0	532	457	45	88.95%	7	79	18	20	6	1	0
3/21/2014	Fri	452	46	0	0	0	0	498	428	42	87.14%	8	65	17	17	7	1	0
3/22/2014	Sat	174	28	0	0	0	0	202	185	10	91.58%	1	24	2	0	1	0	0
3/23/2014	Sun	47	3	0	0	0	0	50	47	3	98.00%	0	5	1	2	0	0	0
3/24/2014	Mon	389	33	0	0	0	0	422	372	50	88.15%	8	59	30	12	7	1	0
3/25/2014	Tue	448	28	0	0	0	0	476	425	51	89.29%	10	73	32	9	9	1	0
3/26/2014	Wed	458	38	0	0	0	0	496	440	56	88.71%	3	56	33	20	3	0	0
3/27/2014	Thu	429	35	0	0	0	0	464	396	19	92.56%	8	52	2	7	7	0	3
3/28/2014	Fri	418	24	0	0	0	0	442	405	37	91.83%	6	73	27	4	4	2	0
3/29/2014	Sat	169	19	0	0	0	0	188	181	7	96.28%	0	33	5	2	0	0	0
3/30/2014	Sun	29	1	0	0	0	0	30	27	3	90.00%	1	3	2	0	1	0	0
3/31/2014	Mon	396	29	0	0	0	0	425	378	47	88.94%	3	57	32	12	3	0	0
Total:		10,212	867	0	0	0	0	11,079	9,787	1,081	90.18%	178	1,374	659	250	139	24	9

TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, APRIL 2014



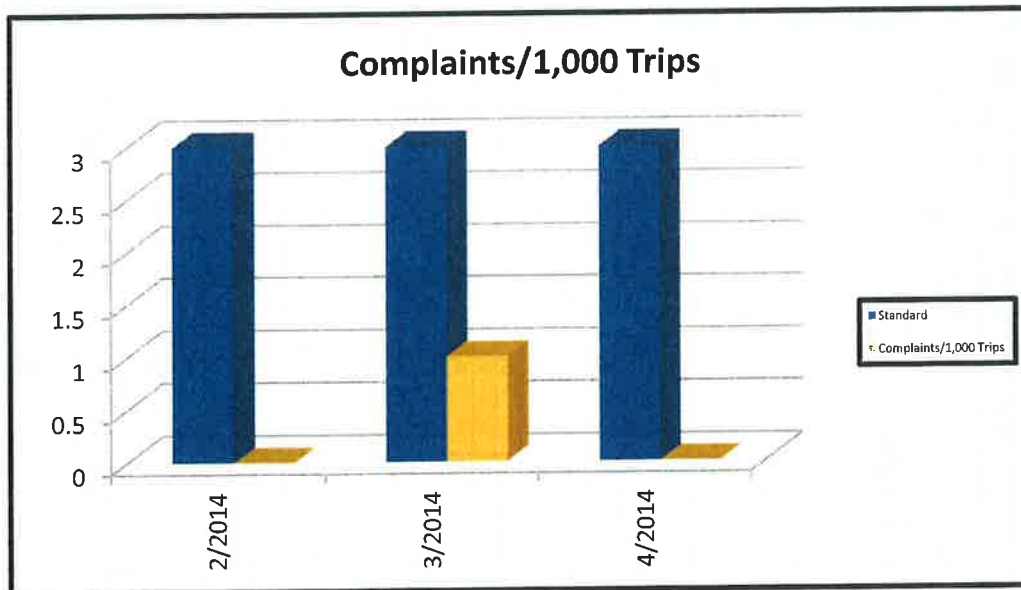
Early/Late Report - Monthly
 MV-Div: 0065 (Gainesville, FL)

Statistics by iWeb (c) 2006 MV Transportation, Inc. - Last Queried: 05/21/14 02:52:43 PAC

