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September 13, 2013

TO: Lafayette County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Meeting Announcement

The Lafayette County Transportation Disadvantaged Coordinating Board will meet **Monday, September 23, 2013 at 1:00 p.m.** in the meeting room of Suwannee River Economic Council located on State Road 27 in Mayo, Florida. All Board members are encouraged to attend this meeting.

Attached is a meeting agenda and supporting materials. If you have any questions, please do not hesitate to contact me at extension 110.

Attachments

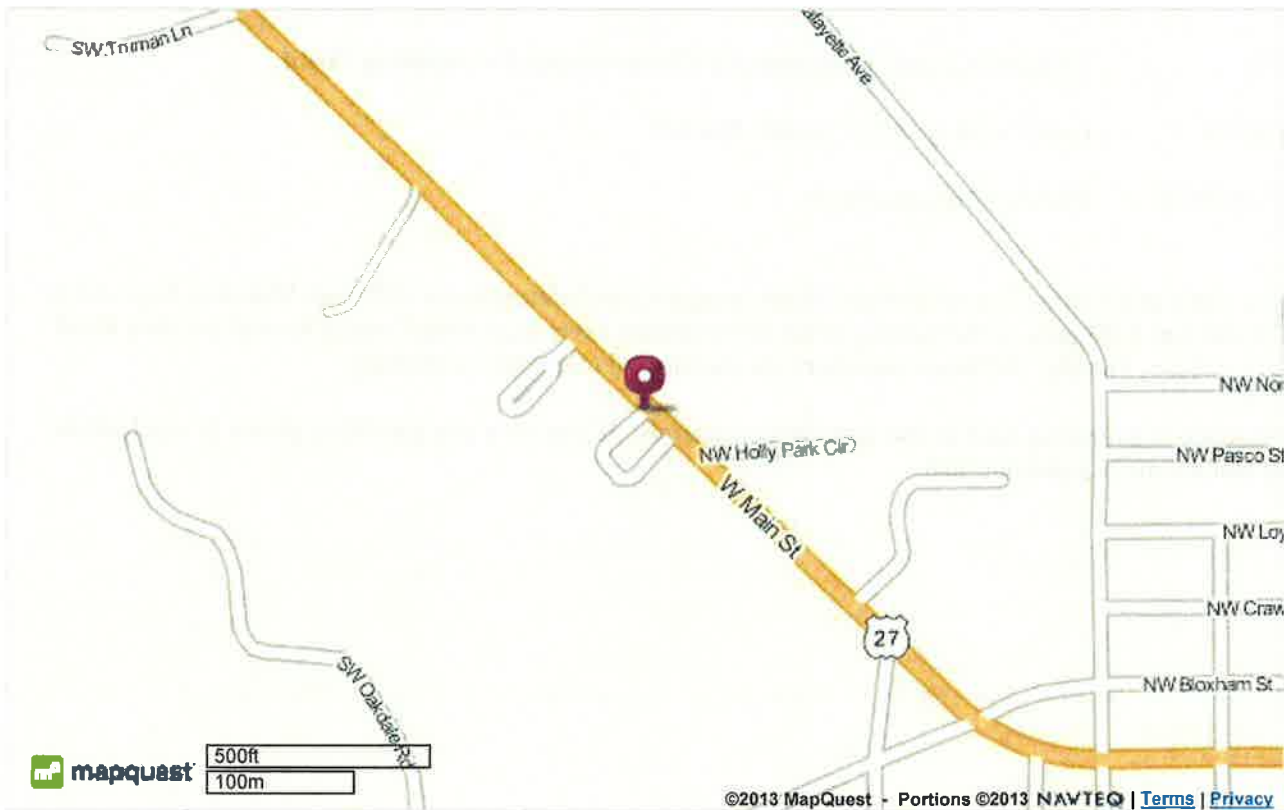
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Dedicated to improving the quality of life of the Region's citizens,
by coordinating growth management, protecting regional resources,
promoting economic development and providing technical services to local governments.



Notes

Map of:
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LAFAYETTE COUNTY

TRANSPORTATION DISADVANTAGED COORDINATING BOARD

MEETING ANNOUNCEMENT AND AGENDA

Meeting Room
Suwannee River Economic Council
Mayo, Florida

Monday
September 23, 2013
1:00 p.m.

I. BUSINESS MEETING – CALL TO ORDER

A. Pledge of Allegiance

B. Invocation

C. Introductions

D. Approval of the Meeting Agenda

ACTION REQUIRED

E. Approval of the June 11, 2013 Minutes

ACTION REQUIRED

II. NEW BUSINESS

A. Bylaws

ACTION REQUIRED

The Board needs to review and approve the Bylaws

B. Elect Vice-Chair

ACTION REQUIRED

The Board needs to re-elect Mr. Carlton Black as the Board's Vice-Chair or elect a new Vice-Chair

C. Statewide Medicaid Managed Care Program

NO ACTION REQUIRED

Enclosed is information about the Statewide Medicaid Managed Care Program

D. Operations Reports

NO ACTION REQUIRED

III. OTHER BUSINESS

A. Comments

- 1. Members**
- 2. Citizens**

IV. FUTURE MEETING DATES

A. Monday, November 18, 2013 at 1:00 p.m.

* Please note that this is a tentative meeting schedule, all dates and times are subject to change.

If you have any questions concerning the enclosed materials, please do not hesitate to contact me at 1-800-226-0690, extension 110.

**LAFAYETTE COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MEMBER/ORGANIZATION	ALTERNATE
Commissioner Donnie Hamlin Local Elected Official/Chair	Not Applicable
Sandra Collins Florida Department of Transportation	Janell Damato Florida Department of Transportation
Kay Tice Florida Department of Children and Families	Vacant Florida Department of Children and Families
Vacant Florida Department of Education	Vacant Florida Department of Education
Vacant Florida Department of Elder Affairs	Vacant Florida Department of Elder Affairs
Alana McKay Florida Agency for Health Care Administration	Andrew Singer Florida Agency for Health Care Administration
Sheryl Rehberg Regional Workforce Board	Vacant Regional Workforce Board
Vacant Florida Association for Community Action	Vacant Florida Association for Community Action
Ritchie Page Public Education	Vacant Public Education
Carlton Black - Vice-Chair Veterans	Vacant Veterans
Cindy Morgan (Term ending June 30, 2014) Citizen Advocate	Vacant Citizen Advocate
Vacant Citizen Advocate - User	Vacant Citizen Advocate - User
Vacant Persons with Disabilities	Vacant Persons with Disabilities
Martha Humphries (Term ending June 30, 2015) Elderly	Vacant Elderly
Ginger Calhoun Medical Community	Vacant Medical Community
Vacant Children at Risk	Vacant Children at Risk
Vacant Private Transit	Vacant Private Transit

Note: Unless specified, members and alternates serve at the pleasure of the North Central Florida Regional Planning Council.

**LAFAYETTE COUNTY
TRANSPORTATION DISADVANTAGED COORDINATING BOARD**

MEETING MINUTES

Meeting Room
Suwannee River Economic Council
Mayo, Florida

Tuesday
June 11, 2013
2:00 p.m.

VOTING MEMBERS PRESENT

Commissioner Donnie Hamlin, Chairman
Carlton Black, Veterans Representative
Ginger Calhoun, Medical Community
Sandra Collins, Florida Department of Transportation
Martha Humphries, Elderly Representative
Alana McKay, AHCA Medicaid
Sheryl Rehberg, North Florida Workforce Development Board
Kay Tice, Florida Department of Children and Families

VOTING MEMBERS ABSENT

Ricky Lyons, Community Action Agency Representative
Cindy Morgan, Citizen Advocate
Richie Page, Public Education

OTHERS PRESENT

Matthew Pearson, Suwannee River Economic Council

STAFF PRESENT

Lynn Godfrey, North Central Florida Regional Planning Council

I. PUBLIC HEARING CALL TO ORDER

Chairman Hamlin called the public hearing to order at 2:00 p.m.

A. Pledge of Allegiance

Chairman Hamlin led the Board in reciting the Pledge of Allegiance.

B. Invocation

Chairman Hamlin gave the invocation.

C. Introductions

Chairman Hamlin asked everyone to introduce themselves.

D. Receive Public Testimony

There was no public testimony received.

E. Close Public Hearing

Chairman Hamlin closed the public hearing at 2:01 p.m.

II. BUSINESS MEETING CALL TO ORDER

Chairman Hamlin called the meeting to order at 2:02 p.m.

A. Approval of the Meeting Agenda

ACTION: Sandra Collins moved to approve the meeting agenda. Carlton Black seconded; motion passed unanimously.

B. Approval of the March 25, 2013 Meeting Minutes

ACTION: Sheryl Rehberg moved to approve the March 25, 2013 meeting minutes. Martha Humphries seconded; motion passed unanimously.

III. UNFINISHED BUSINESS

A. Request for Proposals

Ms. Lynn Godfrey, North Central Florida Regional Planning Council Senior Planner, stated that the Florida Commission for the Transportation Disadvantaged designated Suwannee River Economic Council the Lafayette County Community Transportation Coordinator effective July 1, 2013. She said Suwannee River Economic Council's contract will be for a five year period.

The Board congratulated Suwannee River Economic Council.

Mr. Matthew Pearson, Suwannee River Economic Council Transportation Director, stated that a lot of work was put into the request for proposals process. He said he will provide copies of Suwannee River Economic Council's proposal to anyone who is interested in reviewing it.

IV. NEW BUSINESS

A. Memorandum of Agreement and Lafayette County Transportation Disadvantaged Service Plan

Ms. Godfrey stated that the Memorandum of Agreement is a binding contract between the Florida Commission for the Transportation Disadvantaged and a Community Transportation Coordinator. She explained that the Memorandum of Agreement contains the Florida Commission for the Transportation Disadvantaged's minimum service requirements. She said the Memorandum of Agreement is included in the meeting packet for the Board's review.

Ms. Godfrey also stated that Suwannee River Economic Council is required to prepare a Transportation Disadvantaged Service Plan in cooperation with the North Central Florida Regional Planning Council for the Board's approval. She said the draft Lafayette County Transportation Disadvantaged Service Plan is included in the meeting packet for the Board's review.

The Board reviewed the Lafayette County Transportation Disadvantaged Service Plan.

Ms. Alana McKay asked how Suwannee River Economic Council handles after hours hospital discharges.

Mr. Pearson stated that the Medicaid Non-Emergency Transportation Provider contract requires that Suwannee River Economic Council have a way to handle after hours service calls. However, he explained that they never receive requests for transportation after hours. He said the hospitals work with Suwannee River Economic Council to discharge patients when Suwannee River Economic Council can transport them. He stated that it is cost prohibitive to have someone on staff available after hours. He said Suwannee River Economic Council will have staff available if it is necessary.

The Board suggested using Lafayette County EMS to take any after hours calls and relay them to Suwannee River Economic Council if necessary.

ACTION: Sandra Collins moved to approve the Lafayette County Transportation Disadvantaged Service Plan. Carlton Black seconded; motion passed unanimously.

B. Unmet Needs

Ms. Godfrey stated that the Florida Commission for the Transportation Disadvantaged was questioned by the Governor's Office why the Transportation Disadvantaged Program needed additional Transportation Disadvantaged Trust Funds if they are meeting all of the transportation needs in their communities as reported by zero unmet trip requests the Annual Operations Reports. She said that, in order to assist the Florida Commission for the Transportation in providing usable information to the Florida Legislative members so they can make funding decisions, the Board needs to identify unmet transportation needs in Lafayette County. Ms. Godfrey encouraged Board members to use the attached sample unmet transportation needs survey. She asked the Board members to report unmet transportation needs to Suwannee River Economic Council.

C. Operations Reports

The Board reviewed the operations reports.

Mr. Pearson discussed how Suwannee River Economic Council plans to expand some of their services with the additional Transportation Disadvantaged Trust Funds.

D. 2013 Florida Legislative Session

Ms. Godfrey stated that the Legislature allocated an additional \$10 million to the Transportation Disadvantaged Trust Fund. She said these are recurring funds. She also said the Board sent letters to the House and Senate Appropriations Committees and the Lafayette County Legislative Delegation supporting the Transportation Disadvantaged Trust Fund increase. She said copies of the letters are enclosed for the Board's information.

V. OTHER BUSINESS

A. Comments

1. Members

There were no member comments.

2. Citizens

There were no citizen comments.

VI. FUTURE MEETING DATES

Chairman Hamlin stated that the next Board meeting will be held Monday, September 23, 2013 at 1:00 p.m.

ADJOURNMENT

The meeting adjourned at 2:30 p.m.

Chair

Date



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September 13, 2013

TO: Lafayette County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Lafayette County Transportation Disadvantaged Coordinating Board Bylaws

RECOMMENDATION

Approve the Board's Bylaws.