April 2014 (Early Win: 31 Late Win: 31)																		
Date	DoW	Trips	Stop Types					Total				Sub Categories						
			NoShow	CAD	NS(Lt)	NS(Dw)	Miss	Stops	OnTime	Late	OTP%	Late31+	Early	0to15	15to30	31to60	61to80	91+
4/1/2014	Tue	419	29	0	0	0	0	448	389	21	90.12%	10	43	12	5	3	1	0
4/2/2014	Wed	454	50	0	0	0	0	504	429	35	91.67%	14	62	18	7	8	2	0
4/3/2014	Thu	485	45	0	0	0	0	510	440	70	86.27%	25	76	33	12	9	11	5
4/4/2014	Fri	412	46	0	0	0	0	458	384	74	83.84%	17	56	35	22	12	4	1
4/5/2014	Sat	221	0	0	0	0	0	221	220	1	99.55%	0	30	1	0	0	0	0
4/6/2014	Sun	29	1	0	0	0	0	30	27	1	98.30%	1	1	0	1	0	0	0
4/7/2014	Mon	382	27	0	0	0	0	409	341	30	89.88%	6	42	15	10	1	4	0
4/8/2014	Tue	448	44	0	0	0	0	492	415	77	84.35%	24	47	40	13	18	6	0
4/9/2014	Wed	494	29	0	0	0	0	523	462	61	88.34%	5	57	41	15	5	0	0
4/10/2014	Thu	487	33	0	0	0	0	520	458	62	88.08%	14	55	39	9	9	5	0
4/11/2014	Fri	478	37	0	0	0	0	515	453	62	87.96%	6	53	43	13	5	1	0
4/12/2014	Sat	200	12	0	0	0	0	212	188	26	87.74%	6	36	17	3	6	0	0
4/13/2014	Sun	26	2	0	0	0	0	28	26	2	92.86%	1	1	1	0	1	0	0
4/14/2014	Mon	488	35	0	0	0	0	504	430	33	90.71%	11	50	18	10	3	2	0
4/15/2014	Tue	489	42	0	0	0	0	541	482	59	89.09%	5	65	41	13	2	0	3
4/16/2014	Wed	492	36	0	0	0	0	528	473	55	95.14%	11	56	32	12	11	0	0
4/17/2014	Thu	468	22	0	0	0	0	480	439	31	89.59%	8	73	19	4	7	1	0
4/18/2014	Fri	383	28	0	0	0	0	411	385	26	95.87%	4	65	21	1	3	0	1
4/19/2014	Sat	192	24	0	0	0	0	216	200	4	92.59%	2	45	3	1	0	0	0
4/20/2014	Sun	34	5	0	0	0	0	40	36	1	99.10%	2	2	1	0	0	0	0
4/21/2014	Mon	404	38	0	0	0	0	442	378	64	85.52%	7	53	42	13	6	1	0
4/22/2014	Tue	508	41	0	0	0	0	549	464	85	84.52%	5	68	56	14	4	1	0
4/23/2014	Wed	489	26	0	0	0	0	515	483	52	89.90%	6	54	38	8	6	0	0
4/24/2014	Thu	512	32	0	0	0	0	544	457	27	94.52%	13	68	12	10	3	2	0
4/25/2014	Fri	415	33	0	0	0	0	448	398	50	88.84%	1	64	35	14	1	0	0
4/26/2014	Sat	188	21	0	0	0	0	189	167	22	88.36%	8	36	11	3	5	3	0
4/27/2014	Sun	21	4	0	0	0	0	25	23	2	92.00%	0	4	1	1	0	0	0
4/28/2014	Mon	404	31	0	0	0	0	435	393	42	90.34%	5	61	21	6	3	1	1
4/29/2014	Tue	513	45	0	0	0	0	558	470	88	84.23%	16	84	51	21	14	1	1
4/30/2014	Wed	448	25	0	0	0	0	473	419	54	88.58%	9	63	36	9	7	1	1
Total:		10,934	844	0	0	0	0	11,778	10,387	1,217	90.27%	242	1,470	753	252	152	47	13

**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, FEBRUARY - APRIL 2014**

MONTH	STANDARD	COMPLAINTS/1,000 TRIPS
2/2014	3	0
3/2014	3	1
4/2014	3	0



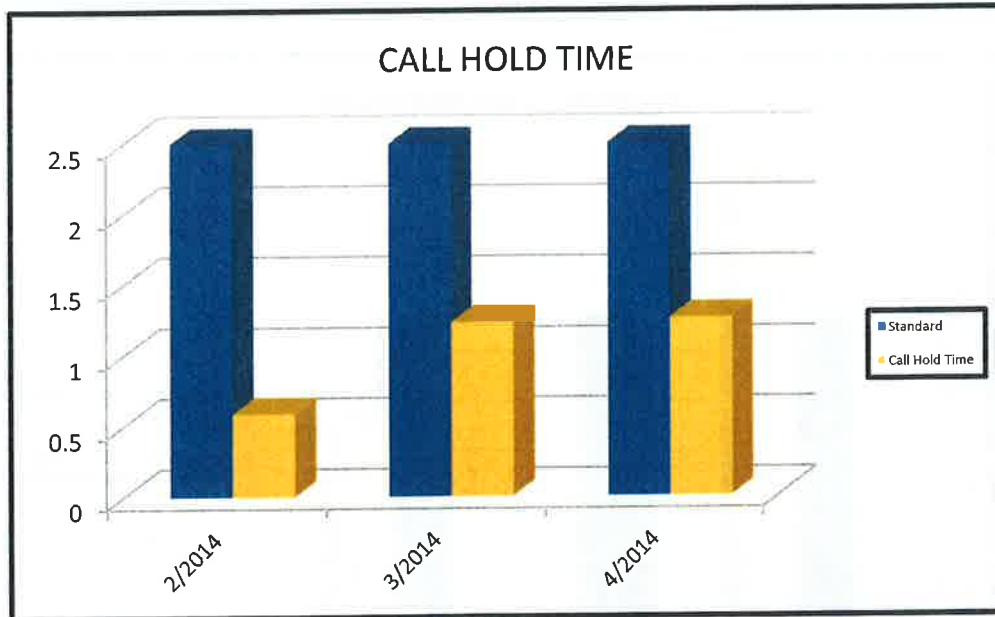
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**MV TRANSPORTATION
SUMMARY OF SERVICE ISSUES
JULY 1, 2013 - JUNE 30, 2014**

TYPE OF COMPLAINT	7/13	8/13	9/13	10/13	11/13	12/13	1/14	2/14	3/14	4/14	5/14	6/14
Late Drop-Off	0	0	0	0	0	0	0	0	0	1		
Pick-Up before Window Opens	0	0	0	0	0	0	0	0	0	0		
Late Return Pick-Up	0	0	0	0	0	0	0	0	1	0		
Ride Time Exceeded Standards	0	0	0	0	0	0	0	0	0	0		
Can't Get Through by Telephone	0	0	0	0	0	0	0	0	0	0		
On Hold for Excessive Periods of Time	0	0	0	0	0	0	0	0	0	0		
Phone System Problems	0	0	0	0	0	0	0	0	0	0		
Sunday Reservations	0	0	0	0	0	0	0	0	0	0		
Trip Denial	0	0	0	0	0	0	0	0	0	0		
Driver Training	0	0	0	0	0	0	0	0	0	1		
Driver Behavior	0	0	0	0	0	0	0	0	0	0		
No Passenger Assistance Provided	0	0	0	0	0	0	0	0	0	0		
No Driver ID	0	0	0	0	0	0	0	0	0	0		
Dispatcher Behavior	0	0	0	0	0	0	0	0	0	0		
Reservationist Behavior	0	0	0	0	0	0	0	0	0	0		
Unsafe Driving	0	0	0	0	0	0	0	0	0	0		
No Show by Driver	0	0	0	0	0	0	0	0	0	0		
Reservations/Scheduling	0	0	0	0	0	0	0	0	0	0		
Reservations	0	0	0	0	0	0	0	0	0	0		
Air Conditioning not Working	0	0	0	0	0	0	0	0	0	0		
Wheelchair/Scooter Securement	0	0	0	0	0	0	0	0	0	0		
Passenger Behavior	0	0	0	0	0	0	0	0	0	0		
No Show by Passenger	0	0	0	0	0	0	0	0	0	0		
Customer Service	0	0	0	0	0	0	0	0	0	0		
Safety	0	0	0	0	0	0	0	0	0	0		
Trip Cancelled, Ride Came Anyway	0	0	0	0	0	0	0	0	0	0		
Wheelchair Lift Not Working Properly	0	0	0	0	0	0	0	0	0	0		
Charged Wrong Passenger Fare	0	0	0	0	0	0	0	0	0	0		
Vehicle Condition	0	0	0	0	0	0	0	0	0	0		
MV Staff Availability	0	0	0	0	0	0	0	0	0	0		
Dropped Off at Wrong Location	0	0	0	0	0	0	0	0	0	0		
Improper Passenger Assistance	0	0	0	0	0	0	0	0	0	0		
Did Not Process TD Eligibility Application	0	0	0	0	0	0	0	0	0	0		
Other	0	0	0	0	0	0	0	0	0	0		
TOTAL	0	0	0	0	0	0	0	0	1	0	0	0
TRIPS	9,648	10,083	9,513	9,758	8,608	8,754	9,096	8,667	9,533	10,142		
COMPLAINTS/1,000 TRIPS	0.00	0.00	0.00	#DIV/0!	0.00	0.00	0.00	0.00	0.10	0.10	#DIV/0!	#DIV/0!
Number of Individuals Submitting Complaints	0	0	0	0	0	0	0	0	1	1		
RTS	0	0	0	0	0	0	0	0	0	0		
CIL	0	0	0	0	0	0	0	0	0	0		
Foster Grandparents	0	0	0	0	0	0	0	0	0	0		
NCFRPC	0	0	0	0	0	0	0	0	0	0		
COMMENDATIONS	4	8	7	6	8	5	8	0	0	0		