BACKGROUND

The Florida Commission for the Transportation Disadvantaged requires that the Board review and approve the Bylaws annually. Attached are the Board's Bylaws for review and approval.

If you have any questions concerning the Bylaws, please contact me at extension 110.

Attachment

t:\lynn\td13\lafayette\memos\bylaws.docx

Dedicated to improving the quality of life of the Region's citizens,
by coordinating growth management, protecting regional resources,
promoting economic development and providing technical services to local governments.

Bylaws

September 23, 2013

Lafayette County Transportation Disadvantaged Coordinating Board



Bylaws

Approved by the
Lafayette County Transportation Disadvantaged Coordinating Board

2009 NW 67th Place
Gainesville, FL 32653
www.ncfrpc.org/mtpo
352.955.2000

Donnie Hamlin, Chair

with Assistance from

North Central Florida Regional Planning Council
2009 NW 67th Place
Gainesville, FL 32653
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352.955.2200

September 23, 2013

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Table of Contents

Chapter I: Lafayette County Transportation Disadvantaged Coordinating Board Bylaws 1

- A. Preamble 1
- B. Agency Description 1
- C. Definitions 1
- D. Name and Purpose 2
- E. Membership 3
- F. Officers 5
- G. Meetings 5
- H. Administration 6
- I. Duties 6
- J. Committees 8
- K. Amendments 8
- L. Certification 8

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Chapter I: Lafayette County Transportation Disadvantaged Coordinating Board Bylaws

A. Preamble

The following sets forth the bylaws which shall serve to guide the proper functioning of the Lafayette County Transportation Disadvantaged Coordinating Board. The intent is to provide procedures and policies for fulfilling the requirements of Section 427, Florida Statutes, Rule 41-2, Florida Administrative Code, and subsequent laws setting forth requirements for the coordination of transportation services to the transportation disadvantaged.

B. Agency Description

The Lafayette County Transportation Disadvantaged Coordinating Board is a public body appointed by the North Central Florida Regional Planning Council serving as the Designated Official Planning Agency as authorized by Section 427.015, Florida Statutes.

C. Definitions

Transportation disadvantaged means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in Section 411.202, Florida Statutes.

Agency means an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private nonprofit transportation service-providing agency.

Community Transportation Coordinator means a transportation entity recommended by a metropolitan planning organization, or by the appropriate designated official planning agency as provided for in Section 427.011, Florida Statutes in an area outside the purview of a metropolitan planning organization, to ensure that coordinated transportation services are provided to the transportation disadvantaged population in a designated service area.

Coordinating Board means an advisory entity in each designated service area composed of representatives appointed by the metropolitan planning organization or designated official planning agency, to provide assistance to the community transportation coordinator relative to the coordination of transportation services.

Coordination means the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost-effective, efficient and reduces fragmentation and duplication of services.

Designated Official Planning Agency means the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning in areas not covered by a Metropolitan Planning Organization. The Metropolitan Planning Organization shall serve as the designated official planning agency in areas covered by such organizations.

Designated Service Area means a geographical area recommended by a designated official planning agency, subject to approval by the Florida Commission for the Transportation Disadvantaged, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Florida Coordinated Transportation System means a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Memorandum of Agreement is the state contract for transportation disadvantaged services purchased with federal, state or local government transportation disadvantaged funds. This agreement is between the Florida Commission for the Transportation Disadvantaged and the Community Transportation Coordinator and recognizes the Community Transportation Coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Transportation Disadvantaged Service Plan means an annually updated plan jointly developed by the Designated Official Planning Agency and the Community Transportation Coordinator which contains a development plan, service plan and quality assurance components. The plan shall be approved and used by the local Coordinating Board to evaluate the Community Transportation Coordinator.

D. Name and Purpose

- (1) The name of the Coordinating Board shall be the Lafayette County Transportation Disadvantaged Coordinating Board, hereinafter referred to as the Board.
- (2) The purpose of the Board is to identify local service needs and provide information, advice and direction to the Community Transportation Coordinator on the provision of services to the transportation disadvantaged.

E. Membership

- (1) Voting Members. In accordance with Section 427.0157, Florida Statutes, all voting members of the Board shall be appointed by the Designated Official Planning Agency. The Designated Official Planning Agency for Lafayette County is the North Central Florida Regional Planning Council.
 - (a) An elected official from the service area which the Board serves shall be appointed to the Board.
 - (b) A local representative of the Florida Department of Transportation;
 - (c) A local representative of the Florida Department of Children and Family Services;
 - (d) A local representative of the Public Education Community which could include, but not be limited to, a representative of the District School Board, School Board Transportation Office or Headstart Program in areas where the School District is responsible;
 - (e) In areas where they exist, a local representative of the Florida Division of Vocational Rehabilitation or the Division of Blind Services, representing the Department of Education;
 - (f) A person recommended by the local Veterans Service Office representing the veterans of the county;
 - (g) A person who is recognized by the Florida Association for Community Action (President), representing the economically disadvantaged in the county;
 - (h) A person over age sixty (60) representing the elderly in the county;
 - (i) A person with a disability representing the disabled in the county;
 - (j) Two citizen advocate representatives in the county; one who must be a person who uses the transportation service(s) of the system as their primary means of transportation;
 - (k) A local representative for children at risk;
 - (l) In areas where they exist, the Chairperson or designee of the local Mass Transit or Public Transit System's Board, except in cases where they are also the Community Transportation Coordinator;
 - (m) A local representative of the Florida Department of Elder Affairs;

- (n) An experienced representative of the local private for profit transportation industry. In areas where such representative is not available, a local private non profit representative shall be appointed, except where said representative is also the Community Transportation Coordinator;
 - (o) A local representative of the Florida Agency for Health Care Administration;
 - (p) A representative of the Regional Workforce Development Board established in Chapter 445, Florida Statutes; and
 - (q) A representative of the local medical community, which may include, but not be limited to, kidney dialysis centers, long term care facilities, assisted living facilities, hospitals, local health department or other home and community based services, etc.
 - (r) No employee of a Community Transportation Coordinator shall serve as a voting member of the Coordinating Board in an area where the Community Transportation Coordinator serves. However, an elected official serving as a member of the Community Transportation Coordinator's Board of Directors, or other governmental employees that are not employed for the purpose of making provisions for transportation and are not directly supervised by the Community Transportation Coordinator, shall not be precluded from serving as voting members of the Coordinating Board.
- (2) **Alternate Members.** The North Central Florida Regional Planning Council may appoint one alternate member to represent appointed voting members in their absence. Alternate members may vote only in the absence of the voting member on a one-vote-per-member basis.
- (3) **Terms of Appointment.** Except for the Chair, non-agency members of the Board shall be appointed for three-year staggered terms with initial membership being appointed equally for one, two and three years. The Chair shall serve until elected term of office has expired or otherwise replaced by the North Central Florida Regional Planning Council. There are no limits to the number of terms served by any member of the Board.
- (4) **Termination of Membership.** Any member of the Board may resign at any time. Each member of the Board is expected to demonstrate his/her interest in the Board's activities through attendance of the scheduled meetings, except for reasons of an unavoidable nature. In each instance of an unavoidable absence, the absent member should ensure that his/her alternate will attend.

F. Officers

- (1) Chair. The North Central Florida Regional Planning Council shall appoint the Chair for all Board meetings. The appointed Chair shall be an elected official from Lafayette County. The Chair shall preside at all meetings.
- (2) Vice-Chair. The Board shall hold an organizational meeting each year for the purpose of electing a Vice-Chair. The Vice-Chair shall be elected by a majority vote of a quorum of the members of the Board present and voting at the organizational meeting. The Vice-Chair shall serve a term of one year starting with the next meeting. In the event of the Chair's absence, the Vice-Chair shall assume the duties of the Chairperson and conduct the meeting.

G. Meetings

- (1) Regular Meetings. The Board shall meet at least quarterly. The Board may meet as often as necessary to fulfill its responsibilities as set forth in Section 427.0157, Florida Statutes.
- (2) Emergency Meetings. The Board may hold emergency meetings in order to transact business necessary to ensure the continuation of services to the transportation disadvantaged population. Special meetings may be called by the Chair or by writing by 1/3 of the Board's voting membership.
- (3) Special Meetings. Special meetings of the Board may be called for any appropriate purpose by the Chair or by written request of at least seven (7) voting members of the Board.
- (4) Notice of Regular and Special Meetings. Notices and tentative agendas shall be sent to all Board members and other interested parties at least two weeks prior to each Board meeting. Such notice shall state the date, time and the place of the meeting.
- (5) Quorum. At all meetings of the Board, the presence in person of a majority of the voting members shall be necessary and sufficient to constitute a quorum for the transaction of business. In the absence of a quorum, those present may, without notice other than by announcement at the meeting, recess the meeting from time to time, until a quorum shall be present. At any such recessed meeting, any business may be transacted which might have been transacted at the meeting as originally called.
- (6) Voting. At all meetings of the Board at which a quorum is present, all matters, except as otherwise expressly required by law or these Bylaws, shall be decided by the vote of a majority of the members of the Board present.

As required by Section 286.012, Florida Statutes, all Board members, including the Chair of the Board, must vote on all official actions taken by the Board except when there appears to be a possible conflict of interest with a member or members of the Board.

- (7) Conflict of Interest. In accordance with Chapter 112 (Part III), Florida Statutes, "No county, municipal, or other public office shall vote in an official capacity upon any measure which would inure to his or her special private gain or loss, or which the officer know would inure to the special private gain or loss of a principal by whom he or she is retained, of the parent organization or subsidiary of a corporate principal which he or she is retained, of a relative or of a business associate. The officer must publicly announce the nature of his or her interest before the vote and must file a memorandum of voting conflict on Ethics Commission Form 8B with the meeting's recording officer within 15 days after the vote occurs disclosing the nature of his or her interest in the matter."
- (8) Proxy Voting. Proxy voting is not permitted.
- (9) Parliamentary Procedures. The Board will conduct business using parliamentary procedures according to Robert's Rules of Order, except when in conflict with these Bylaws.
- (10) Attendance. The North Central Florida Regional Planning Council shall review, and consider rescinding, the appointment of any voting member of the Board who fails to attend three consecutive meetings. The North Central Florida Regional Planning Council shall notify the Florida Commission for the Transportation Disadvantaged if any state agency voting member or their alternate fails to attend three consecutive meetings.

H. Administration

- (1) Staff Support. The North Central Florida Regional Planning Council shall provide the Board with sufficient staff support and resources to enable the Board to fulfill its responsibilities as set forth in Section 427.0157, Florida Statutes. These responsibilities include providing sufficient staff to manage and oversee the operations of the Board and assist in the scheduling of meetings, preparing meeting agenda packets and other necessary administrative duties as required by the Board within the limits of the resources available.
- (2) Minutes. The North Central Florida Regional Planning Council is responsible for maintaining an official set of minutes for each Board meeting.

I. Duties

- (1) Board Duties. The following Board duties are set forth in Section 427, Florida Statutes and Rule 41-2, Florida Administrative Code.
 - (a) Maintain official meeting minutes, including an attendance roster, reflecting official actions and provide a copy of same to the Florida Commission for the Transportation Disadvantaged.
 - (b) Review and approve the Memorandum of Agreement and Transportation Disadvantaged Service Plan.

- (c) Annually evaluate the Community Transportation Coordinator's performance in general and relative to Florida Commission for the Transportation Disadvantaged and local standards as referenced in Rule 41-2.006, Florida Administrative Code, and the performance results of the most recent Transportation Disadvantaged Service Plan. As part of the Community Transportation Coordinator's performance, the Board shall also set an annual percentage goal increase for the number of trips provided within the system for ridership on public transit, where applicable. In areas where the public transit is being utilized, the Board shall set an annual percentage of the number of trips to be provided on public transit. The Florida Commission for the Transportation Disadvantaged shall provide evaluation criteria for the Board to use relative to the performance of the Community Transportation Coordinator. This evaluation shall be submitted to the Florida Commission for the Transportation Disadvantaged upon approval by the Board.
- (d) In cooperation with the Community Transportation Coordinator, review all applications for local, state or federal funds relating to transportation of the transportation disadvantaged in the service area to ensure that any expenditures within the county are provided in the most cost effective and efficient manner.
- (e) Review coordination strategies for service provision to the transportation disadvantaged in the service area to seek innovative ways to improve cost effectiveness, efficiency, safety, working hours and types of service in an effort to increase ridership to a broader population. Such strategies should also encourage multi-county and regional transportation service agreements between area Community Transportation Coordinators and consolidation of adjacent counties when it is appropriate and cost effective to do so.
- (f) Working with the Community Transportation Coordinator, jointly develop applications for funds that may become available.
- (g) Assist the Community Transportation Coordinator in establishing trip priorities for trips that are purchased with Transportation Disadvantaged Trust Funds.
- (h) Annually review coordination contracts to advise the Community Transportation Coordinator whether the continuation of said contract provides the most cost effective and efficient transportation available.
- (i) Annually review all transportation operator contracts as to the effectiveness and efficiency of the transportation operator and recommend approval or disapproval of such contracts to the Community Transportation Coordinator.
- (j) Annually hold a public hearing for the purpose of receiving input on unmet transportation needs or any other areas that relate to the local transportation services.
- (k) Annually review the Annual Operations Report.