**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, FEBRUARY - APRIL 2014**

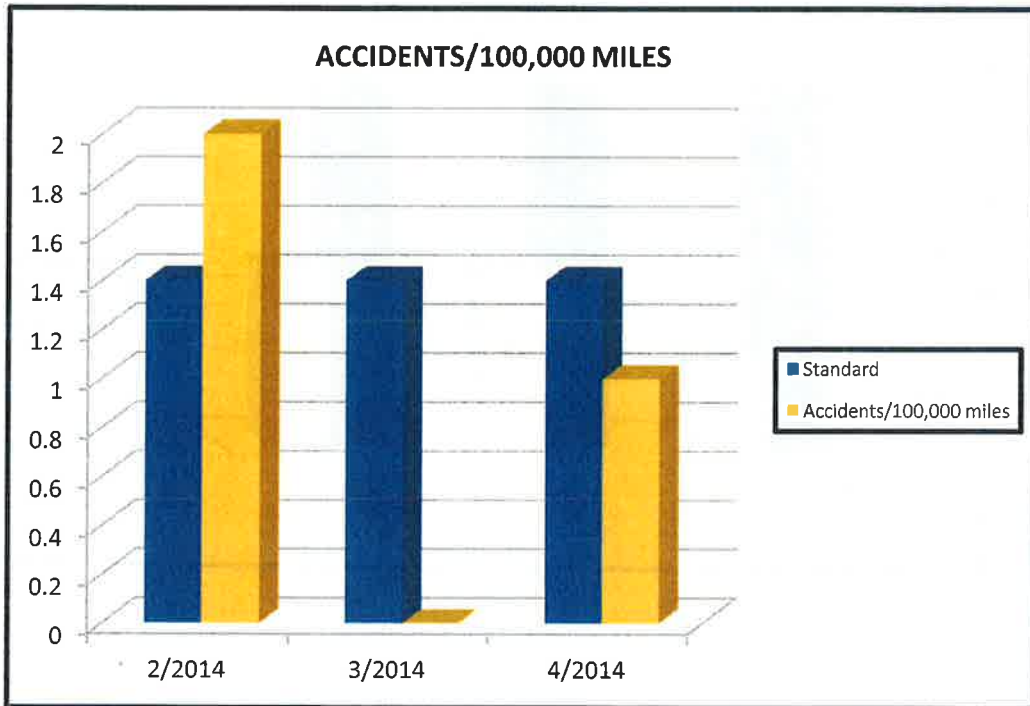
MONTH	STANDARD	CALL HOLD TIME
2/2014	2.5	0.59
3/2014	2.5	1.23
4/2014	2.5	1.26



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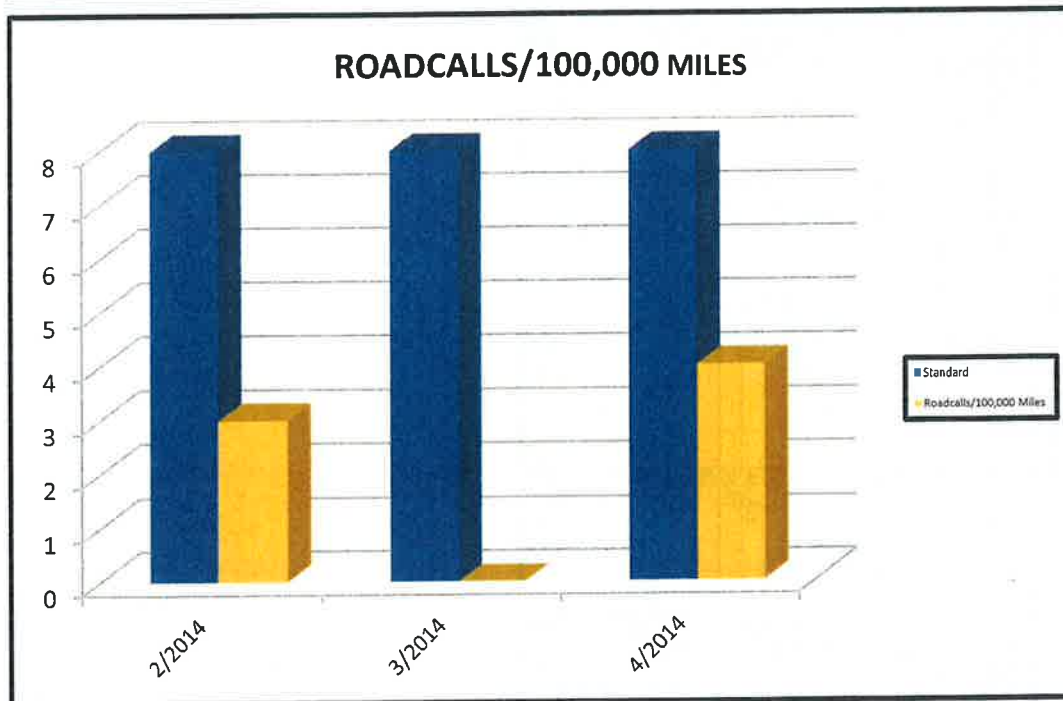
**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY FEBRUARY - APRIL 2014**

MONTH	STANDARD	ACCIDENTS/100,000 MILES
2/2014	1.4	2
3/2014	1.4	0
4/2014	1.4	1



**TRANSPORTATION DISADVANTAGED
SERVICE PLAN (TDSP) STANDARDS
ALACHUA COUNTY, FEBRUARY - APRIL 2014**

MONTH	STANDARD	ROADCALLS/100,000 MILES
2/2014	8	3
3/2014	8	0
4/2014	8	4



2013-2014 OPERATING DATA	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
Total No Trips Invoiced	9,648	10,083	9,513	9,758	8,608	8,754	9,096	8,667	9,533	10,142
Medicaid Alachua	2,717	3,103	2,898	3,026	2,533	2,706	2,706	2,507	2,786	2,882
TD Trust Fund Alachua	1,635	1,657	1,685	1,695	1,700	1,656	1,711	1,668	1,721	1,799
ADA	4,502	4,458	4,315	4,675	3,876	3,842	4,067	3,735	4,231	4,563
NFG - 5317	138	18	0	0	0	0	0	39	62	108
CICO - 5311	206	191	99	0	0	0	62	109	141	155
County of Alachua, FGPA, RSVP	418	637	494	330	472	516	520	557	565	583
Elder Care	32	19	22	32	27	34	30	52	27	52
Bus Passes TD	0	0	0	0	0	0	0	0	0	0
Bus Passes Medicaid	0	0	0	0	0	0	0	0	0	0
Purchased Transportation										
Medicaid Alachua	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00	\$90,704.00
TD Trust Fund Alachua	\$ 57,260.72	\$ 56,942.45	\$ 56,946.04	\$ 56,945.92	\$ 56,965.49	\$ 56,973.87	\$ 56,933.00	\$ 55,046.06	\$ 56,659.01	\$ 58,939.08
ADA	\$ 120,559.75	\$ 119,100.91	\$ 115,715.73	\$ 125,122.88	\$ 103,688.84	\$ 102,543.44	\$ 108,488.33	\$ 99,466.14	\$ 112,880.17	\$ 122,210.79
NFG - 5317	\$ 3,652.34	\$ 475.99	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,024.29	\$ 1,667.04	\$ 2,746.83
CICO - 5311	\$ 5,169.26	\$ 5,202.74	\$ 2,629.23	\$ -	\$ -	\$ -	\$ 1,850.85	\$ 3,456.79	\$ 3,909.27	\$ 4,217.20
County of Alachua, FGPA, RSVP	\$ 12,839.94	\$ 19,376.44	\$ 14,910.44	\$ 10,320.36	\$ 15,032.85	\$ 16,024.15	\$ 15,891.00	\$ 17,257.48	\$ 17,776.78	\$ 18,052.04
Elder Care	\$ 1,054.40	\$ 626.05	\$ 724.00	\$ 1,054.40	\$ 889.65	\$ 1,120.30	\$ 1,023.00	\$ 1,773.20	\$ 920.70	\$ 1,773.20
Bus Passes Total MED and TD	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Dollars Invoiced	\$ 291,240.41	\$ 292,428.58	\$ 281,630.34	\$ 284,147.56	\$ 267,280.83	\$ 267,365.76	\$ 274,891.13	\$ 268,727.96	\$ 284,516.97	\$ 298,643.14
Total Expenses	\$ 280,850.00	\$ 269,797.00	\$ 237,186.00	\$ 249,227.00	\$ 232,567.00	\$ 233,372.00	\$ 251,111.00	\$ 235,667.00	\$ 258,704.00	\$ 269,513.00
Average Cost Per Trip	\$ 29.11	\$ 26.76	\$ 24.93	\$ 25.54	\$ 27.02	\$ 26.66	\$ 27.61	\$ 27.19	\$ 27.14	\$ 26.57
Total Vehicle Miles	119,437	122,976	114,428.00	129,556	117,945	111,556	119,090	113,261	121,429	130,433
Total Vehicle Hours	7,102	7,404	6,817	7,521	6,379	6,465	6,829	6,450	7,254	5,726
Avg Miles per Trip	12	12	12	13	14	13	13	13	13	13
Avg Cost Per Mile	\$2.35	\$2.19	\$2.07	\$1.92	\$1.97	\$2.09	\$2.11	\$2.08	\$2.13	\$2.07
Avg Cost Per Hour	\$39.55	\$36.44	\$34.79	\$33.14	\$36.46	\$36.10	\$36.77	\$36.54	\$35.66	\$47.07
Number of No Shows	579	479	476	443	399	423	511	453	493	513
Number Trips Denied	0	0	0	0	0	0	10	7	7	8
No Accidents	0	1	0	3	0	2	1	2	0	1
No RoadCalls	3	5	3	5	3	3	1	3	0	4
Telephone Calls Rec'd	14,034	14,308	12,282	15,255	13,583	12,584	12,408	13,217	15,647	17,148
Avg. Telephone On-Hold Time	0.58	0.59	0.59	0.58	0.59	0.59	0.58	0.59	1.23	1.26