J. Committees

The Chair subject to approval by the Board shall appoint a Grievance Committee to process and investigate complaints from agencies, users, transportation operators and potential users of the system in the designated service area. The Grievance Committee shall make recommendations to the Board or to the Florida Commission for the Transportation Disadvantaged for improvement of service. The Board shall establish a process and procedures to provide regular opportunities for issues to be brought before the Grievance Committee and to address them in a timely manner. Rider brochures or other documents provided to users or potential users of the system shall provide information about the complaint and grievance process including the publishing of the Florida Commission for the Transportation Disadvantaged's Transportation Disadvantaged Helpline service when local resolution has not occurred. When requested, all materials shall be made available in accessible format. Members appointed to the Grievance Committee shall be voting members of the Board. If a Grievant claims a conflict between the Grievant and a Grievance Committee member, the Grievance Committee member identified as having a conflict shall recuse themselves from hearing the grievance.

Additional committees shall be appointed by the Chair, subject to approval by the Board, as necessary to investigate and report on specific subject areas of interest to the Board and to deal with administrative and legislative procedures.

K. Amendments

These Bylaws may be amended by a majority vote of members present at regular meetings.

L. Certification

The undersigned hereby certifies that he/she is the Chair of the Lafayette County Transportation Disadvantaged Coordinating Board and that the foregoing is a full, true and correct copy of the Bylaws of this Board as adopted by the Lafayette County Transportation Disadvantaged Coordinating Board the 23rd day of September 2013.

Donnie Hamlin, Chair
Lafayette County Transportation Disadvantaged Coordinating Board Chair

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Lafayette County Transportation Disadvantaged Coordinating Board

Bylaws Team

Scott R. Koons, AICP, Executive Director

- * Marlie Sanderson, AICP, Director of Transportation Planning
- ** Lynn Franson-Godfrey, AICP, Senior Planner
- ** Steven Dopp, Senior Planner

- * Primary Responsibility
- ** Secondary Responsibility



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Lafayette County Transportation Disadvantaged Coordinating Board

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September 13, 2013

TO: Lafayette County Transportation Disadvantaged Coordinating Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Statewide Medicaid Managed Care Program

RECOMMENDATION

For information only. No action is required.

BACKGROUND

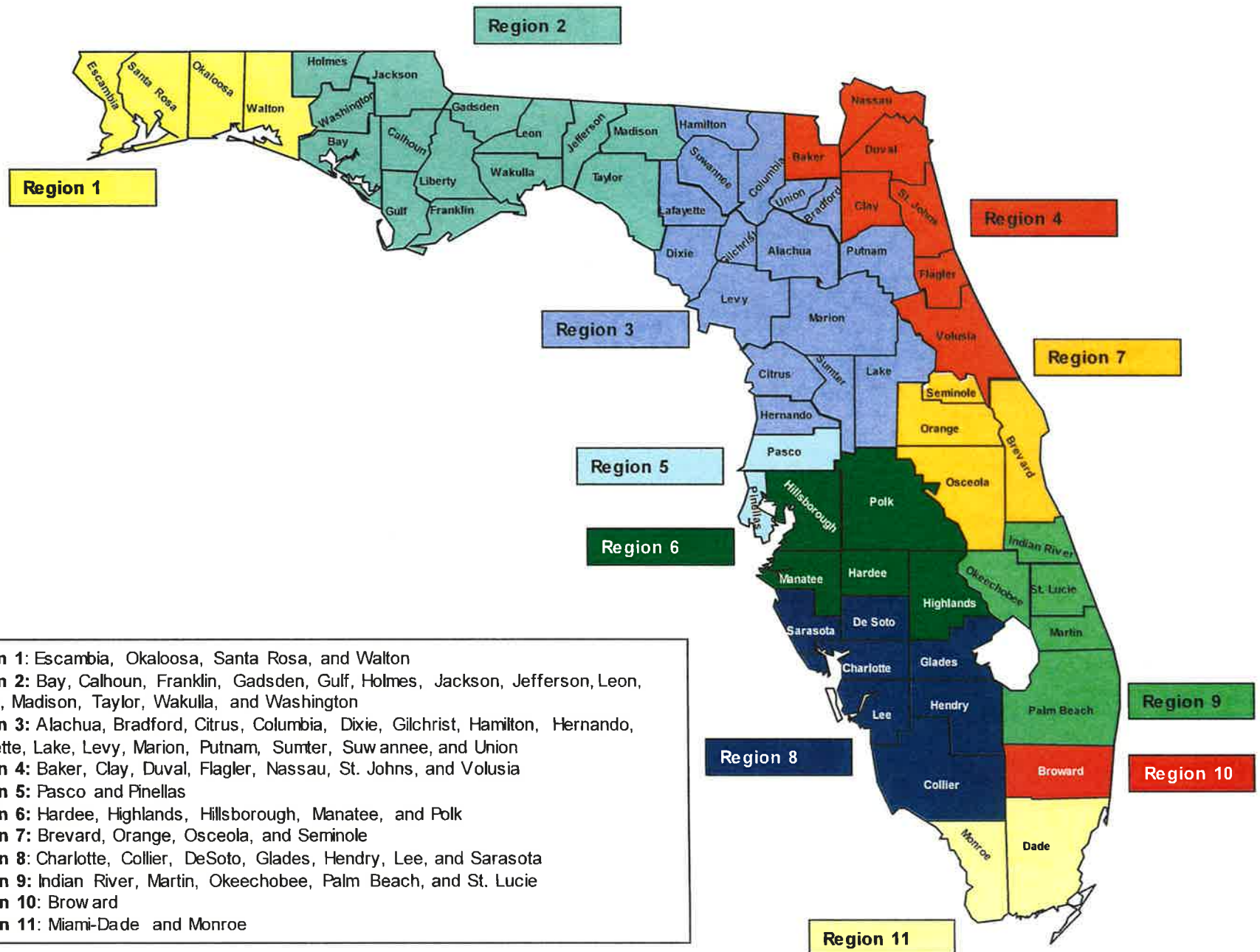
Attached information concerning the Statewide Medicaid Managed Care Program as it relates to Medicaid non-emergency medical transportation. Medicaid Area 3 Office staff will discuss the changes to the Medicaid Non-Emergency Transportation Program at the September 9, 2013 meeting.

Please do not hesitate to contact me if you have any questions.

Attachment

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Statewide Medicaid Managed Care Region Map



- Region 1:** Escambia, Okaloosa, Santa Rosa, and Walton
- Region 2:** Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, and Washington
- Region 3:** Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, and Union
- Region 4:** Baker, Clay, Duval, Flagler, Nassau, St. Johns, and Volusia
- Region 5:** Pasco and Pinellas
- Region 6:** Hardee, Highlands, Hillsborough, Manatee, and Polk
- Region 7:** Brevard, Orange, Osceola, and Seminole
- Region 8:** Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota
- Region 9:** Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie
- Region 10:** Broward
- Region 11:** Miami-Dade and Monroe

Florida Managed Medical Assistance Program: Program Overview

**Agency for
Health Care Administration
Division of Medicaid**



Table of Contents

Why Are Changes Being Made to Florida’s Medicaid Program?	3
What Is Managed Care?	3
When Will These Changes to Florida Medicaid Occur?	3
What Is the Goal of the Florida Managed Medical Assistance Program?.....	3
Will the Florida Managed Medical Assistance Program Affect Medicare Benefits?.....	4
How Will Changes to Florida Medicaid Be Made?.....	4
Who Is Eligible to Enroll in the Florida Managed Medical Assistance Program?.....	5
How Will Recipients Know if They Need to Select a Managed Care Plan?.....	6
How Will Recipients Know What Plans Are Available?	6
How Will Enrollment Occur for Medicaid Recipients Who Are Required to Enroll in the Florida Managed Medical Assistance Program?	6
What Happens if a Recipient Who Is Required to Enroll Does Not Select a Plan?.....	6
Can Enrollees Change Primary Care Providers?	7
How Will Enrollment Occur for Medicaid Recipients Who Are Not Required but May Choose to Enroll in the Florida Managed Medical Assistance Program?	8
What Services Will Medical Assistance Managed Care Plans Provide?	8
Will the Public Have an Opportunity to Comment on the Florida Managed Medical Assistance Program?	9
What Will Happen to the Medically Needy?.....	10
APPENDIX 1 Chart Describing Number of Plans Per Region	11
APPENDIX 2 List of Types of Plans Eligible to Participate in the Program	12
APPENDIX 3 List of Possible Factors for AHCA to Use to Select Plans for Each Region.....	13

Why Are Changes Being Made to Florida's Medicaid Program?

The Florida Legislature created a new program called "Statewide Medicaid Managed Care." Because of it, the Agency for Health Care Administration (AHCA) needs to change how some individuals receive health care from the Florida Medicaid program.

These changes to Florida Medicaid are **not** being made because of National Health Care Reform or the Affordable Care Act passed by the U.S. Congress.

There will be two different components that make up Medicaid Managed Care:

- (i) The Florida Long-Term Care Managed Care Program and
- (ii) The Florida Managed Medical Assistance Program.

Medicaid recipients who qualify and become enrolled in the Florida Long-Term Care Managed Care Program will receive long-term care services through a long-term care managed care plan. Medicaid recipients who qualify and become enrolled in the Florida Managed Medical Assistance Program will receive all health care services other than long-term care through a managed care plan.

This document describes the Florida Managed Medical Assistance Program. For information on the Florida Long-Term Care Managed Care Program there is another document called "Florida Long-Term Care Managed Care: Program Overview" available at http://ahca.myflorida.com/Medicaid/statewide_mc/index.shtml.

What Is Managed Care?

Managed care is when health care organizations manage how their enrollees receive health care services. Managed Care Organizations work with different providers to offer quality health care services. Managed Care Organizations also work to make sure enrollees have access to all needed doctors and other health care providers for covered services.

When Will These Changes to Florida Medicaid Occur?

It is anticipated that the Florida Managed Medical Assistance Program will be available in all areas by October 1, 2014.

What Is the Goal of the Florida Managed Medical Assistance Program?

The goals of Florida Managed Medical Assistance are to provide:

- Coordinated health care across different health care settings.
- A choice of the best managed care plans to meet recipients' needs.
- The ability for health care plans to offer different, or more, services.
- The opportunity for recipients to become more involved in their health care.

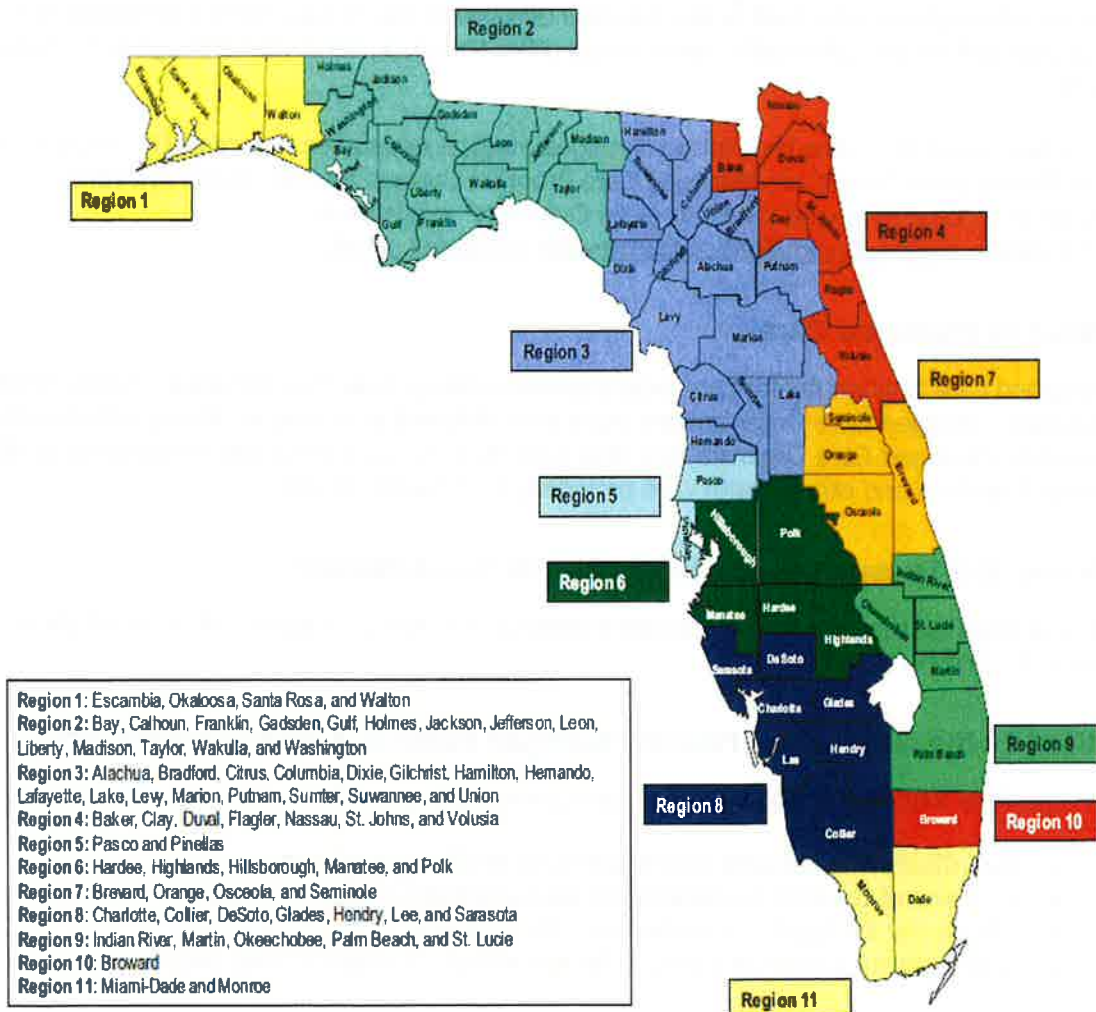
Will the Florida Managed Medical Assistance Program Affect Medicare Benefits?