**ALACHUA COUNTY
UNMET TRANSPORTATION NEEDS
JANUARY_2014**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Trip Purpose	0
Out of Service Area Trip	0
Medicaid benefits don't cover transportation program	2
Client doesn't have Medicaid Benefits	8
Weekend Trip Request	0
Other	0
TOTALS	10

**ALACHUA COUNTY
UNMET TRANSPORTATION NEEDS
FEBRUARY_2014**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Trip Purpose	0
Client has access to a vehicle	2
Medicaid benefits don't cover transportation program	4
Client doesn't have Medicaid Benefits	1
Weekend Trip Request	0
Other	0
TOTALS	7

**ALACHUA COUNTY
UNMET TRANSPORTATION NEEDS
MARCH_2014**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Trip Purpose	0
Out of Service Area Trip	0
Medicaid benefits don't cover transportation program	2
Client doesn't have Medicaid Benefits	5
Weekend Trip Request	0
Other	0
TOTALS	7

**ALACHUA COUNTY
UNMET TRANSPORTATION NEEDS
APRIL_2014**

REASON FOR TRIP DENIAL	NUMBER OF TRIP DENIALS
Lack of Funding	0
Trip Purpose	0
Out of Service Area Trip	0
Medicaid benefits don't cover transportation program	1
Client doesn't have Medicaid Benefits	7
Weekend Trip Request	0
Other	0
TOTALS	8