No. The Florida Managed Medical Assistance Program will not change Medicare benefits.

How Will Changes to Florida Medicaid Be Made?

All Medicaid Recipients Eligible for Florida Managed Medical Assistance

The Florida Managed Medical Assistance Program will be in all areas of the State. To create the program, the State will be divided into 11 regions that will coincide with the existing Medicaid areas. The map below shows the 11 regions. Each region must have a certain number of managed care plans. See the chart in Appendix 1 that shows how many plans must be in each region.



AHCA will first invite qualified managed care plans to participate in the Florida Managed Medical Assistance Program. A list of types of managed care plans that may participate in the program is provided in Appendix 2.

AHCA will then choose the plans that may participate in the program through a competitive bid process. AHCA will consider many factors when choosing a plan including quality of care, number of providers, and value of services. A list of possible factors for AHCA to consider when choosing plans is provided in Appendix 3 of this document. AHCA must choose a certain number of managed care plans for each region to ensure that recipients have a choice between plans.

After AHCA has chosen the plans that may participate in the Florida Managed Medical Assistance Program, AHCA will begin to notify and transition eligible Medicaid recipients into the program. It is anticipated that the Florida Managed Medical Assistance Program will be available in all areas by October 1, 2014. AHCA will continue to provide information about the Florida Managed Medical Assistance Program during this process and will continue to respond to comments.

Any changes to Medicaid health care services prior to implementation are unrelated to the Florida Managed Medical Assistance Program.

Who Is Eligible to Enroll in the Florida Managed Medical Assistance Program?

The State will send Medicaid recipients a letter notifying them as to whether or not they are required to enroll in the Florida Managed Medical Assistance Program. In general, the criteria outlined below will determine whether a recipient is (1) required to enroll, (2) not required but may choose to enroll, or (3) is not allowed to enroll in the Florida Managed Medical Assistance Program.

1. The following Medicaid recipients are **required** to enroll:

- Low-income families with children (Temporary Assistance for Needy Families (TANF) and TANF-related)
- Children with chronic conditions
- Children in foster care
- Children in adoption subsidy
- Pregnant women
- Medically Needy recipients
- Individuals with full Medicaid and Medicare coverage (where Medicaid acts as a secondary payer)
- Recipients who are elderly, blind or disabled excluding the developmentally disabled (DD) population

2. The following Medicaid recipients are **not required** but may **choose** to enroll:

- Medicaid recipients who have other comprehensive health care coverage, excluding Medicare
- Medicaid recipients residing in residential commitment facilities operated through the Department of Juvenile Justice or mental health treatment facilities as defined by Florida Statutes section 394.455(32)
- Persons eligible for refugee assistance

- Medicaid recipients who are residents of a developmental disability center, including Sunland Center in Marianna and Tacachale in Gainesville
- Medicaid recipients enrolled in the home and community-based services waiver pursuant to Florida Statutes chapter 393, developmental disability waivers, and Medicaid recipients on the waiting list for waiver services

3. The following Medicaid recipients are **not** allowed to enroll:

- Women who are eligible only for family planning services
- Women who are eligible through the breast and cervical cancer services program
- Persons who are eligible for emergency Medicaid for aliens
- Children receiving services in a prescribed pediatric extended care center

How Will Recipients Know if They Need to Select a Managed Care Plan?

Recipients will be sent a letter that explains whether or not they are required to enroll in the Florida Managed Medical Assistance Program (see Page 5) and, if they are required to enroll, how to choose a plan.

How Will Recipients Know What Plans Are Available?

Information on participating plans and service providers will be available before the Florida Managed Medical Assistance Program begins to help eligible recipients choose the plan that best fits their needs.

How Will Enrollment Occur for Medicaid Recipients Who Are Required to Enroll in the Florida Managed Medical Assistance Program?

Eligible Medicaid recipients will receive a letter with enrollment information, including information on how to enroll. Eligible recipients who must enroll will have 30 days to choose a managed care plan from the plans available in their region. Enrollees will have 90 days after enrollment to choose a different plan.

After 90 days, enrollees will remain in their plans for the remainder of the 12-month period unless they meet certain criteria.

Newborns will be automatically enrolled in their mother's plan at the time of birth. However, their mother may choose another plan for the baby within 90 days of enrollment.

What Happens if a Recipient Who Is Required to Enroll Does Not Select a Plan?

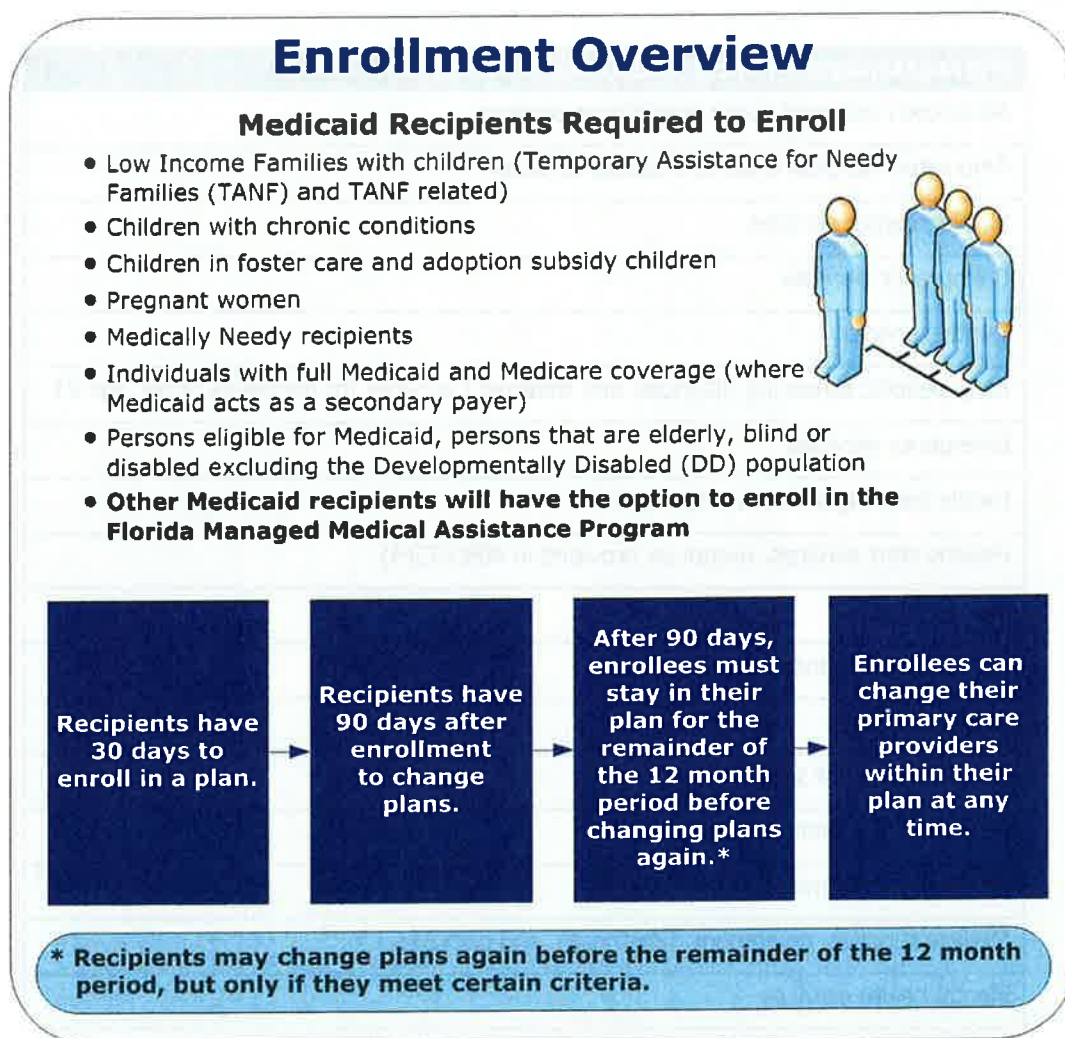
Recipients are encouraged to choose the managed care plan that best meets their needs; however, if a recipient who is required to enroll does not choose a plan within 30 days, AHCA will automatically enroll the recipient into a managed care plan. Before automatically enrolling the recipient into a managed care plan, AHCA will consider:

- Whether the plan is able to meet the recipient's needs;
- Whether the recipient has previously received services from one of the plan's primary care providers in the plan; and

- Whether primary care providers in one plan are closer to where the participant lives.

Can Enrollees Change Primary Care Providers?

Enrollees may change primary care providers within their managed care plan at any time. Each managed care plan must provide information on primary care providers online. In addition, each managed care plan must establish a program to encourage enrollees to establish a relationship with their primary care providers by, among other things, providing information on the importance of choosing a primary care provider.



How Will Enrollment Occur for Medicaid Recipients Who Are Not Required but May Choose to Enroll in the Florida Managed Medical Assistance Program?

Recipients who are not required but may choose to enroll in a managed care plan may enroll in one at any time. See Page 6, Item 2, for the list of recipients who are not required, but may choose to enroll. Enrollment will begin on the next available enrollment month.

Such recipients may change plans or disenroll at any time.

What Services Will Medical Assistance Managed Care Plans Provide?

All managed care plans must provide the following services. Managed care plans may choose to provide additional services.

Florida Managed Medical Assistance Services
Advanced registered nurse practitioner services
Ambulatory surgical treatment center services
Birthing center services
Chiropractic services
Dental services
Early periodic screening diagnosis and treatment services for recipients under age 21
Emergency services
Family planning services and supplies
Healthy start services, except as provided in 409.975(4)
Hearing services
Home health agency services
Hospice services
Hospital inpatient services
Hospital outpatient services
Laboratory and imaging services
Medical supplies, equipment, prostheses, and orthoses
Mental health services
Nursing care
Optical services and supplies
Optometrist services

Florida Managed Medical Assistance Services
Physical, occupational, respiratory, and speech therapy services
Physician services, including physician assistant services
Podiatric services
Prescription drugs
Renal dialysis services
Respiratory equipment and supplies
Rural health clinic services
Substance abuse treatment services
Transportation to covered services

Recipients will have the option to choose a managed care plan with a benefit package that best fits their needs. For example, one plan's benefit package may offer fewer chiropractic visits and more vision benefits than another plan's benefit package. If the recipient does not need a chiropractor but wears glasses, he/she may wish to choose a plan with a benefit package that offers more vision benefits.

Managed care plans will also establish programs to encourage and reward healthy behaviors including the following medically approved or directed programs for:

- Smoking cessation;
- Weight loss; and
- Alcohol or substance abuse recovery.

AHCA will provide a preferred prescription drug list that all care plans must use.

Remember, managed care plans in the Florida Managed Medical Assistance Program are **not** required to provide long-term care services. The Florida Long-Term Care Managed Care Program will provide long-term care services to eligible recipients.

Recipients who enroll in managed care plans (see Page 6) will receive Medicaid services through the Managed Medical Assistance Program and, if applicable, through the Long-Term Care Managed Care Program.

Recipients who are not allowed to enroll in managed care plans (see Page 6, Item 3) will continue to receive health care services through traditional Medicaid.

Will the Public Have an Opportunity to Comment on the Florida Managed Medical Assistance Program?