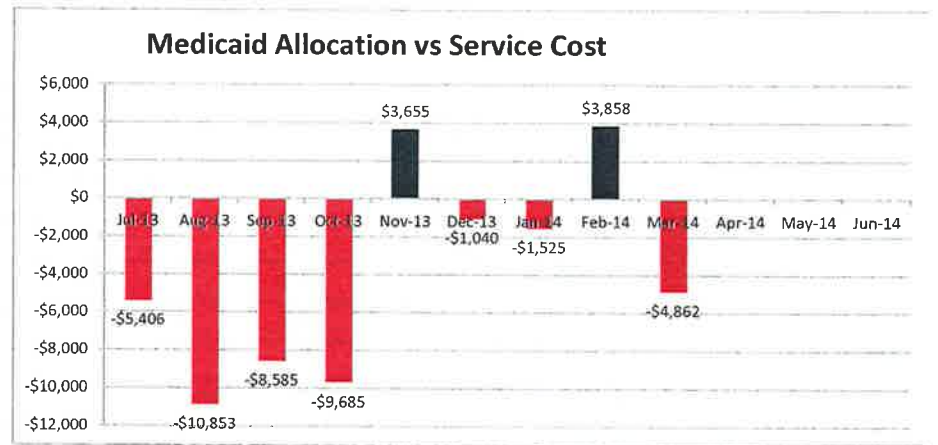
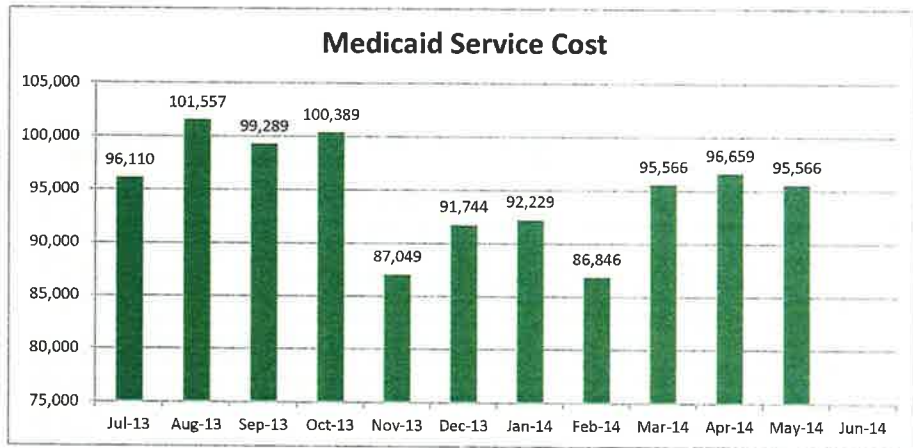
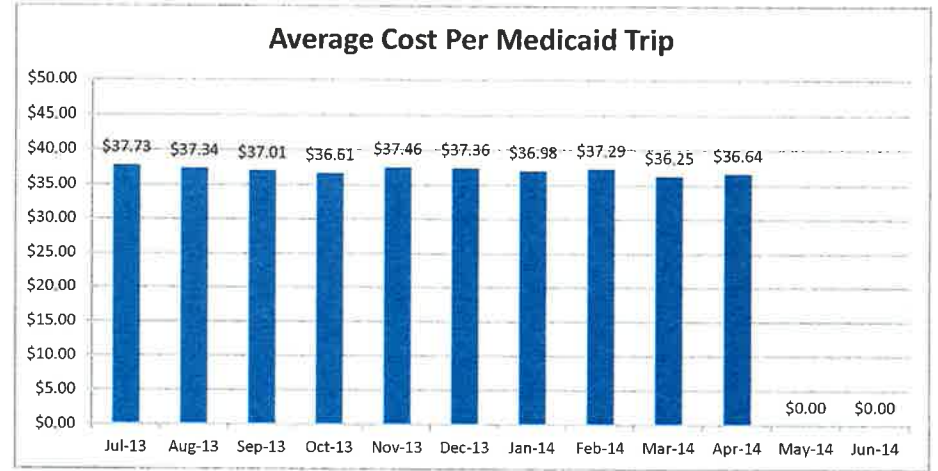
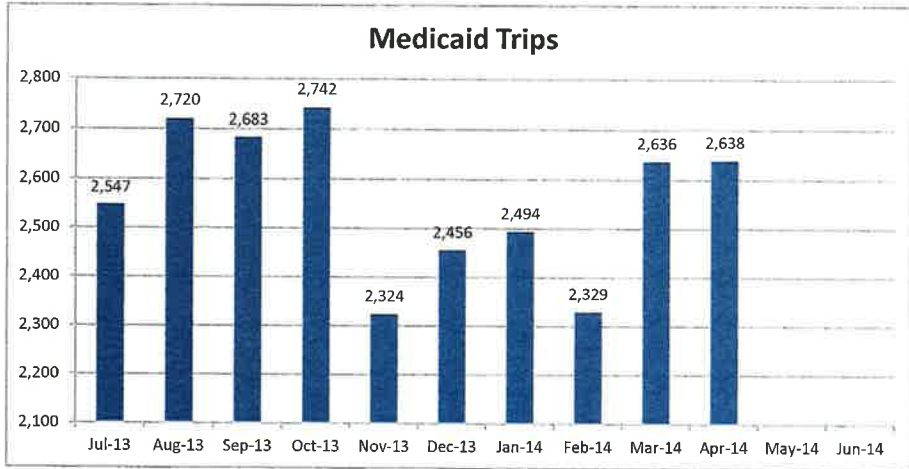
CTC: MV Transportation
 Rates Charged for TD Service:
 \$27.47 one-way ambulatory trip
 \$47.10 one-way wheelchair trip
 \$98.12 one-way stretcher trip
 \$20.50 bus pass