Yes. AHCA will submit certain documents that describe the Florida Managed Medical Assistance Program to the Federal Centers for Medicare & Medicaid Services (CMS). The public will have an opportunity to comment on these documents on the program at any time.

Comments can be mailed to:

Statewide Medicaid Managed Care Program
Office of the Deputy Secretary for Medicaid
Agency for Health Care Administration
2727 Mahan Drive, MS #8
Tallahassee, Florida 32308

Comments can be emailed to:

FLMedicaidManagedCare@ahca.myflorida.com

In addition, public meetings were held from June 10, 2011 through June 17, 2011 on Medicaid Managed Care. Many people participated in these meetings and shared comments. AHCA will use the comments received to help implement the Florida Managed Medical Assistance Program in a way that addresses the concerns raised.

What Will Happen to the Medically Needy?

Medically Needy Medicaid Enrollees:

Medically Needy Medicaid enrollees are individuals who (i) are not eligible for Medicaid because their income or assets (what they own) are over the Medicaid program limits and (ii) have a certain amount of medical bills each month. This is referred to as a "share of cost" and varies depending on the individual's household size and income.

AHCA is currently working with the Federal Centers for Medicare & Medicaid Services (CMS) to establish a new health care delivery system for Medically Needy individuals who qualify for Medicaid. Once approved, this new program:

- Medically Needy Medicaid recipients will be enrolled in one provider service network that will provide care to all Medically Needy Medicaid enrollees statewide.
- Once qualified for Medicaid, Medically Needy Medicaid enrollees will have continuous Medicaid coverage for up to six months.

This program has not yet been approved. If this program is approved, it will only provide health care services to Medically Needy Medicaid enrollees until the Florida Managed Medical Assistance Program begins. Once the Florida Managed Medical Assistance Program begins, all Medically Needy recipients will be required to enroll in a managed care plan, as discussed above.

- Under the Florida Managed Medical Assistance Program, once qualified for Medicaid, and enrolled in a managed care plan, Medically Needy enrollees will have continuous Medicaid coverage for up to 12 months.

APPENDIX 1
Chart Describing Number of Plans Per Region

The chart below shows how many managed care plans must be in each region.

Region	Counties	Number of Plans
1	Escambia, Okaloosa, Santa Rosa, and Walton	2
2	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, and Washington	2
3	Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrest, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, and Union	3-5
4	Baker, Clay, Duval, Flagler, Nassau, St. Johns, and Volusia	3-5
5	Pasco and Pinellas	2-4
6	Hardee, Highlands, Hillsborough, Manatee, and Polk	4-7
7	Brevard, Orange, Osceola, and Seminole	3-6
8	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota	2-4
9	Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie	2-4
10	Broward	2-4
11	Miami-Dade and Monroe	5-10

*Children's Medical Services Network is in addition to the number of plans listed.

APPENDIX 2
List of Types of Plans Eligible to Participate in the Program

Only certain types of managed care plans may participate in the Florida Managed Medical Assistance Program, including:

- Health Maintenance Organizations
- Provider Service Networks
- Accountable Care Organizations
- Exclusive Provider Organizations
- Children's Medical Services Network

APPENDIX 3

List of Possible Factors for AHCA to Use to Select Plans for Each Region

Invitation to Negotiate: AHCA will invite eligible plans to participate in the Florida Managed Medical Assistance Program using invitations to negotiate. The Legislature has provided factors to help AHCA choose eligible plans, including the following:

- Accreditation by a nationally recognized accrediting body.
- Experience serving similar populations, including the organization's record in achieving specific quality standards with similar populations.
- Availability and accessibility of primary care and specialty physicians in the provider network.
- Establishment of community partnerships with providers that create opportunities for reinvestment in community-based services.
- Organization commitment to quality improvement and documentation of achievements in specific quality improvement projects, including active involvement by organization leadership.
- Provision of additional benefits, particularly dental care and disease management, and other initiatives that improve health outcomes.
- Evidence that a plan has written agreements or signed contracts or has made substantial progress in establishing relationships with providers before the plan submits a response.
- Comments submitted in writing by any enrolled Medicaid provider relating to a plan participating in the procurement in the same region as the submitting provider.
- Documentation of policies and procedures for preventing fraud and abuse.
- The business relationship an eligible plan has with any other eligible plan that responds to the invitation to negotiate.



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September 13, 2013

TO: Lafayette County Transportation Disadvantaged Board
FROM: Lynn Godfrey, AICP, Senior Planner
SUBJECT: Operations Reports

RECOMMENDATION

No action required. This agenda item is for information only.

BACKGROUND

Attached are the following reports for the Board's review:

1. Suwannee River Economic Council's Operations Report April - June 2013;
2. Fiscal Year 2012/13 and Fiscal Year 2013/14 Transportation Disadvantaged Trust Fund Status Reports;
3. Medicaid Non-Emergency Transportation Program Encounter Data Report July 2012-July 2013; and
4. Suwannee River Economic Council Complaint/Commendation Report April - June 2013.

If you have any questions regarding the attached information, please contact me.

Attachment

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**QUARTERLY OPERATING REPORT
SUWANNEE RIVER ECONOMIC COUNCIL, INC.
LAFAYETTE COUNTY
APRIL - JUNE 2013**

OPERATING DATA	SREC	DIXIE COUNTY EMS	TOTAL	APRIL - JUNE 2012
NUMBER OF INVOICED TRIPS	1,117	0	1,117	863
Medicaid	202	0	202	121
TD Trust Fund	794	0	794	627
S.R.E.C. - Title III-B Meal Site	121	0	121	115
TOTAL VEHICLE MILES	17,031	0	17,031	13,291
TOTAL REVENUE VEHICLE MILES	13,361	0	13,361	11,887
TOTAL VEHICLE HOURS	678	0	678	614
TOTAL DOLLARS INVOICED	\$64,789.03	\$0.00	\$64,789.03	\$42,786.56
Medicaid	\$19,660.31	\$0.00	\$19,660.31	\$12,381.99
TD Trust Fund	\$44,163.72	\$0.00	\$44,163.72	\$29,466.57
S.R.E.C. - Title III-B Meal Site	\$965.00	\$0.00	\$965.00	\$920.00
AVERAGE COST PER TRIP	\$58.00	#DIV/0!	\$58.00	\$49.56
Medicaid	\$97.33	#DIV/0!	\$97.33	\$102.33
TD Trust Fund	\$55.62	#DIV/0!	\$55.62	\$47.00
S.R.E.C. - Title III-B Meal Site	\$7.98	#DIV/0!	\$7.98	\$0.43
AVERAGE COST PER VEHICLE MILE	\$3.80	#DIV/0!	\$3.80	\$3.22
AVERAGE COST PER REVENUE VEHICLE MILE	\$4.85	#DIV/0!	\$4.85	\$3.60
AVERAGE COST PER VEHICLE HOUR	\$95.56	#DIV/0!	\$95.56	\$69.66
TRIP PURPOSE*				
Medical	996	0	996	748
Employment	0	0	0	0
Education/Training	0	0	0	0
Shopping	0	0	0	0
Meal Site	121	0	121	0
Recreation	0	0	0	115
Other	0	0	0	0
NUMBER OF TRIPS DENIED	0	0	0	0
NUMBER OF SINGLE PASSENGER TRIPS PROVIDED	58	0	58	63
PERCENT OF SINGLE PASSENGER TRIPS	5%	#DIV/0!	5%	7%
NUMBER OF ACCIDENTS	0	0	0	0
NUMBER OF VEHICLES	4	2	6	7
AVERAGE TRIPS PER VEHICLE	279	0	186	130
AVERAGE MILES PER TRIP	15	#DIV/0!	15	24
NUMBER OF ROADCALLS	0	0	0	0
MILES BETWEEN ROADCALLS	17,031	0	17,031	13,291

Source: Suwannee River Economic Council

CTC: Suwannee River Economic Council

Rates Charged to TD Trust Fund:

Ambulatory: \$1.59 per passenger mile

Wheelchair: \$2.72 per passenger mile

Stretcher: \$5.66 per passenger mile

**2012-2013 TD TRUST FUND SUMMARY
LAFAYETTE COUNTY**

MONTH/YEAR	TOTAL GRANT AMOUNT	TOTAL DOLLARS SPENT	TOTAL AMOUNT REMAINING	TRIPS PROVIDED	COST PER TRIP
July 2012	\$119,640.00	\$9,968.65	\$109,671.35	178	\$56.00
August 2012	-	\$9,969.83	\$99,701.52	193	\$51.66
September 2012	-	\$9,082.41	\$90,619.11	145	\$62.64
October 2012	-	\$5,609.52	\$85,009.59	159	\$35.28
November 2012	-	\$5,404.75	\$79,604.84	140	\$38.61
December 2012	-	\$8,941.36	\$70,663.48	234	\$38.21
January 2013	-	\$9,969.78	\$60,693.70	212	\$47.03
February 2013	-	\$9,969.12	\$50,724.58	209	\$47.70
March 2013	-	\$10,978.50	\$39,746.08	206	\$53.29
April 2013	-	\$13,478.67	\$26,267.41	276	\$48.84
May 2013	-	\$15,016.47	\$11,250.94	289	\$51.96
June 2013	-	\$11,252.21	-\$1.27	229	\$49.14
TOTAL	-	\$119,641.27	-	2,470	\$48.44

Source: Suwannee River Economic Council

CTC: Suwannee River Economic Council

Rates Charged to TD Trust Fund:

Ambulatory: \$1.63 per passenger mile

Wheelchair: \$2.79 per passenger mile

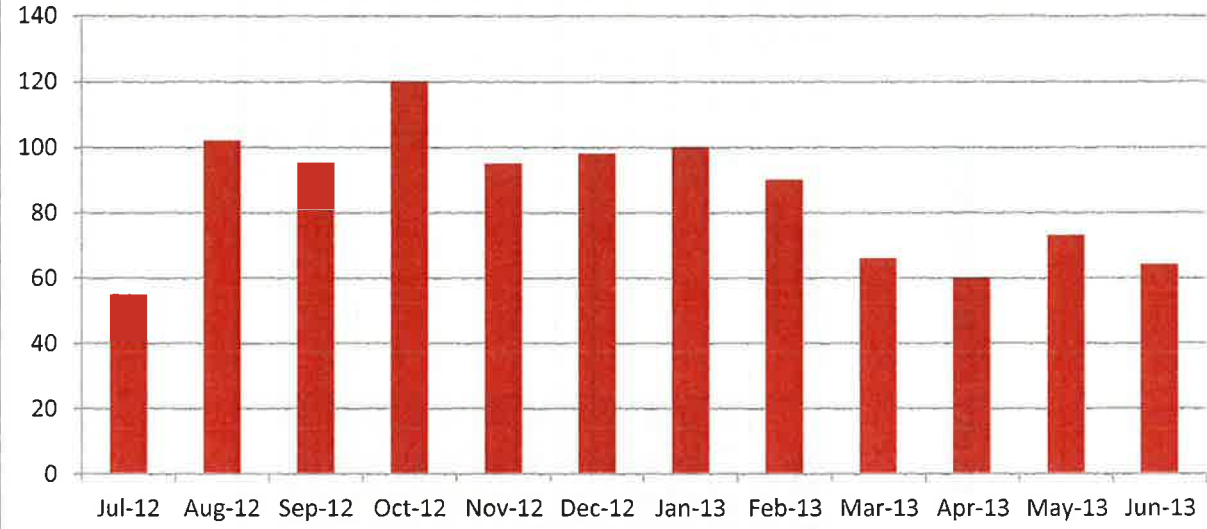
Stretcher: \$5.82 per passenger mile

**2013-2014 TRANSPORTATION DISADVANTAGED TRUST FUND REPORT
LAFAYETTE COUNTY**

MONTH/YEAR	STATE FUNDS	STATE DOLLARS SPENT	STATE FUNDS REMAINING	TRIPS PROVIDED	COST PER TRIP
July 2013	\$141,783.00	\$11,817.58	\$129,965.42	199	\$59.38
August 2013	-	\$9,097.49	\$120,867.93	157	\$57.95
September 2013	-		\$120,867.93		#DIV/0!
October 2013	-		\$120,867.93		#DIV/0!
November 2013	-		\$120,867.93		#DIV/0!
December 2013	-		\$120,867.93		#DIV/0!
January 2014	-		\$120,867.93		#DIV/0!
February 2014	-		\$120,867.93		#DIV/0!
March 2014	-		\$120,867.93		#DIV/0!
April 2014	-		\$120,867.93		#DIV/0!
May 2014	-		\$120,867.93		#DIV/0!
June 2014	-		\$120,867.93		#DIV/0!
TOTAL	-	\$20,915.07	-	356	\$58.75

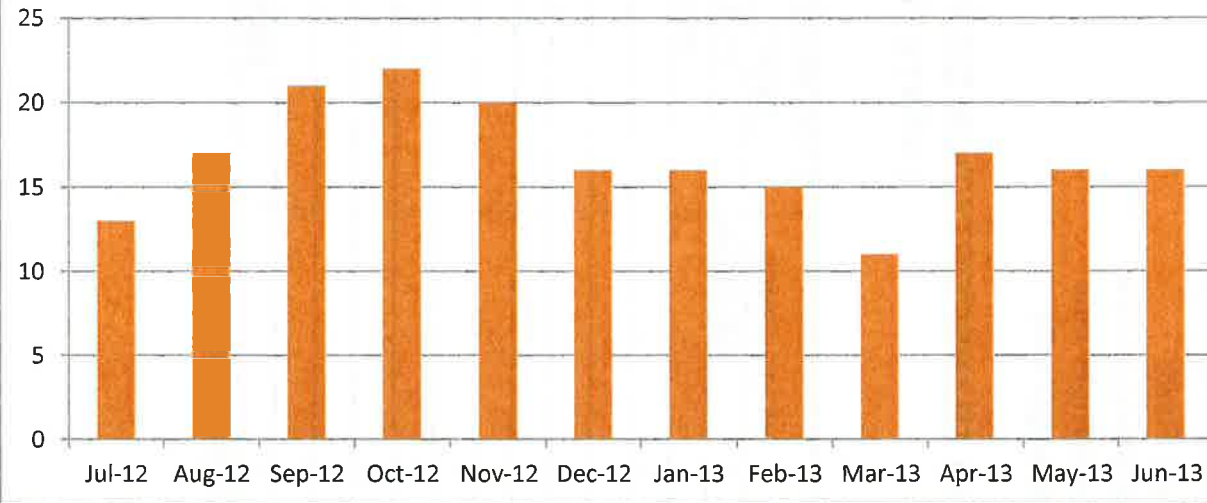
Source: Suwannee River Economic Council

Lafayette County Medicaid Trips

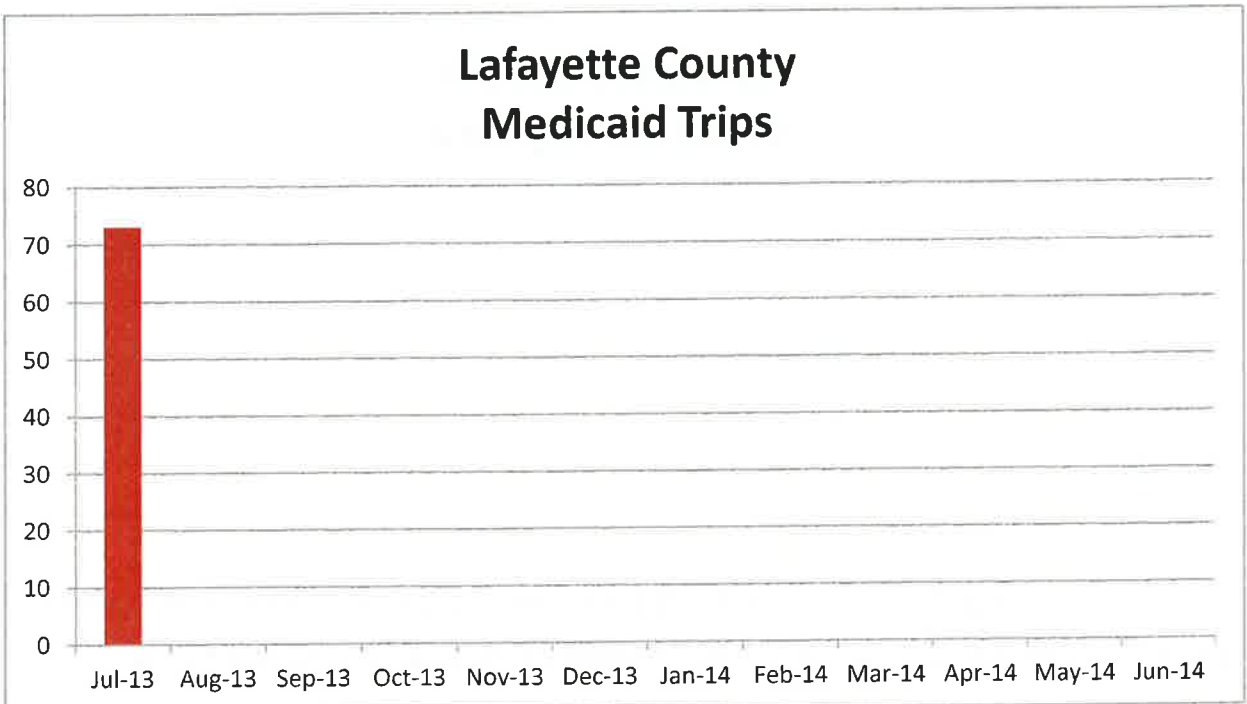


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

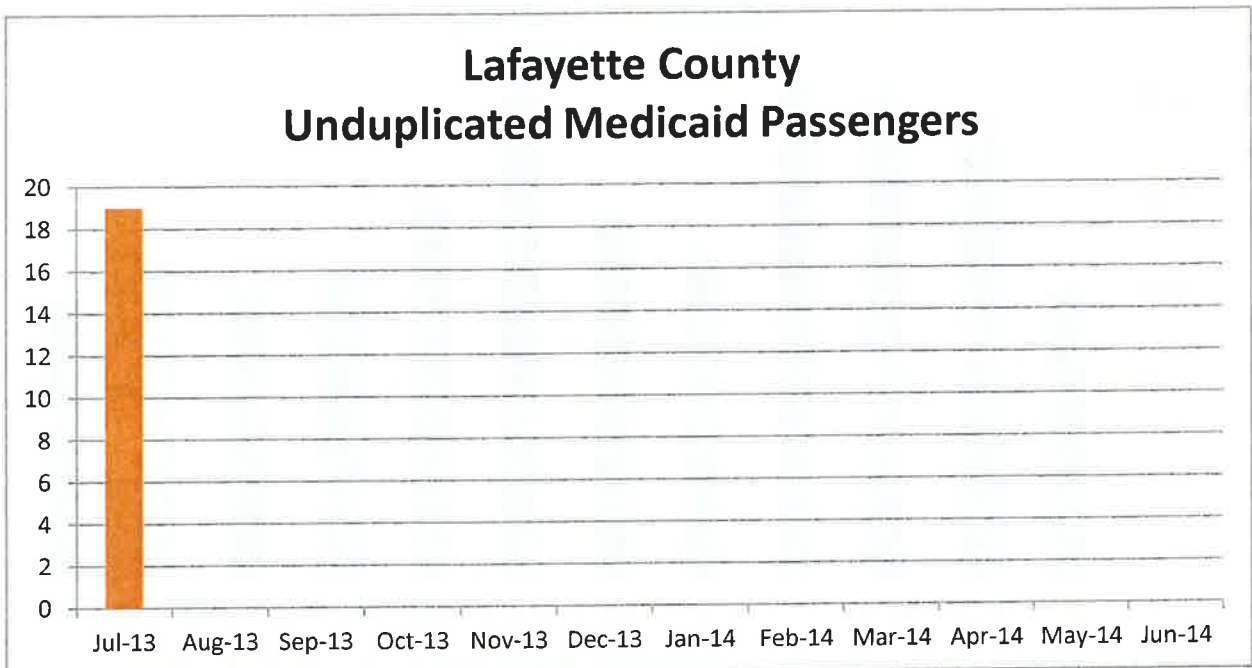
Lafayette County Unduplicated Medicaid Passengers



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

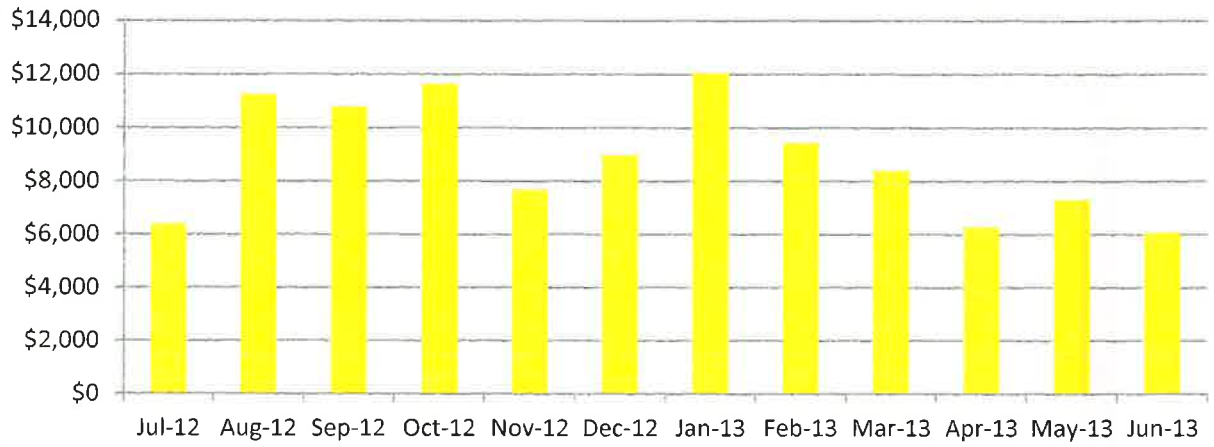


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



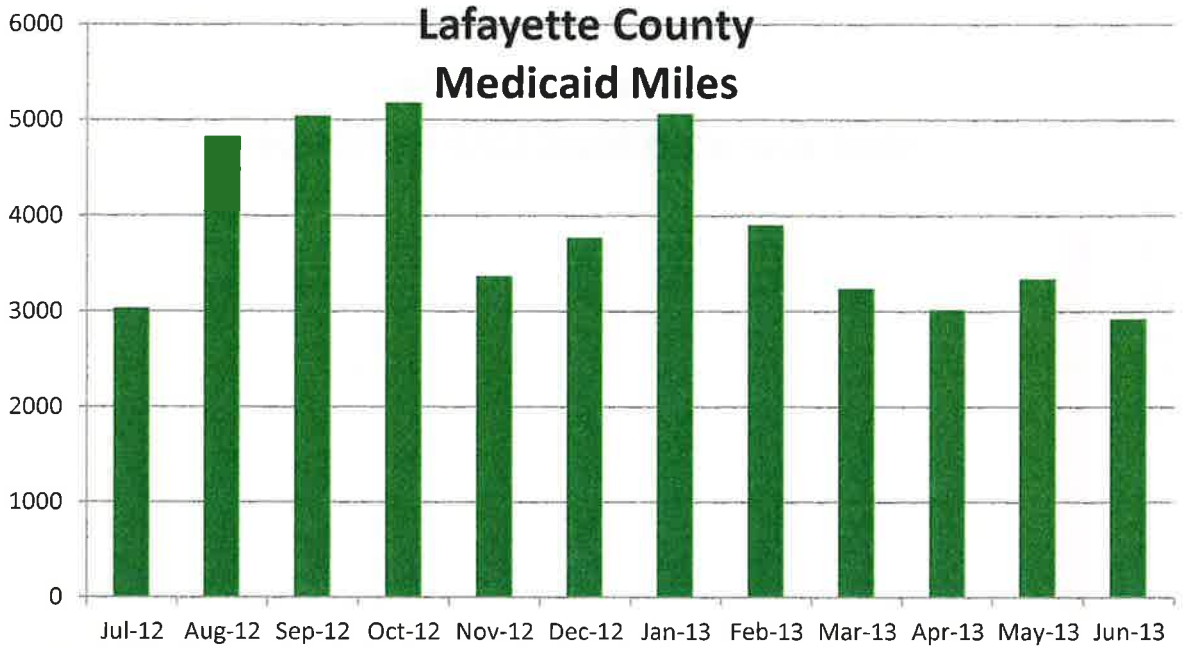
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Lafayette County Medicaid Trip Cost