**2013-2014 TRANSPORTATION DISADVANTAGED TRUST FUND SUMMARY
 ALACHUA COUNTY**

MONTH/YEAR	STATE FUNDS	MONTHLY STATE ALLOCATION	STATE DOLLARS INVOICED	DIFFERENCE	STATE FUNDS REMAINING	TOTAL DOLLARS SPENT	NUMBER OF TRIPS	AVERAGE COST PER TRIP
Jul-13	\$615,421.00	\$51,539.00	\$51,534.65	\$4.35	\$563,886.35	\$57,260.72	1,635	\$ 35.02
Aug-13	-	\$51,262.00	\$51,248.00	\$14.00	\$512,638.35	\$56,942.45	1,657	\$ 34.36
Sep-13	-	\$51,262.00	\$51,251.44	\$10.56	\$461,386.91	\$56,946.04	1,685	\$ 33.80
Oct-13	-	\$51,262.00	\$51,251.33	\$10.67	\$410,135.58	\$56,945.92	1,695	\$ 33.60
Nov-13	-	\$51,262.00	\$51,268.94	-\$6.94	\$358,866.64	\$56,965.49	1,700	\$ 33.51
Dec-13	-	\$51,262.00	\$51,276.48	-\$14.48	\$307,590.16	\$56,973.87	1,656	\$ 34.40
Jan-14	-	\$51,262.00	\$51,240.55	\$21.45	\$256,349.61	\$56,933.95	1,711	\$ 33.28
Feb-14	-	\$51,262.00	\$49,541.45	\$1,720.55	\$206,808.16	\$55,046.06	1,668	\$ 33.00
Mar-14	-	\$51,262.00	\$50,993.11	\$268.89	\$155,815.05	\$56,659.01	1,721	\$ 32.92
Apr-14	-	\$51,262.00	\$53,045.17	-\$1,783.17	\$102,769.88	\$58,939.08	1,799	\$ 32.76
May-14	-	\$51,262.00		\$51,262.00	\$102,769.88			#DIV/0!
Jun-14	-	\$51,262.00		\$51,262.00	\$102,769.88			#DIV/0!
TOTAL	-	\$615,421.00	\$512,651.12	\$102,769.88	\$102,769.88	\$569,612.59	16,927	\$ 33.65

TRANSPORTATION DISADVANTAGED PROGRAM STATUS REPORT	Jan-14	Feb-14	Mar-14	Apr-14
Transportation Disadvantaged Program Applications Approved	25	36	30	23
Transportation Disadvantaged Program Applications Denied	0	1	0	0
Bus Pass Applications Received	0	0	0	0
Number of Bus Passes sponsored by the Transportation Disadvantaged Trust Fund	0	0	0	0
Applicants at or below 100% of the Federal Poverty Level	N/A	N/A	N/A	N/A
Number of Transportation Disadvantaged Program Trips that can be Provided Daily	54	54	54	54
Average Number of Transportation Disadvantaged Program Trips Performed Daily	53	51	52	54
Transportation Disadvantaged Trip Priorities Used (Yes or No)	No	No	No	No
Number of Dialysis Saturday Trips Provided	65	56	73	64
Number of Other Saturday Trips Provided	26	43	73	67
Number of Non-Emergency Stretcher Trips Provided (Not sponsored by Medicaid)	0	0	0	0

Florida Commission for the Transportation Disadvantaged Fiscal Year 2013/14 Medicaid Encounter Data Reports Alachua County



ATTENDANCE RECORD

**ALACHUA COUNTY
TRANSPORTATION DISADVANTAGED
COORDINATING BOARD**

MEMBER/ORGANIZATION	NAME	5/8/2013	8/21/2013	12/4/2013	2/5/2014
Chair	Commissioner Todd Chase	-	P	P	A
Florida Department of Transportation Alternate Member	Janell Damato Sandra Collins	P A	P A	A P	P A
Florida Department of Children and Families Alternate Member	Peggy Henderson Louella Teague	P A	P A	P A	P A
Agency for Health Care Administration Alternate Member	Alana McKay Andrew Singer	P A	P A	A A	P A
Florida Department of Education Alternate Member	Lydia Bush Jeff Aboumrad	A A	A P	A A	A A
Public Education Alternate Member	Dr. Harrell Harrison David Deas	A A	A A	A A	A A
Citizen Advocate Alternate Member	(Vacant) (Vacant)				
Citizen Advocate-User Alternate Member	Earther Wright (Vacant)	P	A	P	P
Elderly Alternate Member	Dr. Maurice Levy (Vacant)		P	A	P
Veterans Alternate Member	Kyle Morrison (Vacant)	A	A	A	A
Persons with Disabilities Alternate Member	Christine Eason Louton Tassie Fuller	P A	P A	P P	P A
Florida Association for Community Action Alternate Member	Monique Harrison Charles J. Harris	A	P	A	P P
Florida Department of Elder Affairs Alternate Member	Jeff Lee (Vacant)	A	A	P	A
Children at Risk Alternate Member	Elliene Chisholm (Vacant)	A	A	P	A
Mass Transit Alternate Member	Jesus Gomez Mildred Crawford	A P	A P	A P	A P
Regional Workforce Board Alternate Member	Linda Tatum (Vacant)	A	P	A	A

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The Metropolitan Transportation Planning Organization shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."