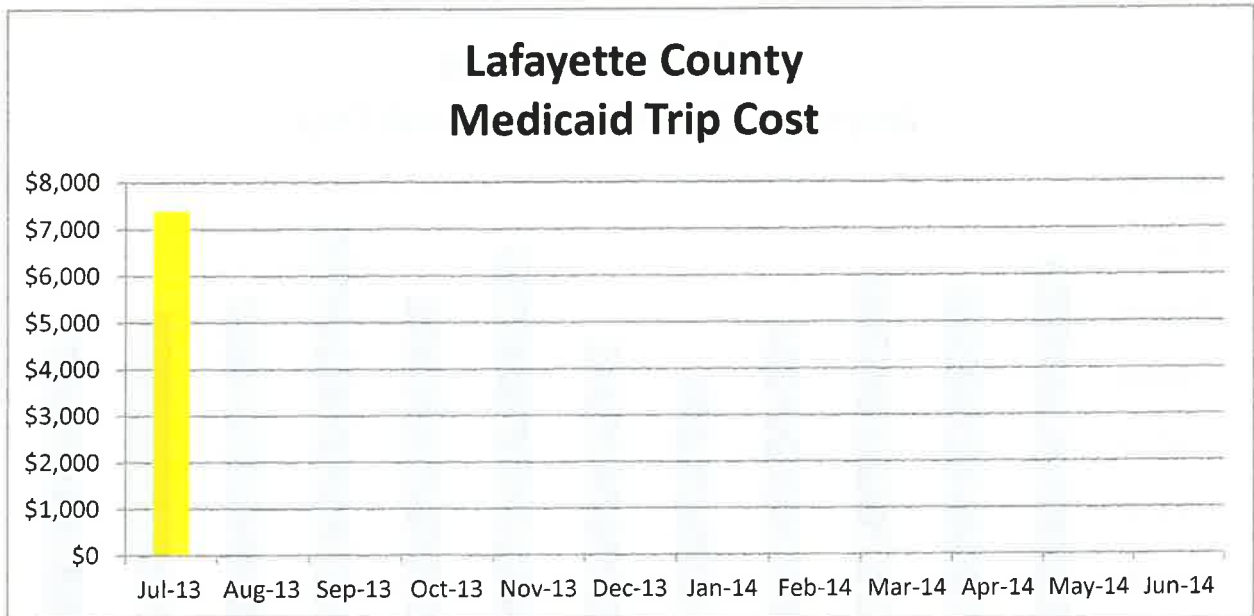


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

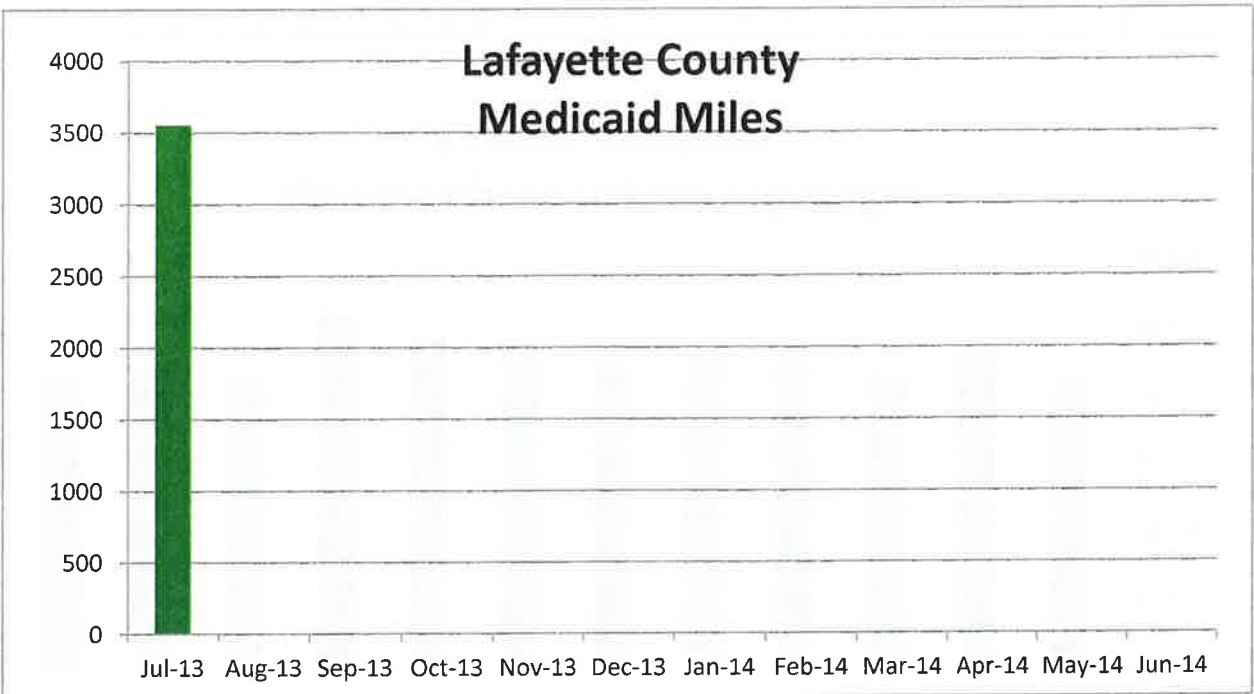
Lafayette County Medicaid Miles



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

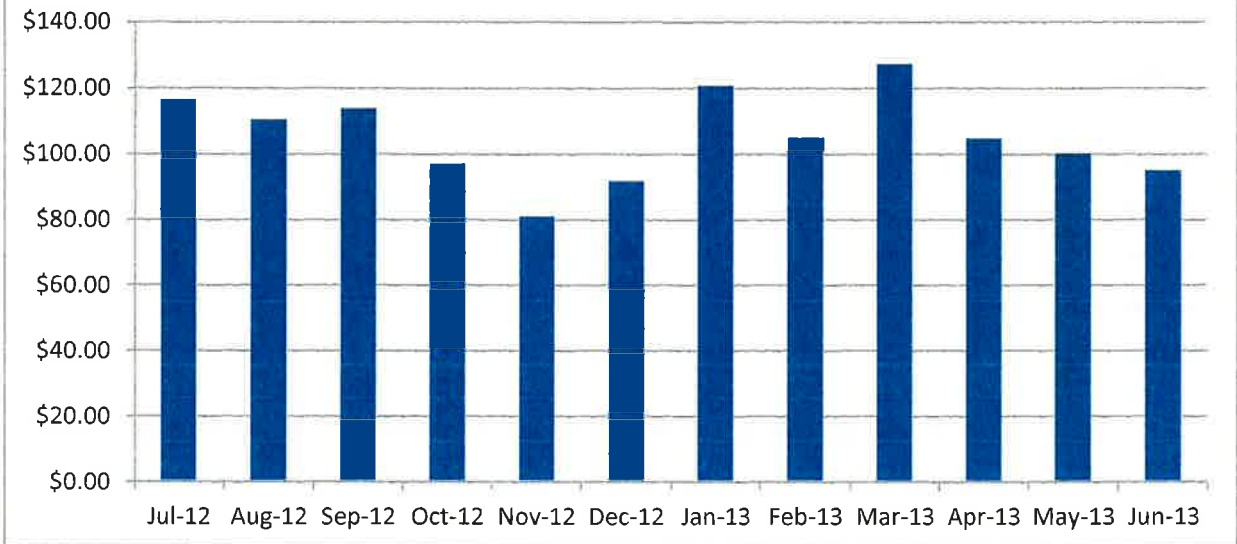


Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports



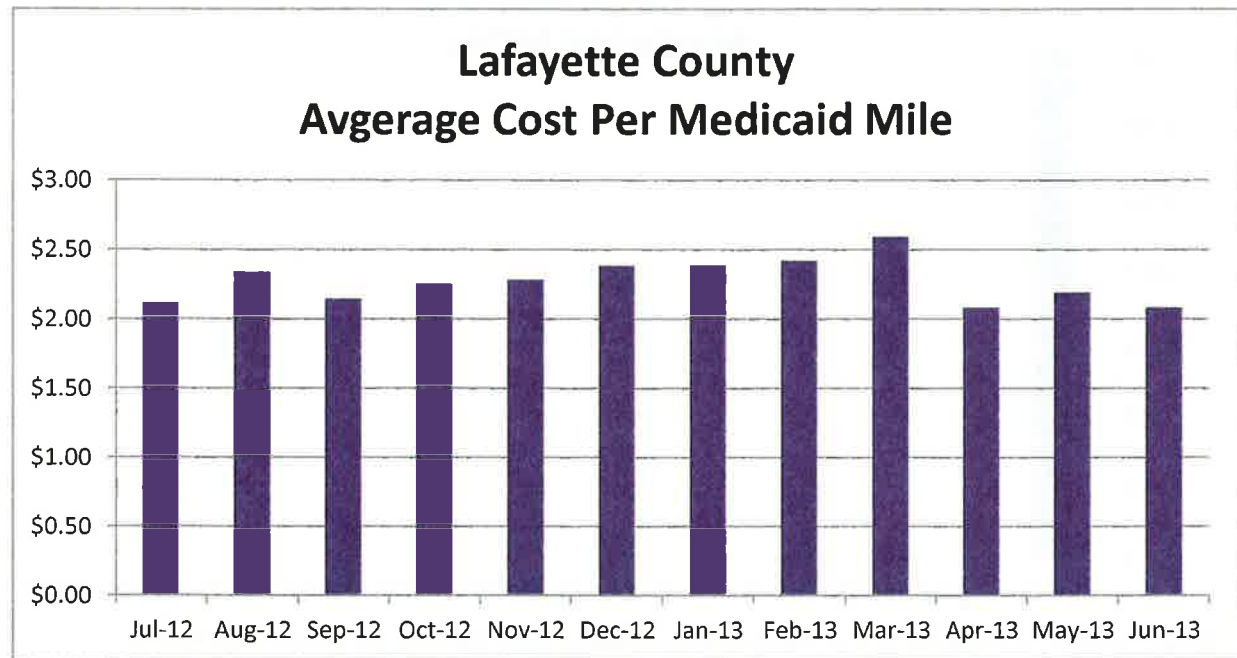
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Lafayette County Average Cost Per Medicaid Trip



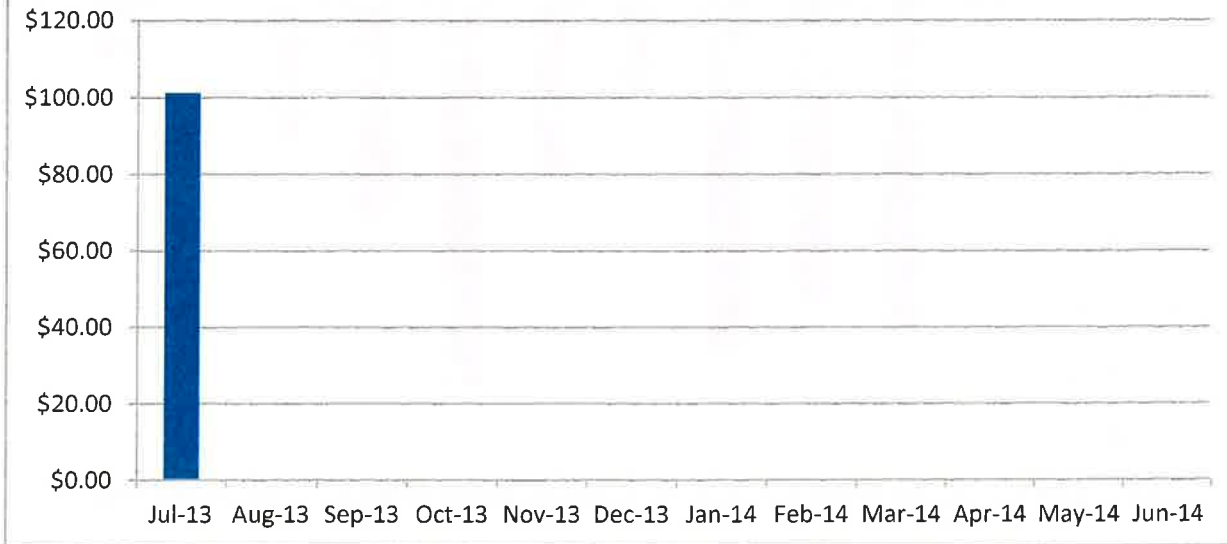
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Lafayette County Average Cost Per Medicaid Mile



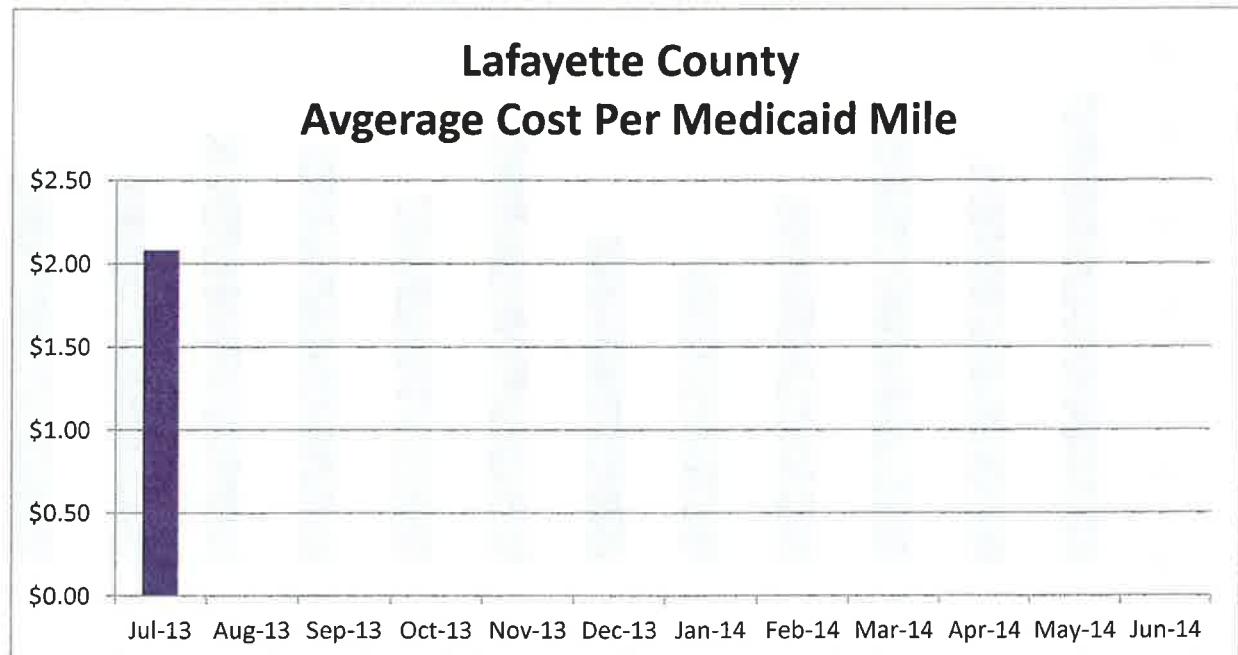
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Lafayette County Average Cost Per Medicaid Trip



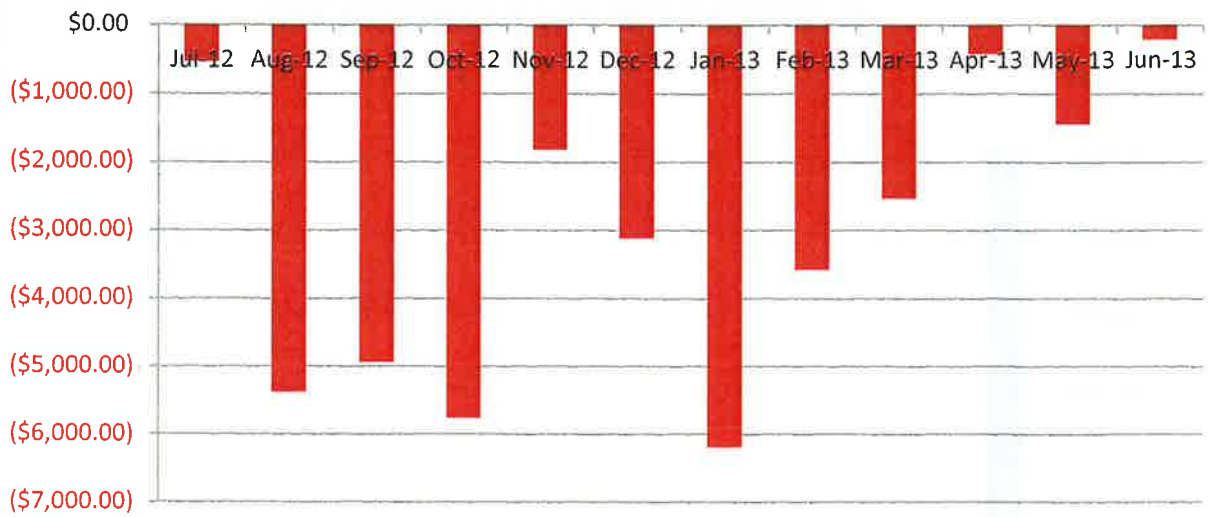
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Lafayette County Average Cost Per Medicaid Mile



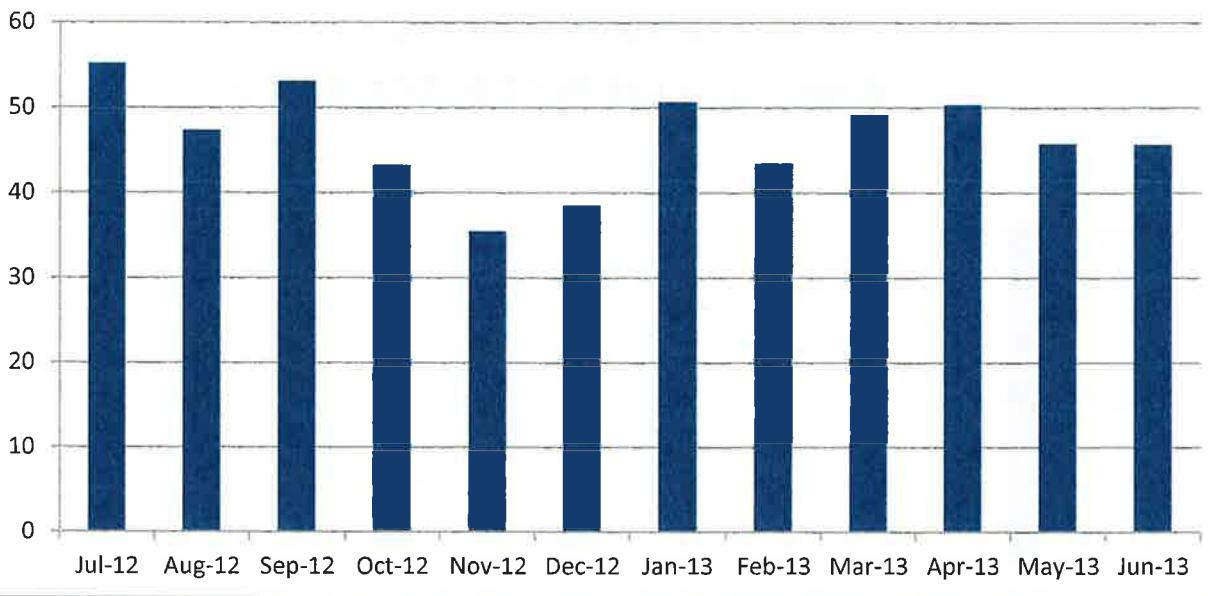
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Medicaid Allocation vs Service Cost



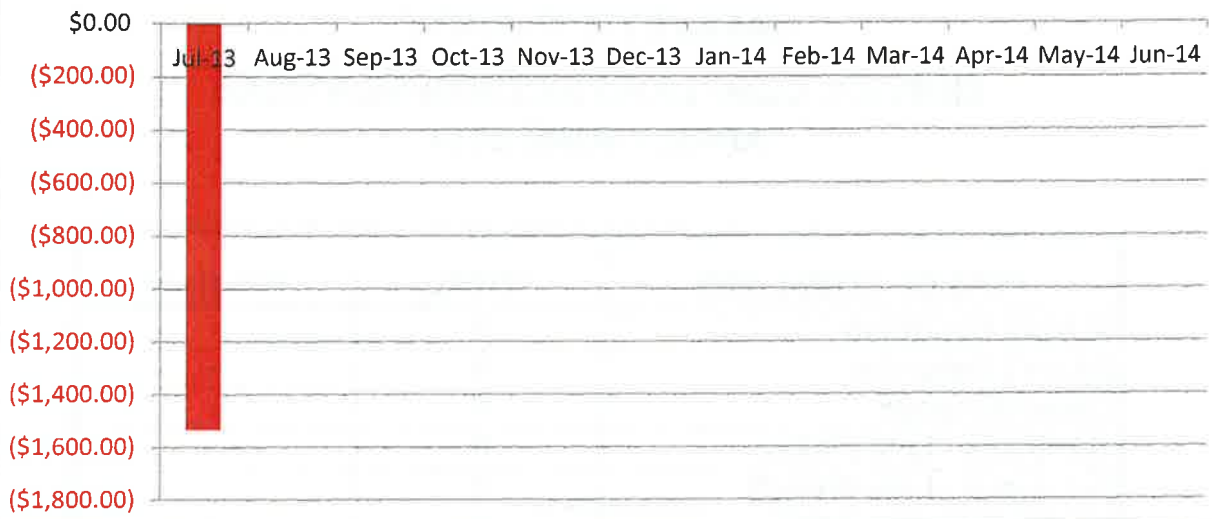
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Average Miles Per Medicaid Trip



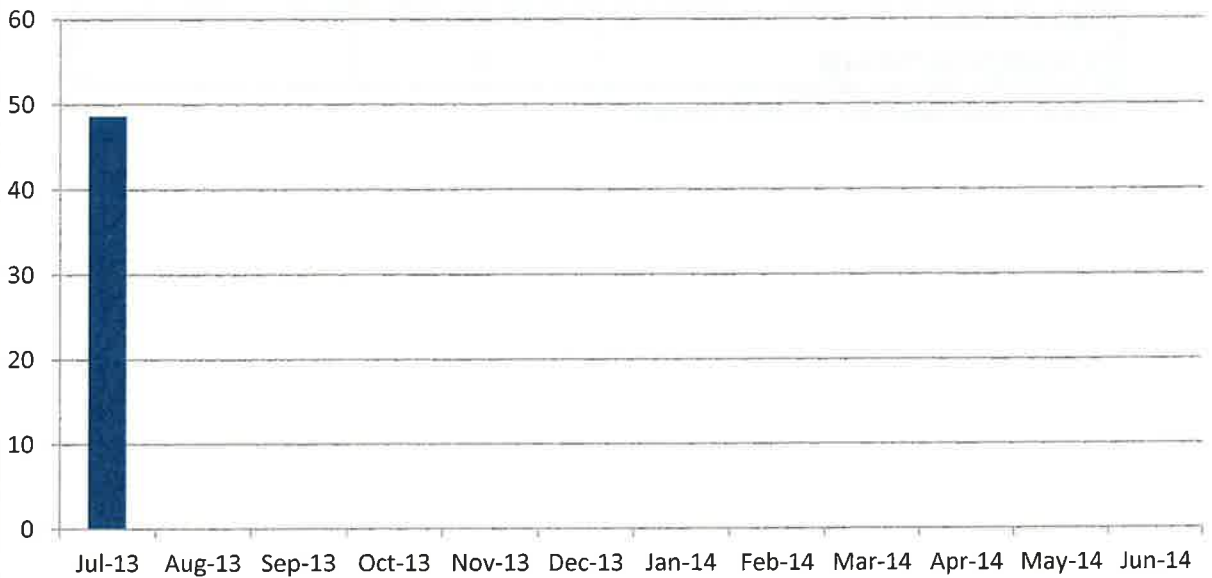
Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Medicaid Allocation vs Service Cost



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

Average Miles Per Medicaid Trip



Source: Florida Commission for the Transportation Disadvantaged Medicaid Encounter Data Reports

**LAFAYETTE COUNTY
SERVICE COMPLAINTS/COMMENDATIONS
APRIL - JUNE 2013**

TYPE OF COMPLAINT	TOTAL	Resolved
Vehicle Condition	0	-
Driver's Behavior	0	-
Client Behavior	0	-
Tardiness - Late pickup	0	-
Tardiness - Late dropoff	0	-
No Show by Operator	0	-
Dispatch/Scheduling	0	-
Service Denial	0	-
Other	0	-
TOTALS	0	-
COMMENDATIONS	0	-

Source: Suwannee River Economic Council

ATTENDANCE RECORD

**LAFAYETTE COUNTY
TRANSPORTATION DISADVANTAGED
COORDINATING BOARD**

MEMBER/ORGANIZATION	NAME	9/24/12	11/19/12	3/25/13	6/11/13
Chair	Commissioner Donnie Hamlin	P	P	P	P
Florida Department of Transportation Alternate Member	Sandra Collins Janell Damato	P -	A -	A A	P A
Florida Department of Children and Families Alternate Member	Kay Tice (Vacant)	A	A	P	P
Florida Agency for Health Care Administration Alternate Member	Alana McKay Andrew Singer	P A	P A	P A	P A
Florida Department of Education Alternate Member	(Vacant) (Vacant)				
Public Education Alternate Member	Ritchie Page (Vacant)	-	-	-	A
Citizen Advocate Alternate Member	Cindy Morgan Rhoda Pate	P A	A A	A A	A A
Citizen Advocate-User Alternate Member	(Vacant) (Vacant)				
Elderly Alternate Member	Martha Humphries (Vacant)	-	-	P	P
Veterans Alternate Member	Carlton Black (Vacant)	A	P	A	P
Persons with Disabilities Alternate Member	(Vacant) (Vacant)				
Florida Department of Elder Affairs Alternate Member	Ricky Lyons (Vacant)	A	A	A	A
Children at Risk Alternate Member	(Vacant) (Vacant)				
Local Medical Community Alternate Member	Ginger Calhoun (Vacant)	A	P	A	P
Regional Workforce Board Alternate Member	Sheryl Rehberg (Vacant)	P	P	P	P

LEGEND KEY: P-Present A-Absent - Not Applicable (newly appointed member)

ATTENDANCE POLICY: According to Article III, Section 5 of the Coordinating Board bylaws: "The North Central Florida Regional Planning Council shall review and consider rescinding the appointment of any voting member of the Board who fails to attend three consecutive meetings."

